



# DD600\*\*

Downdraft 60cm hood



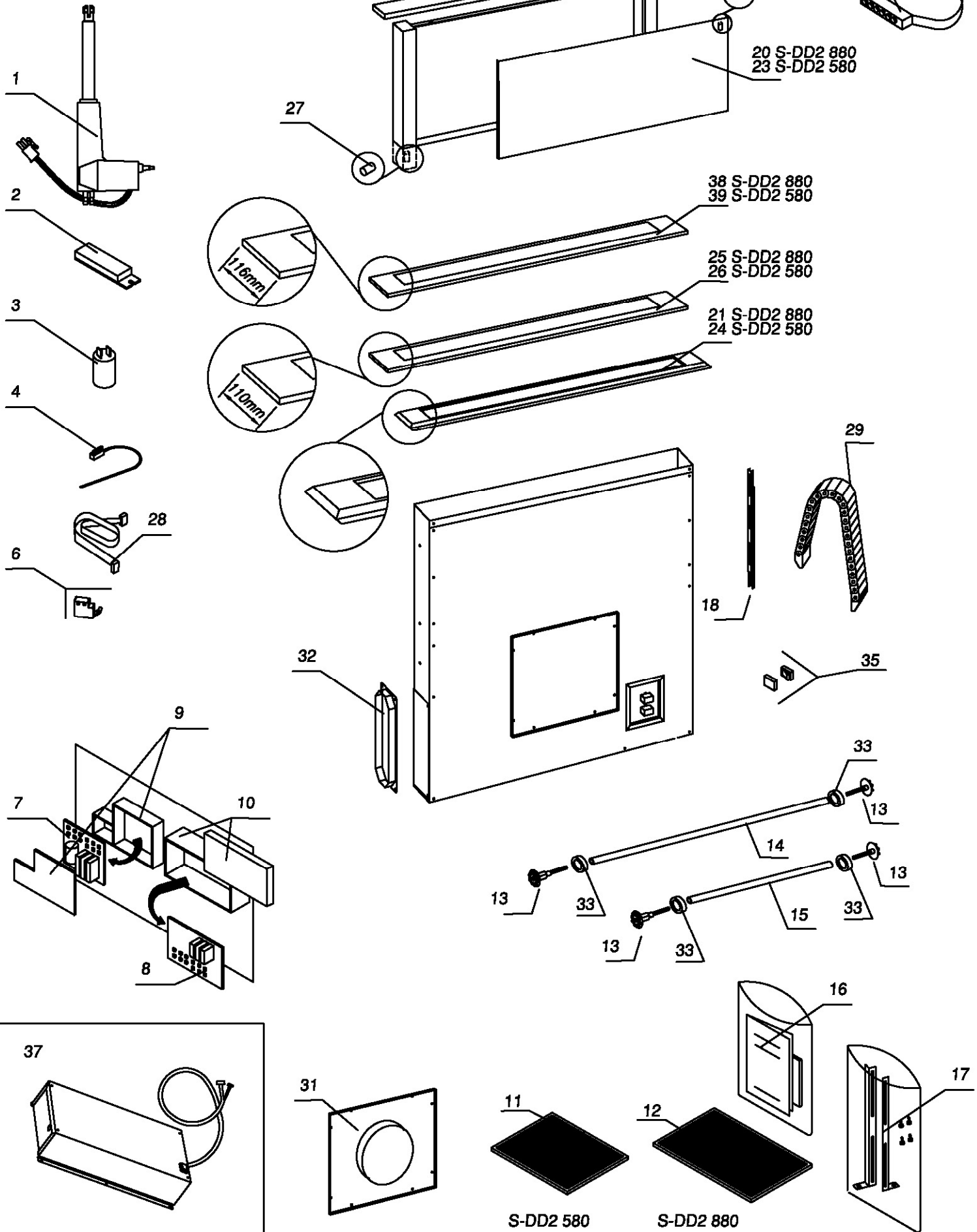
# TECHNICAL INFORMATION



# DD600\*\*

Downdraft 60cm hood

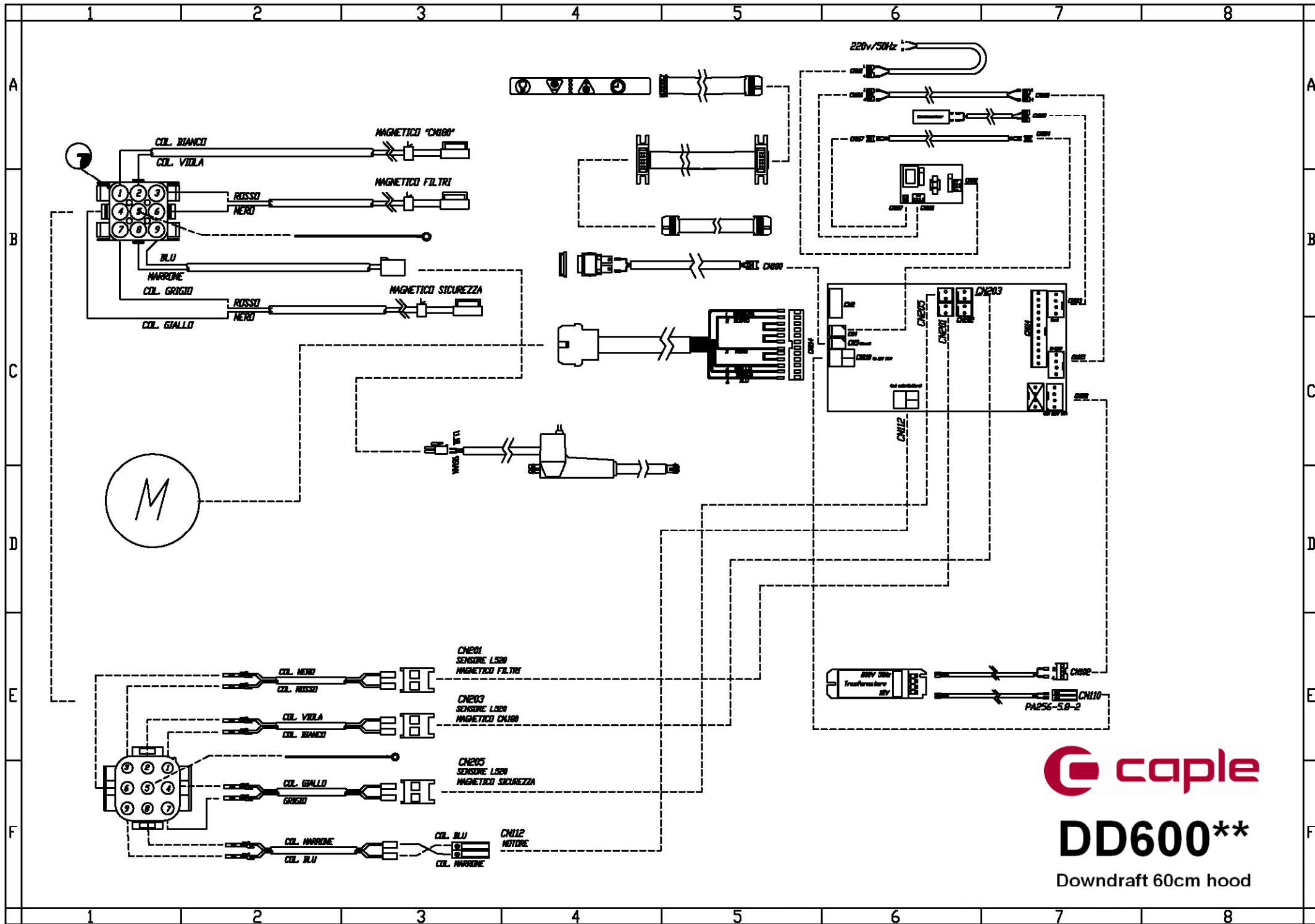
25-02-08





## DD600BK - Caple Downdraft hood

Item	Part Code	Description	Qty
1	75072099999	ASS. R. ATTUATORE LA31 300mm SDD2	1
2	42030999999	TRASFORMATORE 220/230V 50HZ 50 W	1
3	42041999999	CONDENSATORE 5 MICROF.	1
4	63504000312	SENSORE MAGNETICO L520 (04000312.B)	1
5	75021001097	ASS. R. RACCORDO ARIA ANT. S-DD2	1
6a	60182204081	CRICCHETTO DOPPIA SPINTA NIKEL TRASPARENTE (Before Mar-14)	1
6b	60041092553	MAGNETE 20X3 C/FORO SVASATO (Mar-14 onwards)	1
7	44001599999	BASETTA IMPIANTO EL. S-DD1 ALIMENT.	1
8	44002499999	BASETTA IMPIANTO EL. S-DD2 PRINCIP.	1
9	75071439999	ASS. R. SCAT. I.E.	1
10a	75072600100	ASS. R. SCAT. I.E. S-DD2 V2 PK22 (Before Mar-14)	1
10b	75072600100	ASS. R. SCAT. I.E. S-DD2 V2 PK22 (Mar-14 onwards)	1
11a	75071500212	ASS. R. FILTRO S-DD3 S-DD2 52 (Before Mar-14)	1
11b	75071500020	ASS. R. FILTRO S-DD2 60 LFI-B020 (Mar-14 onwards)	1
13	60180030400	RUOTA DENTATA S-DD1	1
15	60180030153	ASTA RUOTE DENTATE S-DD2 52 MCS-N153	1
16	77000110301	A.S.A. DOCUMENTAZIONE S-DD2 CAPLE 2008	1
17	77002002999	A.S.A. S-DD2-EM	1
18	60181734380	GUIDA TIPO KA1730/380 M4	1
23a	75021001370	ASS. R. PANNELLO SDD2 SDD3 52 XS304 (Before Mar-14)	1
23b	75021601013	ASS. R. PANNELLO SDD2 60 CAL XS304 2014 (Mar-14 onwards)	1
27	63504000314	UNITA' MAGNETICA D4X10 MNDIAM004010T	1
28	44023899999	CAVO PIATTINA PULSANTIERA L=2000 EFI-A238	1
29	75074516018	ASS. R. CATENARIA S-DD2	1
33	51501000015	BOCCOLA ASTA OTTONE S-DD1 MCS-N015	1
35	75470199999	ASS. R. TASTO DI EMER/ACC. NEON	1
36	44027999999	CAVO PIATT. M/F DISPLAY TD EFI-A120	1
37	75072000999	ASS. R. CABL. S-DD2 EM TC S.E. ECB-A366	1
39	75002301134	ASS. R. BORDO CARCASSA S-DD2 52 2008	1
40	75036099999	ASS. R. DUE CREMAGLIERE DD PDI-A036	1
52	75021206201	ASS. R. FRONTALE PULS. TC S-DD2 60 2008 CAPLE	1
59	63504000315	PULSANTE 6A 250V RL52-G-BK-P8-L1-L	1
60	75021002083	ASS. R. ATTACCO TUBO SDD2 LAT.-INF.	1
61	20001102134	PI. CONTRO CORNICE SDD2 60 XS430 MCS-N134	1
62	75025700150	ASS. R. COPERTURA CALAMITE E MICRO SDD5 XS304 (Mar-14 onwards)	1



**caple**

**DD600\*\***

Downdraft 60cm hood

# **TROUBLE SHOOTING PROBLEM**



**PROBLEMA RISCONTRATO****SOLUZIONI**

<p>IF THE EXTRACTABLE DOWNDRAFT UNIT DOES NOT OPEN AND THE SUCTIONING SYSTEM DOES NOT WORK</p>	<ul style="list-style-type: none"> <li>- CHECK IF NETWORK TENSION IS WORKING</li> <li>- CHECK IF THE RED POWER BUTTON IS PUSHED DOWN (chapt.1)</li> <li>- CHECK IF THE ELECTRICAL SYSTEM CONNECTORS ARE PROPERLY CONNECTED (chapt.2)</li> <li>- CHECK IF THE GREASE-FILTER SENSOR IS WORKING PROPERLY. (chapt.3)</li> <li>- CHECK IF THE PANEL IS UNHOOKED (chapt.4)</li> <li>- CHECK IF THE MAGNET ON THE PANEL IS PLACED CORRECTLY (chapt.5)</li> <li>- REPLACE THE GREASE-FILTER SENSOR (chapt.6)</li> <li>- REPLACE THE MAIN ELECTRICAL SYSTEM BOARD (chapt.7)</li> <li>- REPLACE THE ELECTRICAL SYSTEM BOARD FOR POWER DISTRIBUTION (chapt.8)</li> <li>- CHECK THE CONNECTION INSIDE THE ACTUATOR (chapt.9)</li> <li>- REPLACE THE LINEAR ACTUATOR (chapt.10)</li> </ul>
<p>THE EXTRACTABLE UNIT WORKS, BUT THE SUCTIONING SYSTEM FUNCTIONS ONLY AT CERTAIN SPEEDS</p>	<ul style="list-style-type: none"> <li>- CHECK IF THE 6-POLE MOTOR CONNECTOR IS CONNECTED PROPERLY (chapt.11)</li> <li>- CHECK IF THE SUCTIONING UNIT 6-POLE CONNECTOR WIRES, IN THE MOTOR BOARD, ARE PROPERLY CONNECTED (chapt.11)</li> <li>- REPLACE THE MAIN SYSTEM ELECTRICAL BOARD (chapt.7)</li> <li>- REPLACE THE SUCTIONING UNIT IF THE DOWNDRAFT HAS THE MOTOR ON THE INSIDE (chapt.12)</li> <li>- REPLACE THE (SEM) POWER PACK IF THE DOWNDRAFT HAS A REMOTE MOTOR</li> </ul>
<p>THE BODY LINER IS SCRATCHED OR DAMAGED.</p>	<ul style="list-style-type: none"> <li>- REPLACE THE BODY LINER (chapt.13)</li> </ul>
<p>THE EXTRACTABLE UNIT IS DAMAGED</p>	<p>REPLACE THE EXTRACTABLE UNIT (chapt.14)</p>
<p>THE EXTRACTABLE UNIT OPENS, BUT THE SUCTIONING SYSTEM DOES NOT FUNCTION AT ANY SPEED</p>	<ul style="list-style-type: none"> <li>- CHECK IF THE 6-POLE MOTOR CONNECTOR IS PROPERLY CONNECTED (chapt.11)</li> <li>- REPLACE THE MAIN SYSTEM ELECTRICAL BOARD (chapt.7)</li> <li>- REPLACE THE SUCTIONING UNIT, IF THE DOWNDRAFT HAS THE MOTOR ON THE INSIDE (chapt.12)</li> <li>- REPLACE THE (SEM) POWER PACK IF THE DOWNDRAFT HAS A REMOTE MOTOR</li> </ul>
<p>THE EXTRACTABLE UNIT OPENS, BUT IT DOES NOT STOP WHEN REQUIRED, AFTER 180 mm, AND THE SUCTIONING SYSTEM WORKS WHEN THE EXTRACTABLE UNIT IS COMPLETELY OPEN, AND STOPS WHEN THE EXTRACTABLE UNIT IS COMPLETELY CLOSED.</p>	<ul style="list-style-type: none"> <li>- CHECK IF THE ELECTRICAL SYSTEM CONNECTORS ARE PROPERLY CONNECTED (chapt.2)</li> <li>- CHECK IF IN THE 9-POLE CONNECTOR, THE INNER CONTACTS OF THE SENSOR CONTROLLING THE 180 mm DISTANCE ARE PROPERLY CONNECTED (chapt.2)</li> <li>- CHECK IF THE 180 mm SENSOR IS WORKING (chapt.15)</li> <li>- REPLACE THE 180mm SENSOR (chapt.16)</li> </ul>

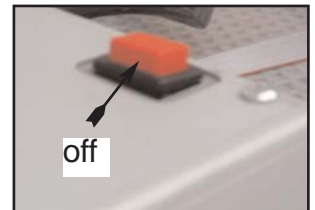
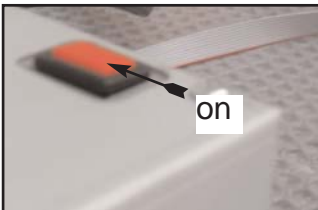
<p><b>THE SUCTIONING SYSTEM WORKS PROPERLY BUT THE EXTRACTABLE UNIT DOES NOT OPEN</b></p>	<ul style="list-style-type: none"> <li>- CHECK IF THE ELECTRICAL SYSTEM CONNECTORS ARE CONNECTED PROPERLY (chapt.2)</li> <li>- CHECK IF IN THE 9-POLE CONNECTOR, THE INNER CONTACTS ARE WELL CONNECTED (chapt.2)</li> <li>- REPLACE THE LINEAR ACTUATOR (chapt.10)</li> <li>- CHECK THE INNNER CONNECTION OF THE ACTUATOR (chapt.9)</li> </ul>
<p><b>THE PUSH -BUTTON PANEL DOES NOT LIGHT UP</b></p>	<ul style="list-style-type: none"> <li>- CHECK IF THE FLAT CONNECTOR IN THE LOWER PANEL IS PROPERLY CONNECTED</li> <li>- CHECK IF THE CONNECTOR INSIDE THE EXTRAC-TABLE UNIT COLUMN IS CONNECTED (chapt.17)</li> <li>- CHECK IF THE FLAT IS DAMAGED</li> <li>- REPLACE THE PUSH-BUTTON PANEL (chapt.17)</li> </ul>

## **PROBLEM:**

# THE DOWNDRAFT EXTRACTABLE UNIT DOES NOT OPEN AND THE SUCTIONING SYSTEM DOES NOT WORK

## **SUITABLE SOLUTION:**

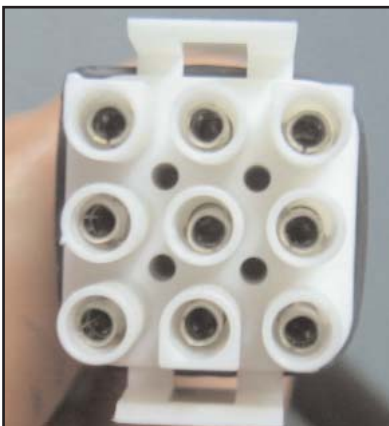
1. CHECK IF THE RED POWER BUTTON IS PUSHED DOWN.



## **SUITABLE SOLUTION:**

2. CHECK IF THE ELECTRICAL SYSTEM CONNECTORS ARE PROPERLY CONNECTED.

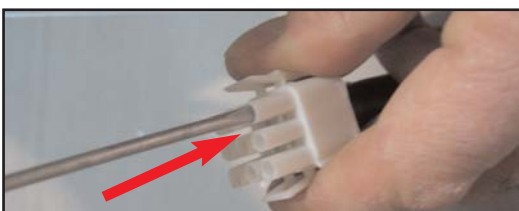
## **PROCESS:**



2.1 release the connector wires, taking the black sheath out



2.2 with the help of a suitable tool, check if the inner contacts of the fixed connector, which are placed in the body, as well as, the movable connector, placed in the wiring, are inserted properly.



2.3 In the 9-pole connector there are the following wires:

**Grease filters magnetic sensor wires**

Red colour PIN 3

Black colour PIN 6

**Cm 180 magnetic sensor wires**

Purple colour PIN 2

White colour PIN 1

**Safety magnetic sensor wires**

Yellow colour PIN 4

Grey colour PIN 7

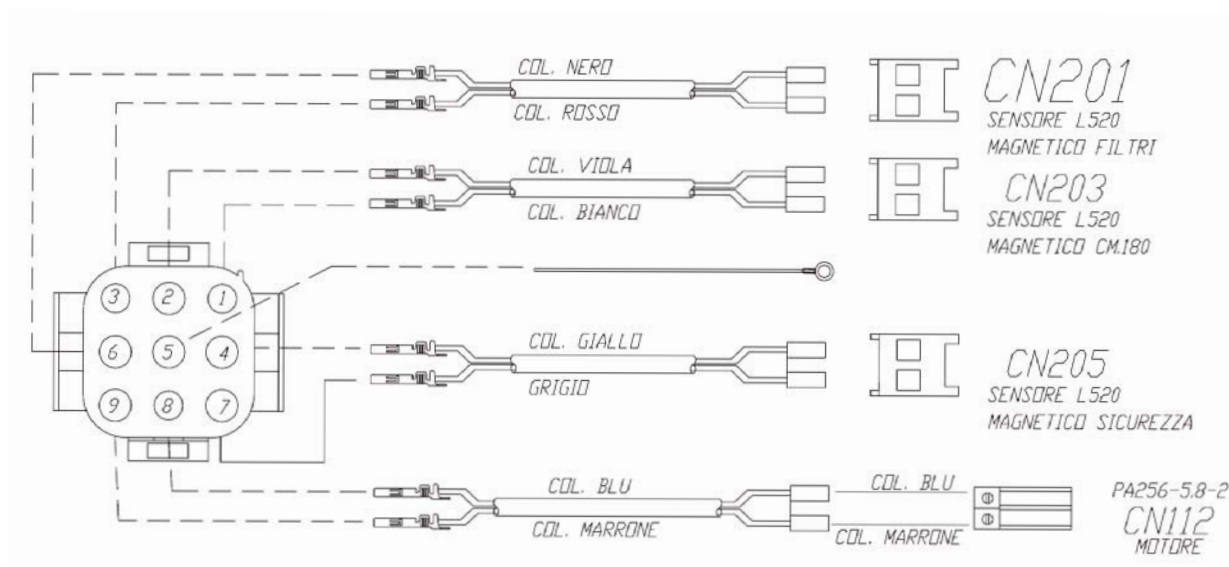
**Actuator wires**

Brown colour PIN 9

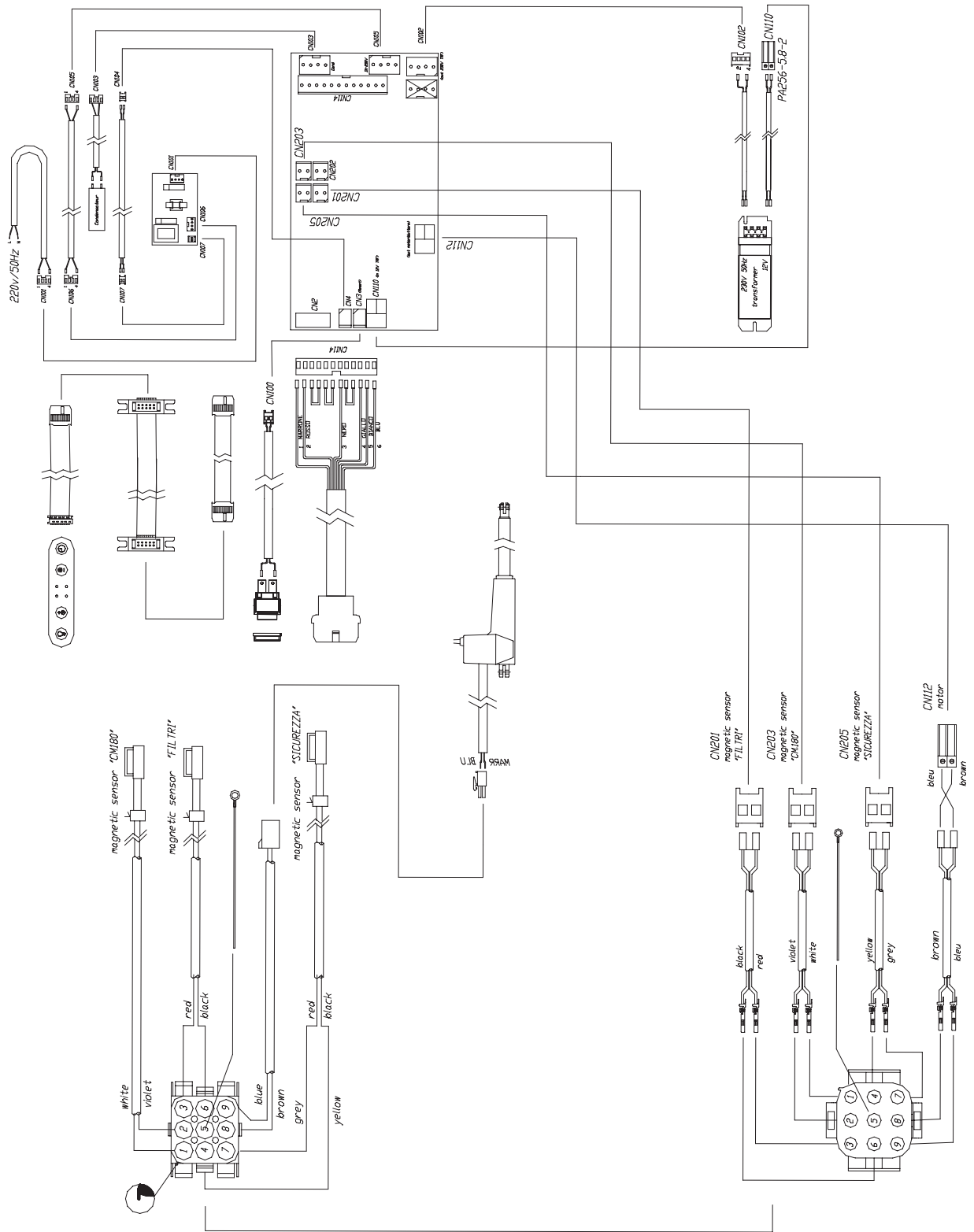
Blue colour PIN 8

**Ground wires**

Yellow/Green colour PIN 5



## 2.4 WIRING DIAGRAM

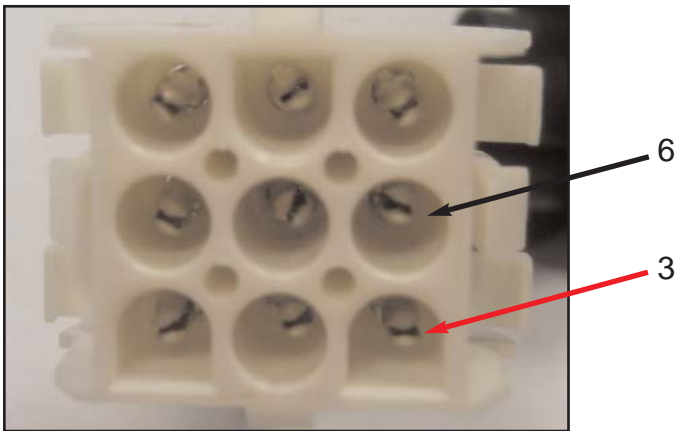


## **SUITABLE SOLUTIONS:**

### **3 CHECK IF THE GREASE - FILTER SENSOR WORKS PROPERLY**

**3.1** Disconnect the 9-pole connector

**3.2** By using a millimetre, insert the push rod into contacts no.3 (Red) and in no.6 (black)



**3.3** In the presence of continuity, the sensor works properly, if there is no continuity, check if:

The panel is unhooked (Chapter 4)

The magnet in the panel is placed properly (Chapter 5)

Replace the grease-filter sensor (Chapter 6)

Replace the main board (Chapter 7)

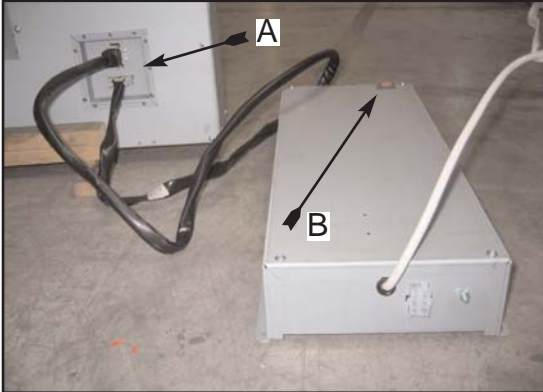
Replace the power supply board (Chapter 8)

## **SUITABLE SOLUTION:**

### **4 CHECK IF THE PANEL IS UNHOOKED**

#### **PROCESS:**

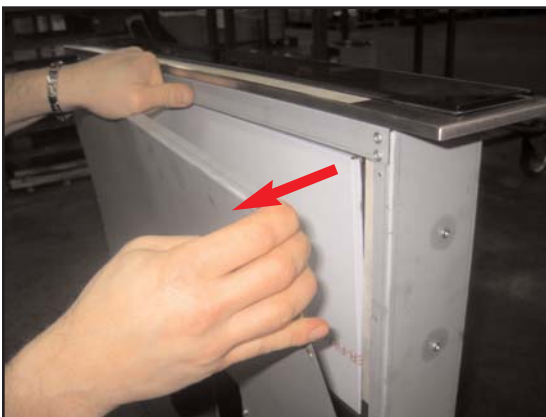
4.1 Disconnect the power supply box (A) cutting off power by pushing the red button (B)



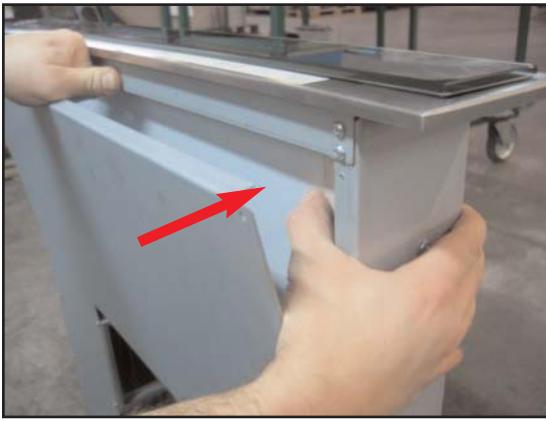
4.2 Take the 8 upper body cover screws out.



4.3 Slightly pull the body cover outwards.



4.4 Hook the panel again.



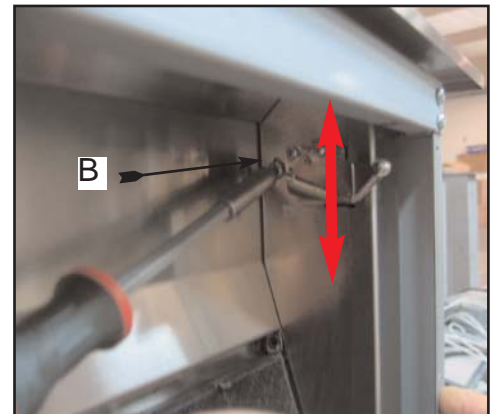
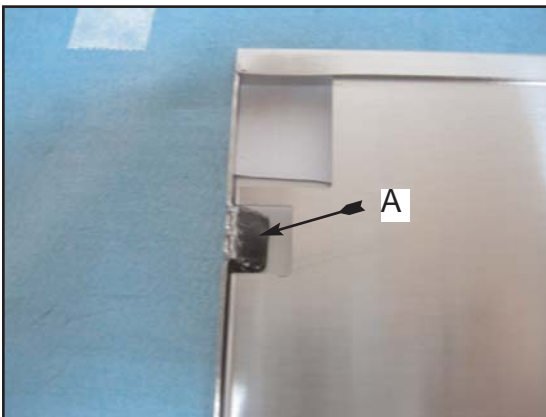
4.5 Close the body cover and connect the unit to the power supply.

**SUITABLE SOLUTION:**

5 CHECK IF THE MAGNET IS PLACED PROPERLY IN THE PANEL

**PROCESS:**

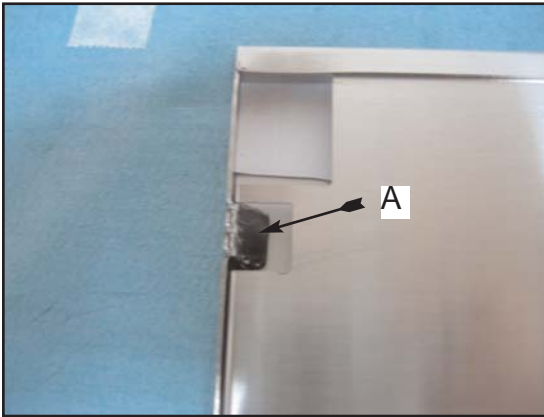
5.1 The magnet placed in panel (A) must coincide with the sensor placed in the extractable unit column (B) when the panel is closed.



5.2 In the case of the panel being closed, and if the millimetre does not show any continuity, please adjust the sensor vertically until continuity is reached.



5.3 In order to make sure the sensor is working properly, place another magnet close to the sensor and run the continuity test again.



### **SUITABLE SOLUTION:**

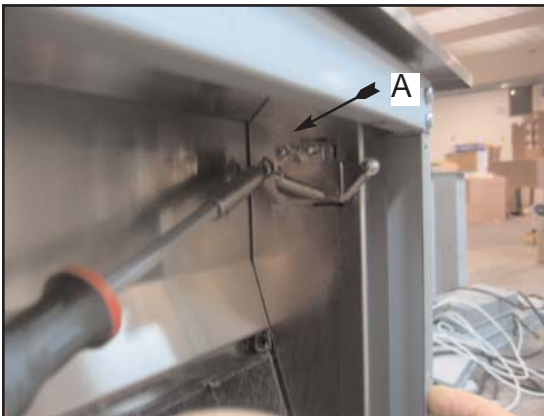
#### **6 REPLACE THE GREASE -FILTER SENSOR**

### **PROCESS:**

6.1 If, after having carried out all of the tests described in the chapters above, no continuity is reached, please replace the grease-filter sensor.

6.2 Remove the upper front panel from chapter 13.1 to chapter 13.10, as well as the body cover from chapter 10.1 up to chapter 10.5.

6.3 Remove the sensor bracket screw (A) from the right column of the extractable unit.

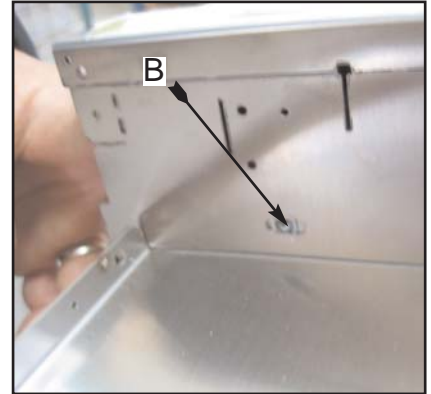
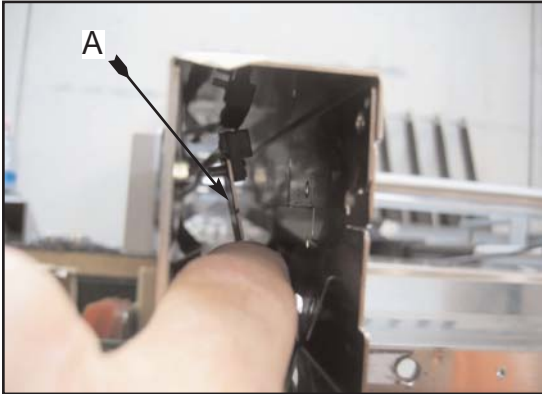


6.4 Take the sensor cable out from the lower side column and replace it with a new one

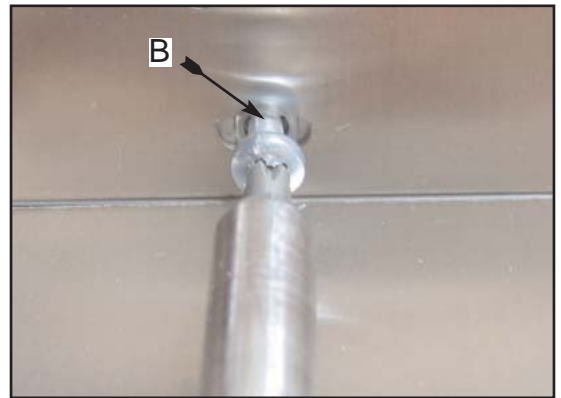
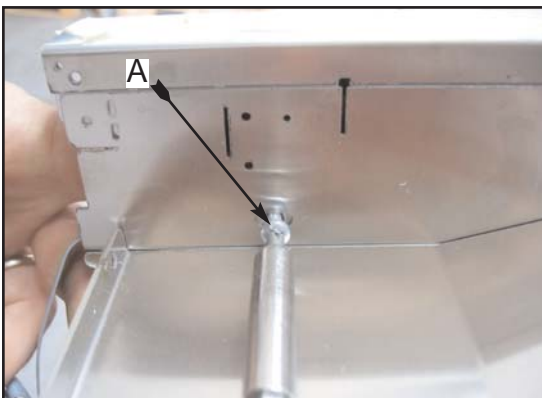


**ATTN:** The sensor cable must be cut and the new sensor wires must be welded in.

**6.5 Place the grease filter sensor (A) inside the extractable unit column, allowing the threaded bracket bush to coincide with the buttonhole of the extractable unit.**

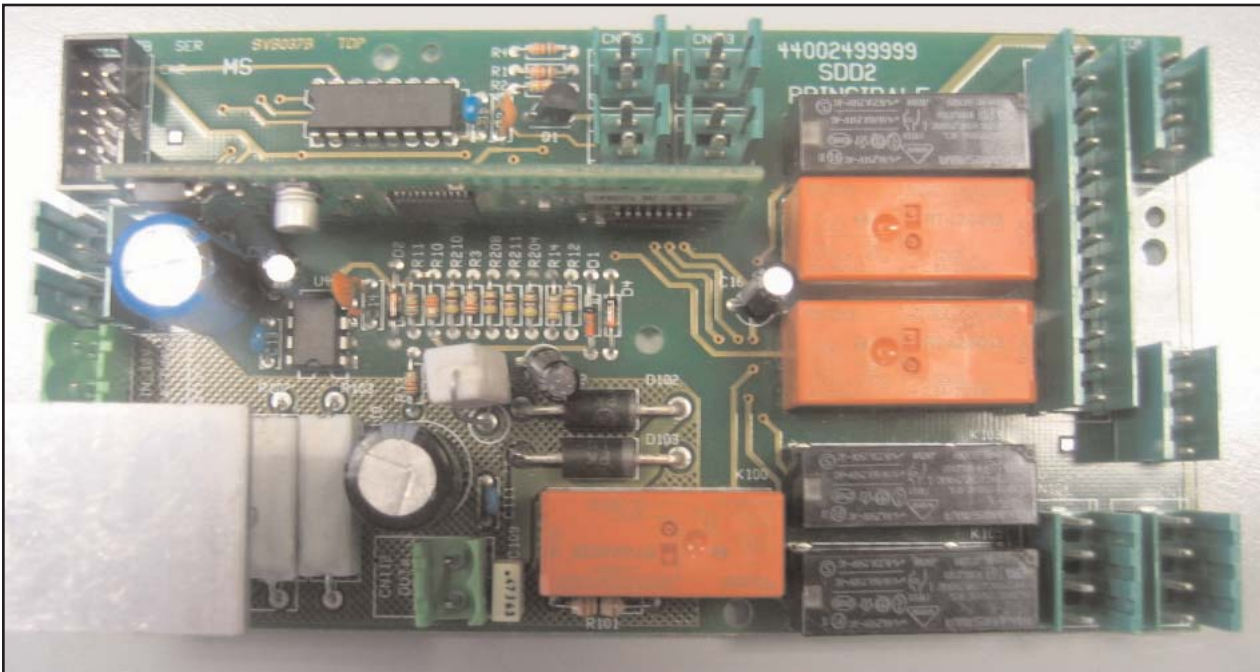


**6.6 By keeping the sensor bracket in position from inside the column, insert the M4X10 (A) screw into the front side, in such a way that it coincides with the centre of the buttonhole. (B)**



## **SUITABLE SOLUTION:**

### **7 REPLACE THE MAIN ELECTRICAL SYSTEM BOARD**



## **PROCESS:**

7.1 Disconnect the power supply

7.2 Take out the wiring box cover



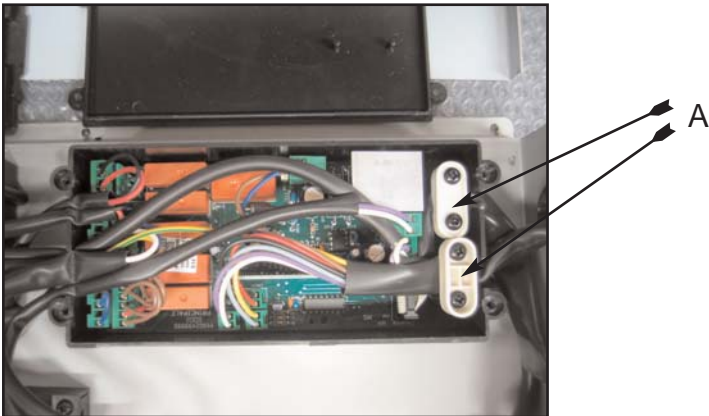
7.3 Find the main board box (A)



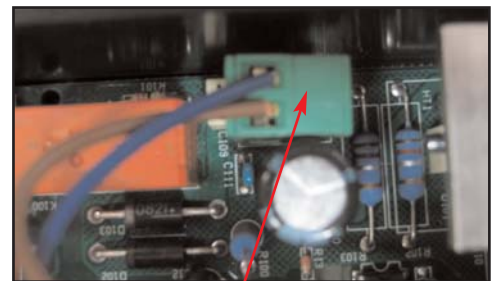
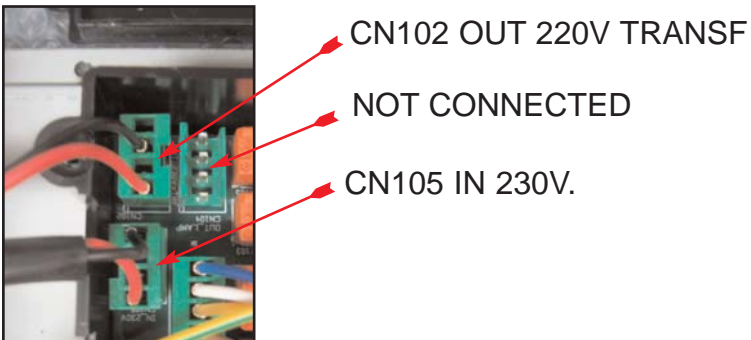
### 7.4 Remove the plastic cover screws (A)



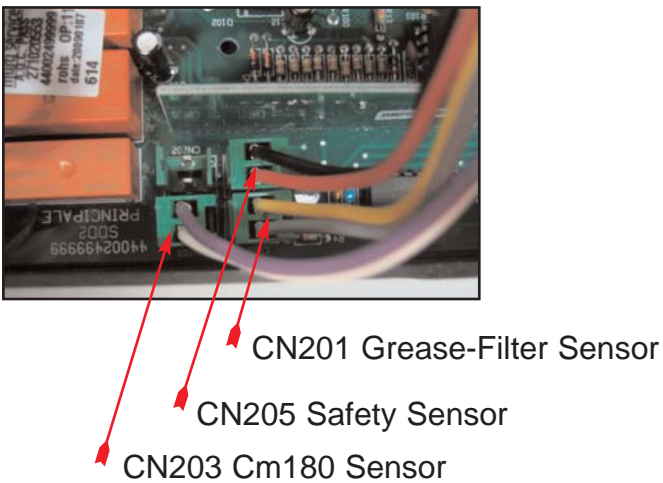
### 7.5 Remove the fairlead (A)



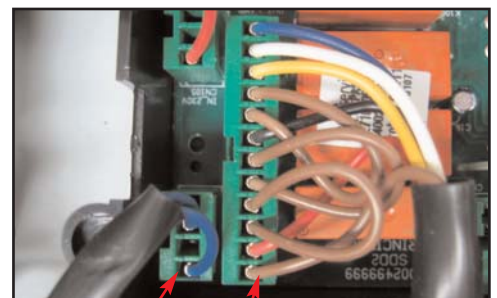
### 7.6 Disconnect the connectors one by one, paying special care in reconnecting them properly in the new board; "using the wiring diagram".



CN112 Gear motor Power Supply



CN201 Grease-Filter Sensor  
CN205 Safety Sensor  
CN203 Cm180 Sensor



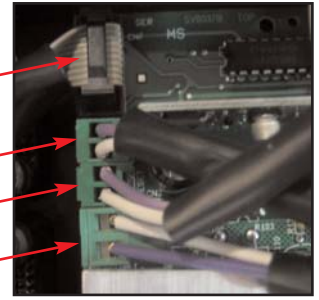
CN114 Suctioning Pack  
CN103 Condenser for In2 motors only

CN2 Flat Push-Button Panel

CN4 12V

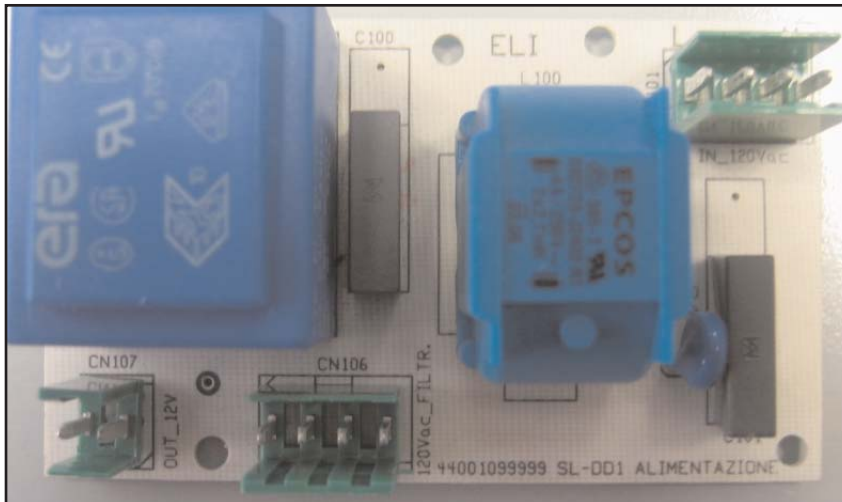
CN3 Reset

CN110 in 12V TRANSF.



## **SUITABLE SOLUTION:**

### **8 REPLACE POWER SUPPLY ELECTRICAL BOARD**



## **PROCESS:**

8.1 Disconnect the power supply

8.2 Take out the wiring box cover

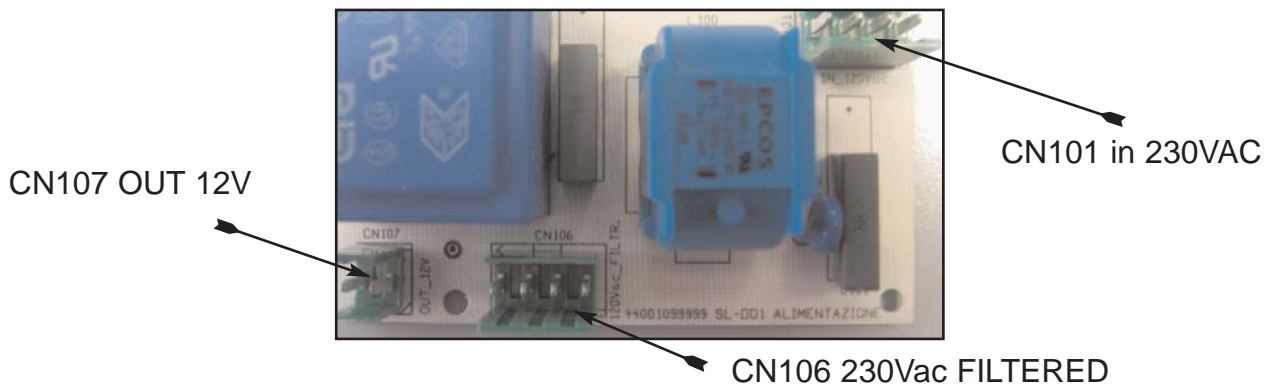


8.3 Find the POWER SUPPLY board box



#### 8.4 Remove the plastic cover

8.5 Disconnect the connectors one by one, paying special care in reconnecting them properly in the new board; "using the wiring diagram"

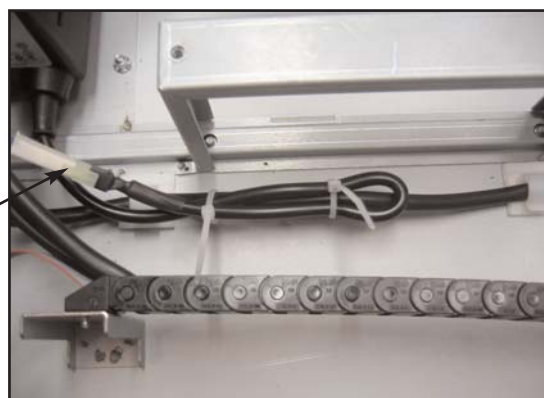


#### **SUITABLE SOLUTION:**

#### 9 CHECK THE INNER CONNECTION OF THE ACTUATOR

#### **PROCESS:**

9.1 Check if the 2-pole connector, for the actuator power supply (A), is inserted properly



#### **POSSIBILI SOLUZIONI:**

#### 10 REPLACE THE ACTUATOR

#### **PROCESS:**

10.1 Disconnect power supply

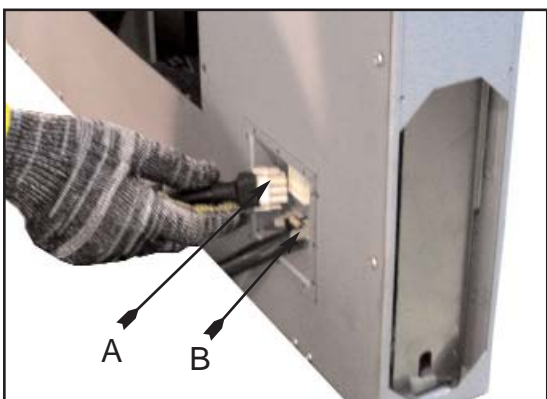
10.2 Remove the 9-pole connector in the suctioning unit



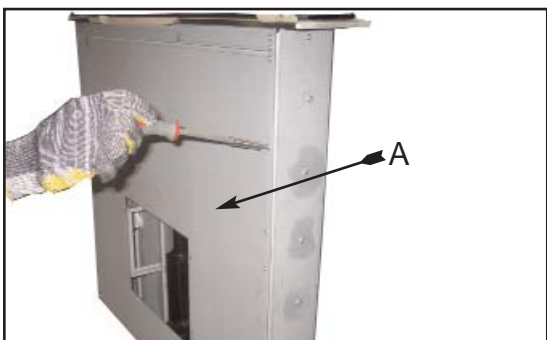
**10.3 Dismount the suctioning unit, by taking the no.8 screws (A) out.**



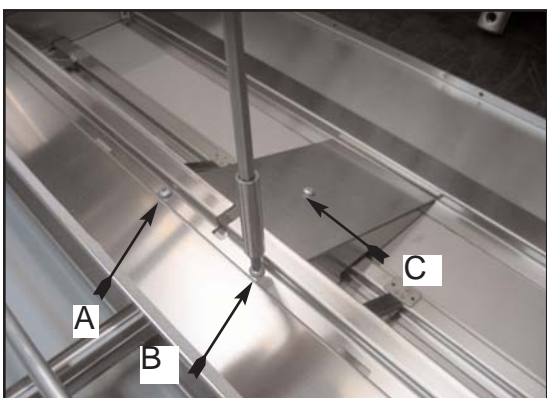
**10.4 Disconnect the 9-pole connectors (A), as well as the flat push-button, (B) from**



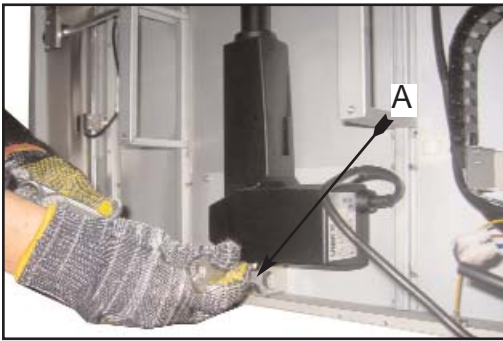
**10.5 Remove the panel (A) from the body**



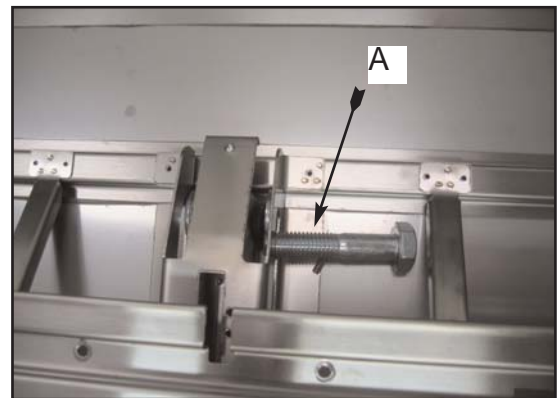
**10.6 Remove the actuator connection covering, by taking the three screws (A-B-C) out.**



**10.7 Remove the lower side actuator screw by using two 17 mm keys**



**10.8 Disconnect the actuator from the extractable unit by taking the M8 screw (A) out, using two 17 mm keys.**



**10.9 Remove the actuator from the lower side of the downdraft**



**10.10 Replace the old actuator with a new one**

**10.11 Reconnect the electrical connections**

**PROBLEM:**

**THE EXTRACTABLE UNIT WORKS, WHILE THE SUCTIONING SYSTEM FUNCTIONS ONLY AT CERTAIN SPEEDS**

**SUITABLE SOLUTION:**

**11 CHECK THE SUCTIONING UNIT 6-POLE CONNECTION**

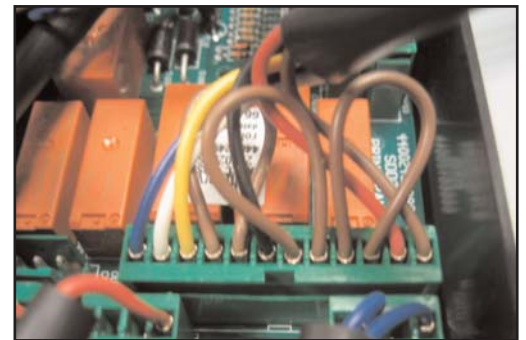
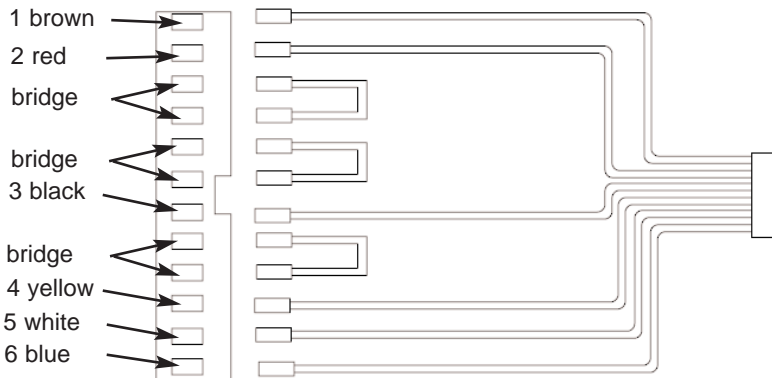
**PROCESS:**

11.1 With the help of a suitable tool, check that the inner contacts of the fixed connector, placed in the electrical system box, as well as the movable connector, found in the suctioning unit, are all inserted properly.

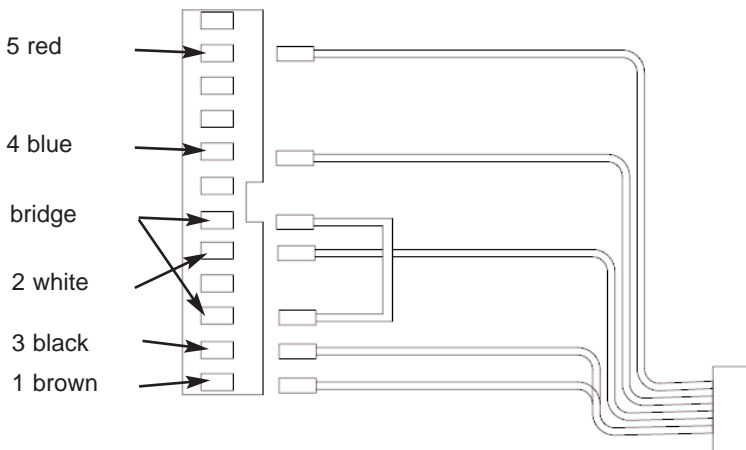


11.2 Open the electrical system box and check if the suctioning unit connections, in the green connector, are correct

IF A GS40 MOTOR or an external power pack (SEM) are used, check the connections with the following diagram:



11.3 IF A LN2 GPZ800 MOTOR IS USED, check the connections with the following diagram:



## **SUITABLE SOLUTION:**

**12 REPLACE THE SUCTIONING UNIT (ONLY FOR MODEL S-DD2 WITH MOTOR INSIDE)**

### **PROCESS:**

**12.1 Disconnect power supply**

**12.2 Remove the 9-pole connector from the suctioning unit**



**12.3 Dismount the suctioning unit, by taking the no.8 screws (A) out, and replace it with a new one.**



**PROBLEM:**

The front panel and the body liner are scratched or damaged



**SUITABLE SOLUTION:**

13 Replacement of the liner

**PROCESS:**

13.1 Cut off power from the S-DD2 by pushing the red button on the separate box

13.2 Disconnect the two connectors on the lower part of the S-DD2

13.3 Take the S-DD2 out from the cabinet

13.4 Connect the two connectors again and give tension to the S-DD2

13.5 Lift the extractable part up until it comes out completely



13.6 Take the front panel and the grease-filters out



**13.7 Take the small right and left covers out by pushing outwards**



**13.8 Take the 4 screws of the lower cover out and take the cover out by pushing outwards**

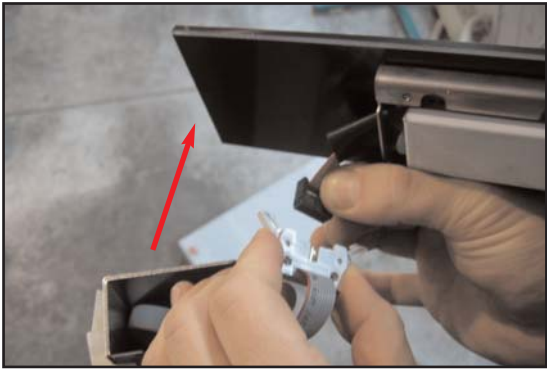
**ATT: BE CAREFUL NOT TO SCRATCH THE COVER**



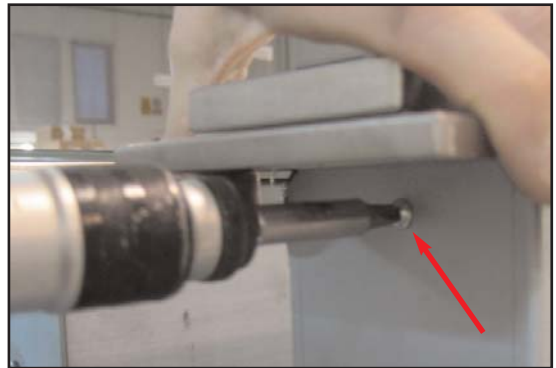
**13.9 Take the 5 screws of the lower part and the 2 lateral screws out as shown in the pictures below:**



**13.10 Lift up the front panel, disconnect the connector and remove the front panel**



**13.11 Take the 5 screws on the body liner and the 2 lateral screws out**



**13.12 Take the body liner out and replace it with a new one**



**13.13 Do the opposite to mount everything**

**ATTN: THE BODY LINER MUST BE CENTERED COMPARED TO THE EXTRACTABLE UNIT**

## **PROBLEM**

# The extractable unit is damaged



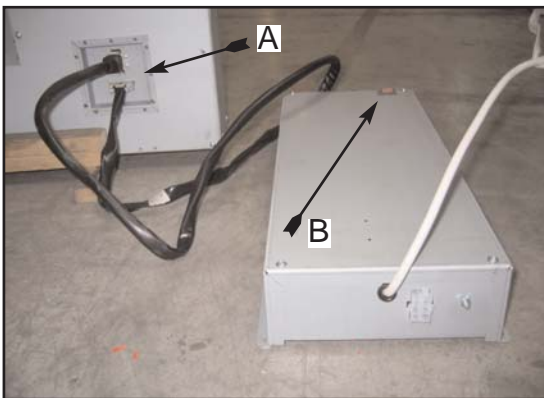
## **SUITABLE SOLUTION**

14 Replacement of the internal extractable unit

## **PROCESS**

14.1 Remove the front panel and the body liner following the instructions from 13.1 to 13.12

14.2 Disconnect the unit (A) cutting off power by pushing the red button (B)



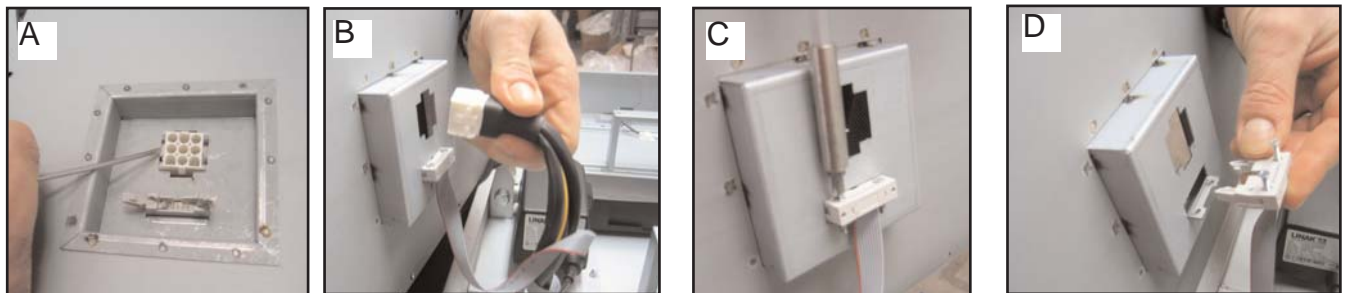
14.3 Place the Downdraft in horizontal position as shown in the picture with the extractable part on the opposite side of the operator



#### 14.4 Remove the lower and upper panels of the body



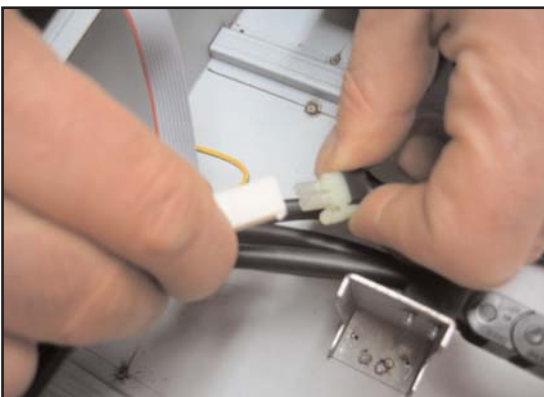
#### 14.5 Remove the two connectors of the lower panel; as for the 9-poles connector unhook the fixing tongues of the front side of the panel (A-B), regarding the connector of the push-button flat, take the 2 screws and take the connector out (B-C)



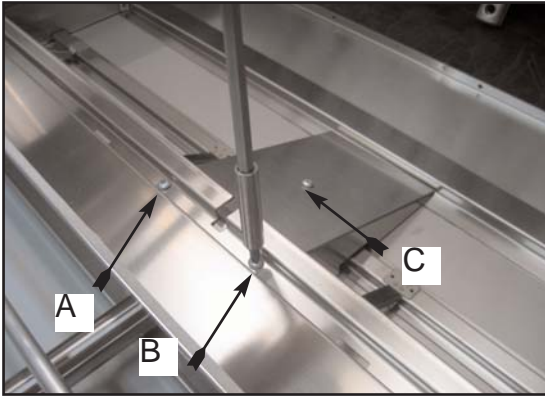
#### 14.6 Remove the two right and left blocking rods (A-B) by taking the 4 fixing screws out (C)



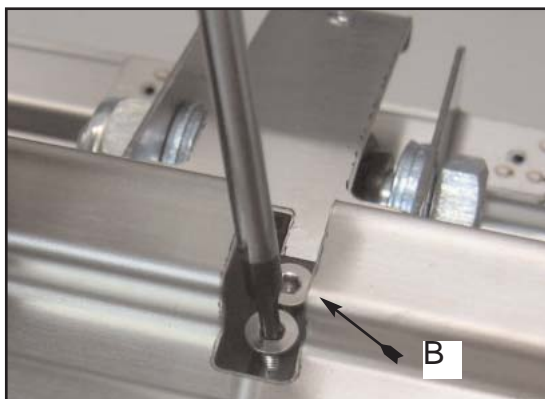
#### 14.7 Disconnect the 2-poles connector of the actuator



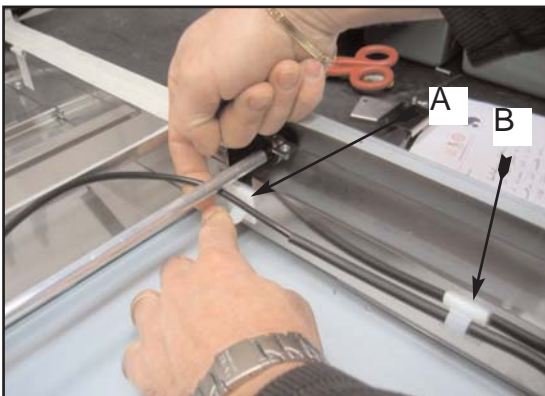
**14.8 Remove the cover of the actuator by taking the 3 screws out (A-B-C)**



**14.9 Remove the magnetic sensor (A) by taking the 2 Allen screws out with a suitable tool (B)**



**14.10 Remove the sensor cable by taking it out from the adhesive parts (A-B) placed in the extractable unit**



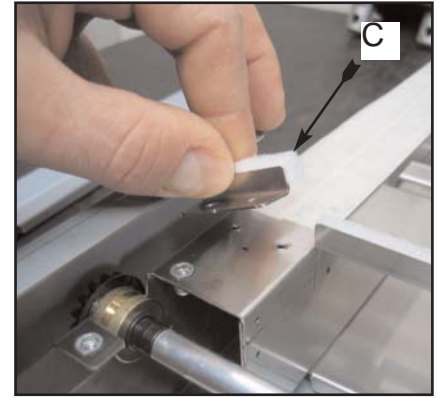
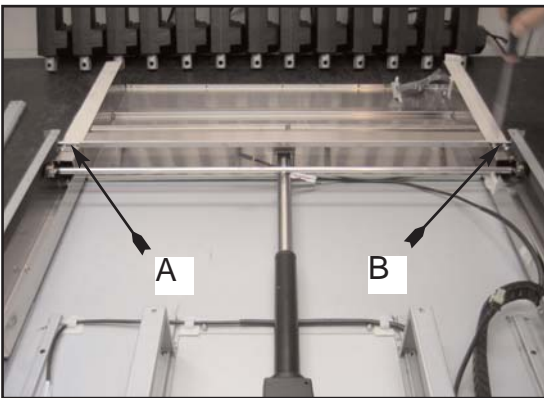
**14.11 Take the two clamps of the actuator cable out**



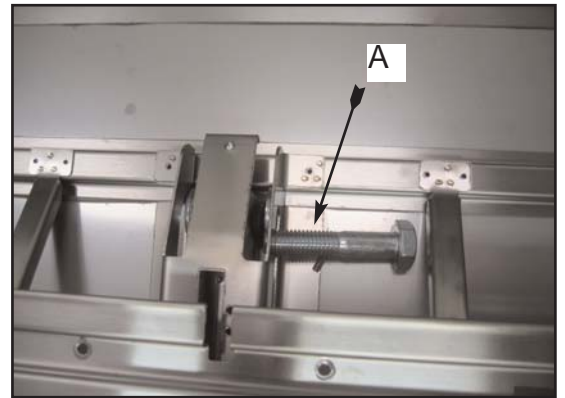
**14.12 Take the 2 fixing screws of the chain out (A) paying attention not to damage the cables**



**14.13 Remove the 2 small closing brackets (A-B) by taking the 4 screws out  
ATTN: DO NOT REMOVE THE SPONGE (C) APPLIED TO THE BRACKET**



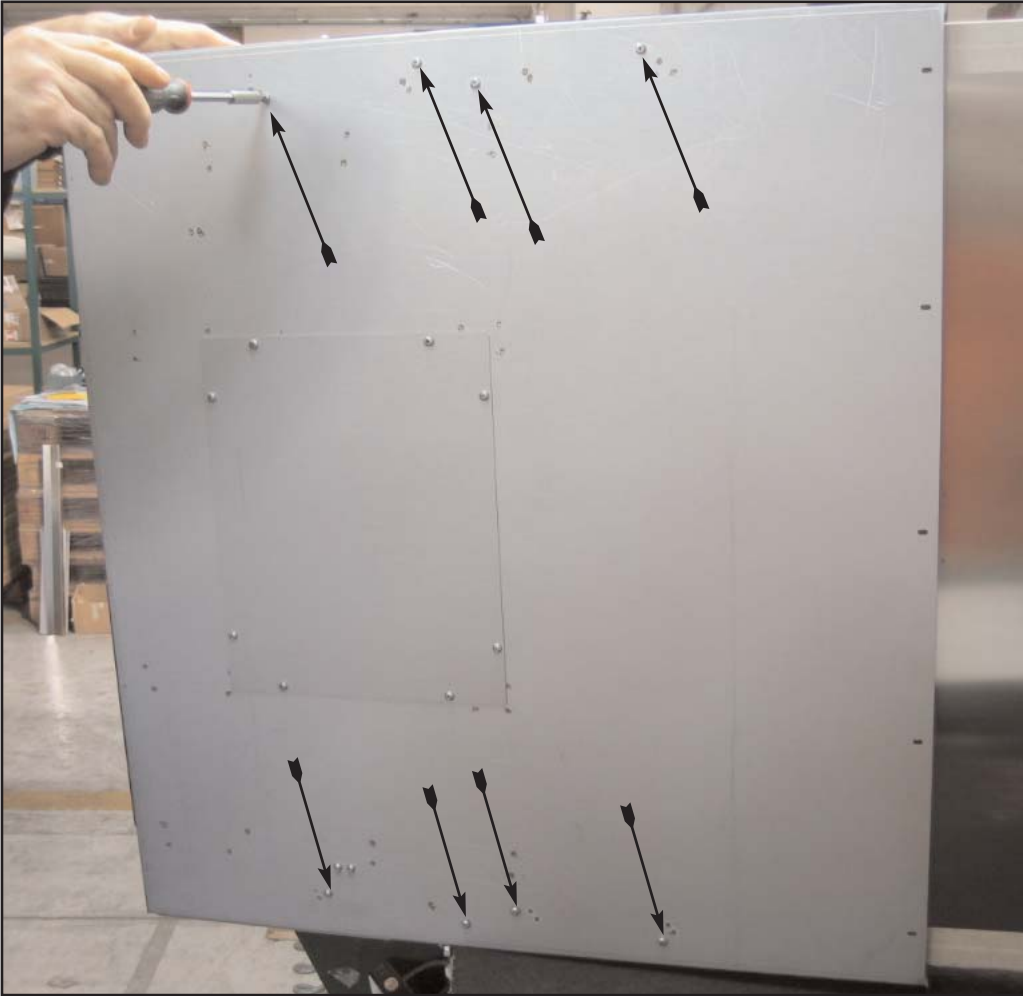
**14.14 Disconnect the actuator from the extractable unit by taking the M8 screw (A) out by using 2 keys by 17mm.**



**14.15 Place the Downdraft on one side**



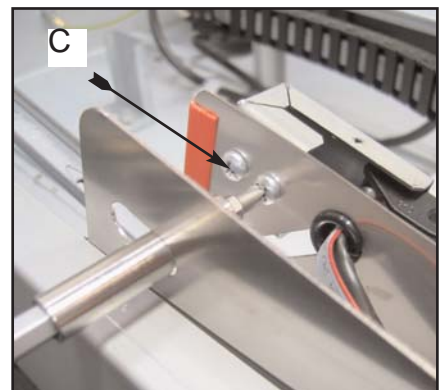
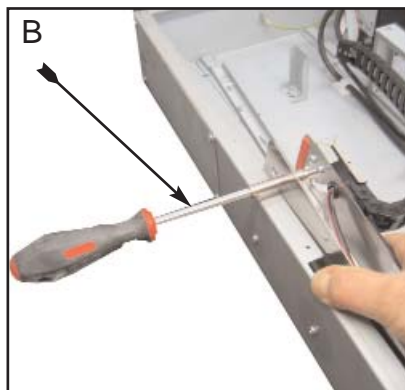
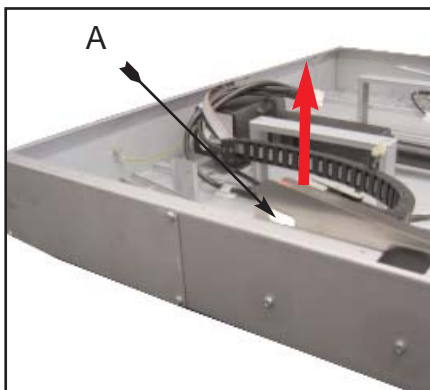
**14.16 Remove the 8 fixing screws of the extractable unit**



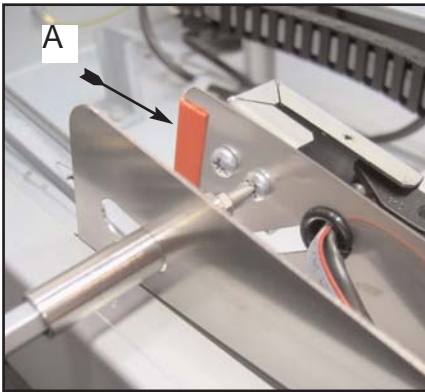
**14.17 Place the Downdraft as shown in the picture, with the extractable part close the operator**



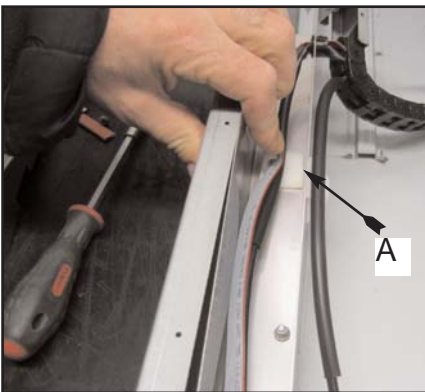
**14.18 Take the chain out by lifting the extractable part up (A) until the buttonhole comes out from the body, allowing the tool (B) to come inside in order to take the screws (C) out**



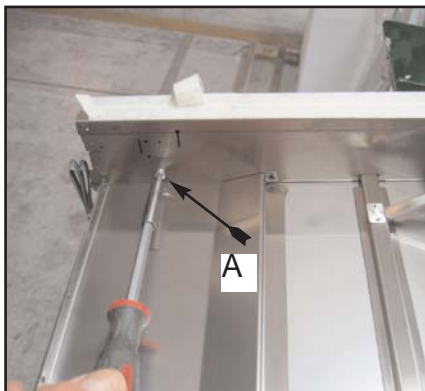
**14.19 Take the red PVC protection out (A)**



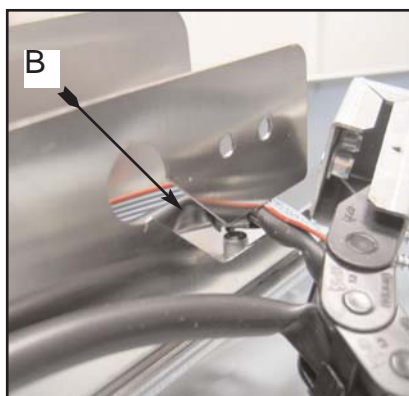
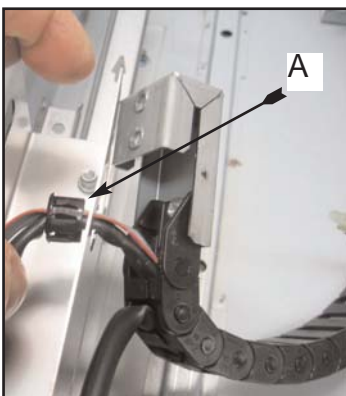
**14.20 Unhook the cables inside the extractable unit from the adhesive parts (A)**



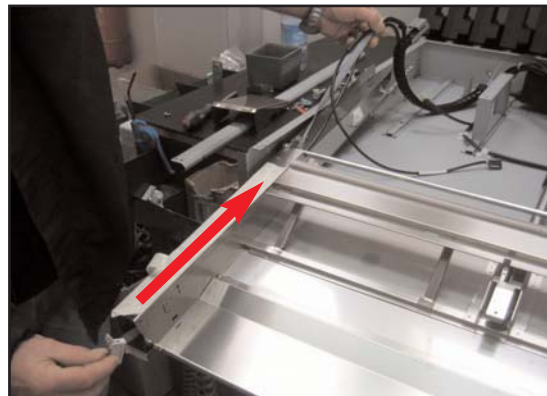
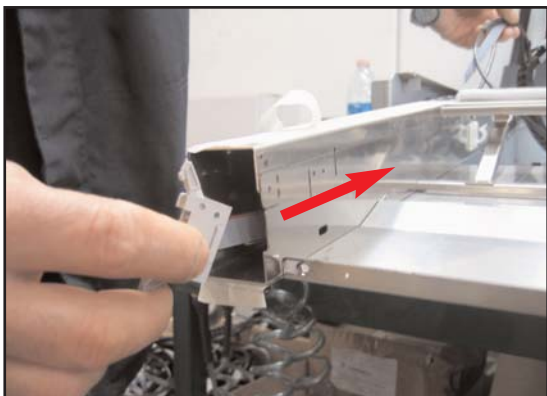
**14.21 Take the screw of the closing panel sensor out**



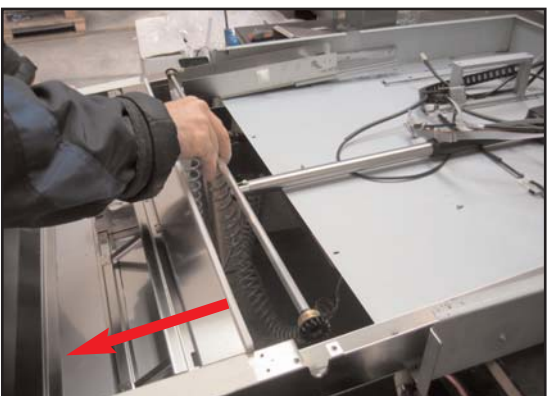
**14.22 Unhook the fairlead (A) from its position and let the cables come out from the buttonhole**



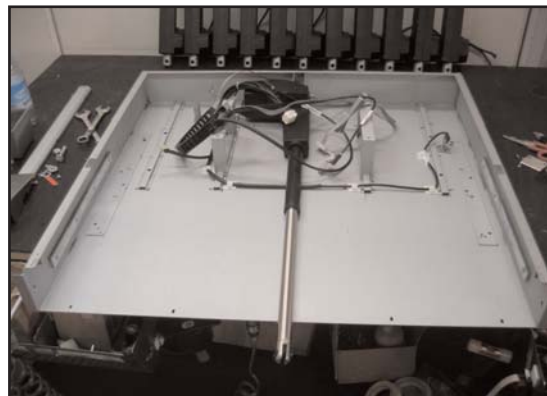
**14.23 Take the cables out**



**14.24 Take the extractable unit out completely**



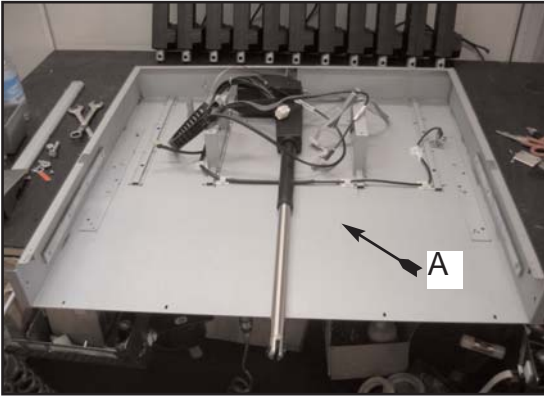
**14.25 Take the rack rods out**



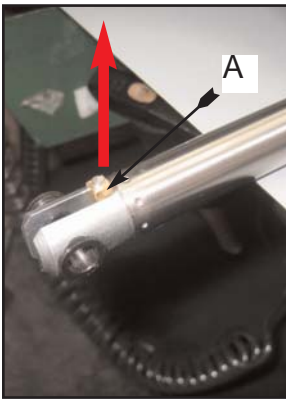
**14.26 Take the new extractable unit paying attention not to damage it**



**14.27 Check if in the area of the body (A) where the new extractable part has to be installed, there are no screws or traces**



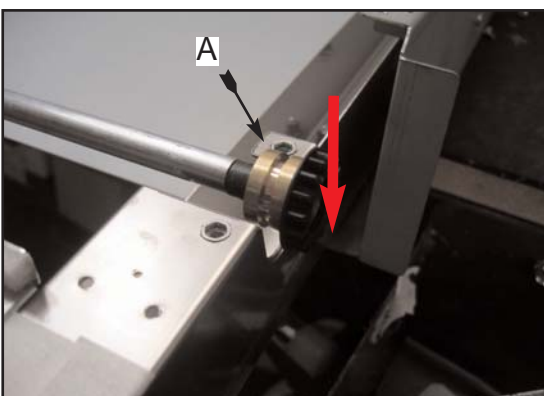
**ATTN: WHILE MOUNTING THE EXTRACTABLE PART MAKE SURE THAT THE MAGNET (A) PLACED ON THE TOP OF THE ACTUATOR IS UPWARDS**



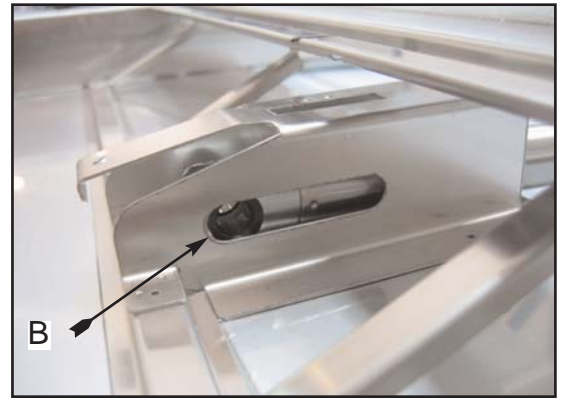
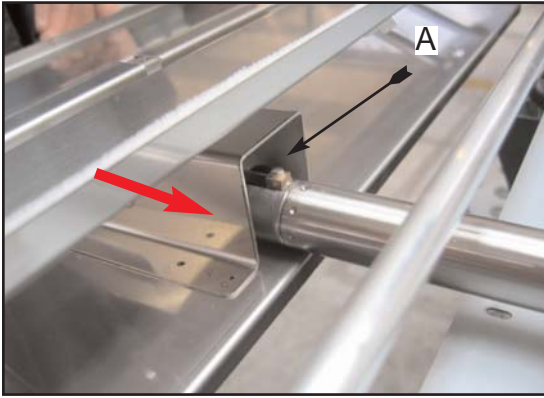
**14.28 Place the extractable part inside the body**



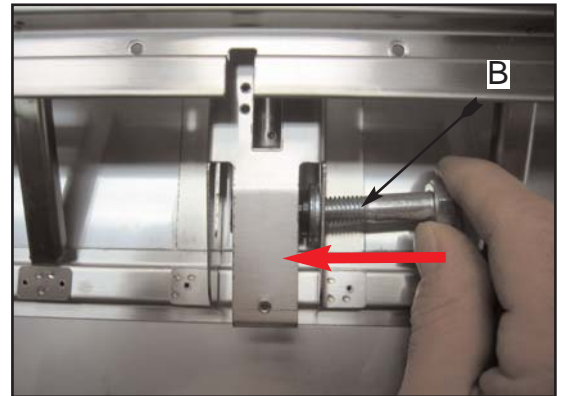
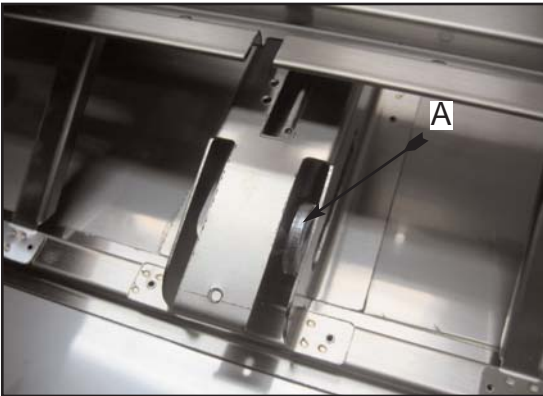
**14.29 the rack rods again so that the 2 brass bushes (A) fit in their position**



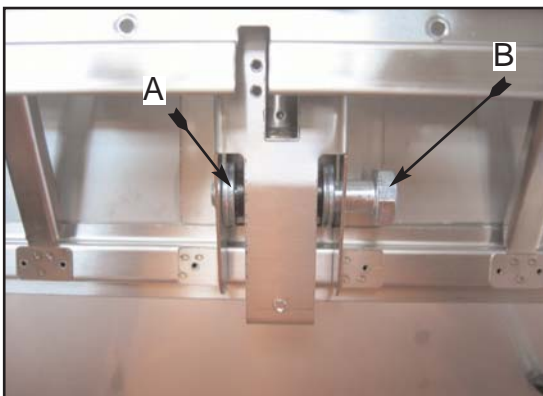
**14.30 Push the extractable part until the hole of the actuator top (A) coincides with the buttonhole of the actuator fixing brackets (B)**



**14.31 Insert the 2 washers (A) and then the M8 screw without tightening it completely  
ATTN: THE WASHERS MUST BE PLACED BETWEEN THE SUPPORT AND THE ACTUATOR TOP**



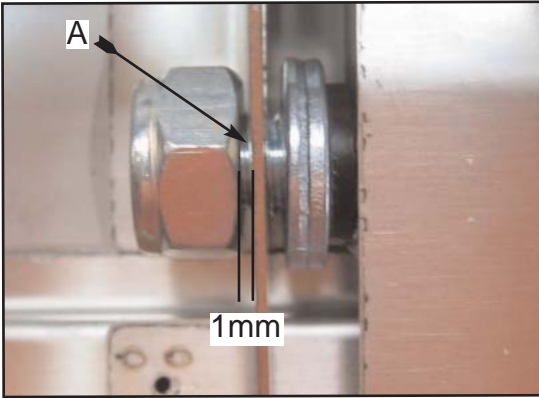
**14.32 Insert the other 2 washers (A) and then push the screws to a complete insertion (B)**



**14.33 Block the M8 screws by using 2 keys by 17mm**



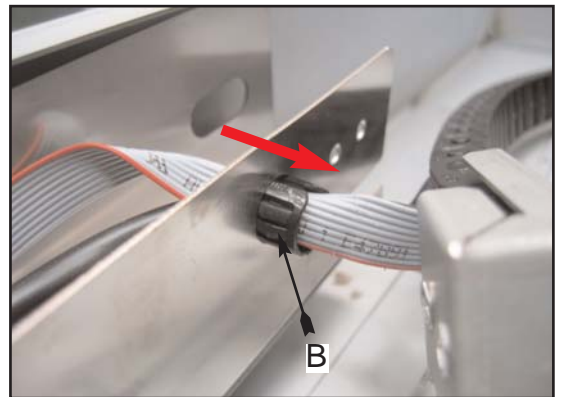
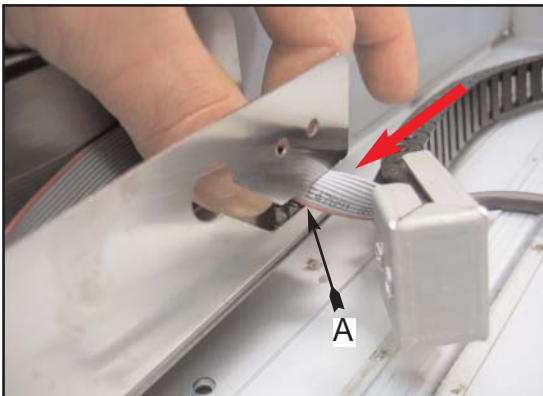
**ATTN: DO NOT TIGHTEN TOO MUCH: BETWEEN THE SCREW AND THE SUPPORT THERE SHOULD BE 1MM (A)**



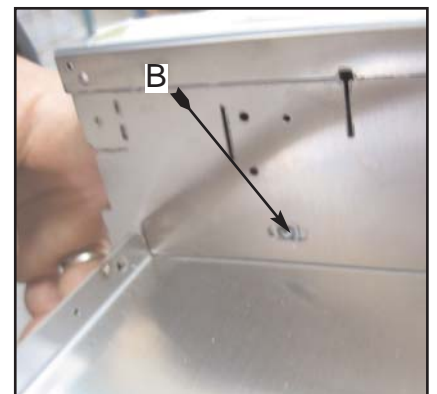
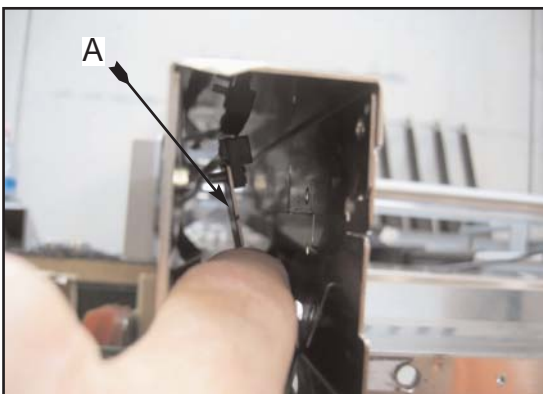
**14.34 Put the cable inside the extractable unit again  
ATT: INSERT THE CABLES ONE BY ONE**



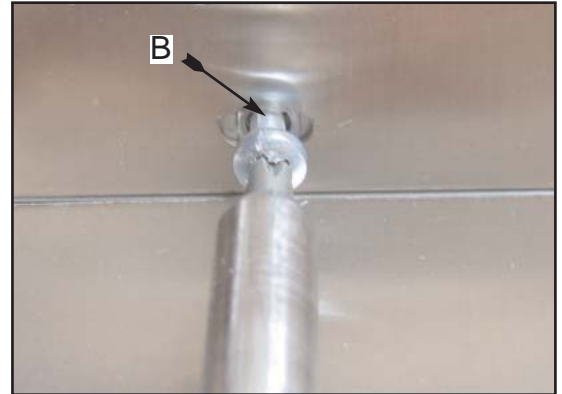
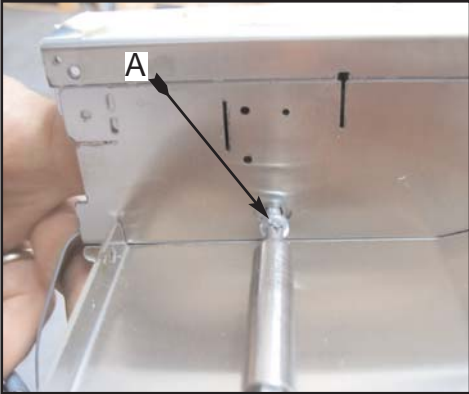
**14.35 Place the cables in their position again making them enter in the buttonhole (A) and fix the fairlead again (B)**



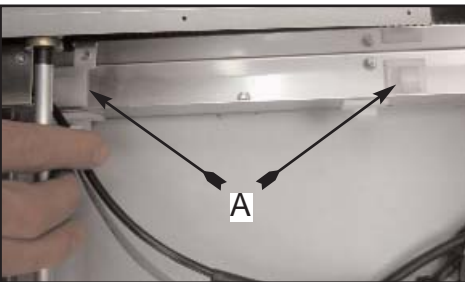
**14.36 Place the filter sensor (A) inside the extractable unit so that the threaded bracket coincides with the buttonhole in the extractable unit**



**14.37** By keeping the sensor bracket in its position from inside the column, insert the M4X10(A) screw in the front side, in such a way that it coincides with the buttonhole centre (B).



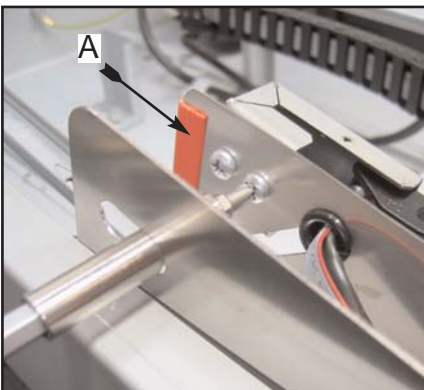
**14.38** Place the cables again into the adhesive cable clamps (A)



**14.39** Put the cable holder chain bracket into the extractable unit ; lift the extractable unit until the buttonhole is reachable, allowing the screwdriver to pass. Fix it using M4x10 screws.



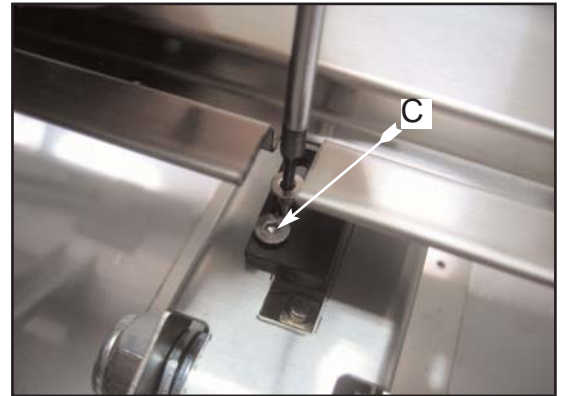
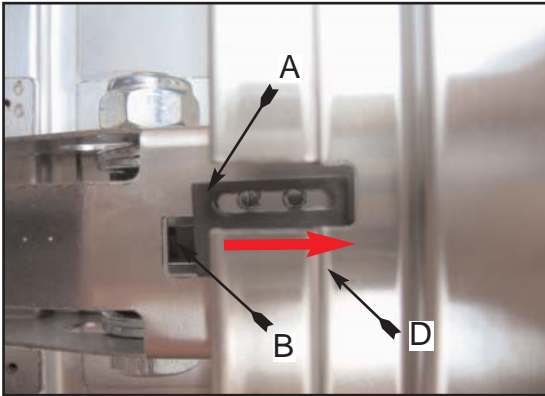
**14.40** Put the PVC red protection (A) in its position again.



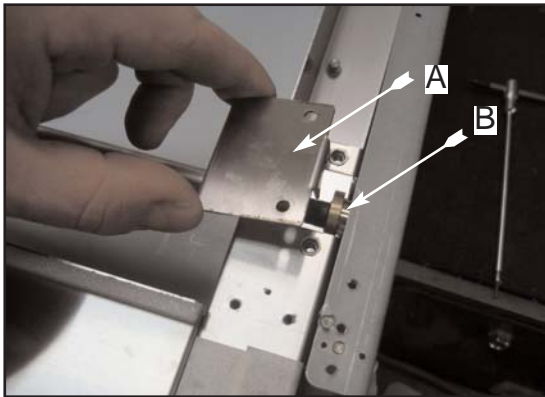
**14.41 Place the safety sensor cable in its proper cable clamps and fix the sensor (A) in its position (B), using two socket head screws (C).**

**ATTN : Push the sensor downwards (D)**

**ATTN: Do not tighten the screws excessively , so that the sensor is not broken .**



**14.42 Insert the two right and left rod clamps (A) using their special screws, making sure that they are fixed properly in their position. (B)**



**14.43 Extract the two inner guides until they reach the limit stop (A)**

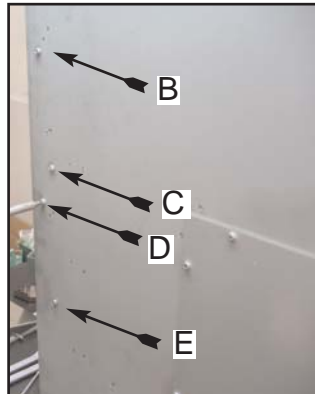
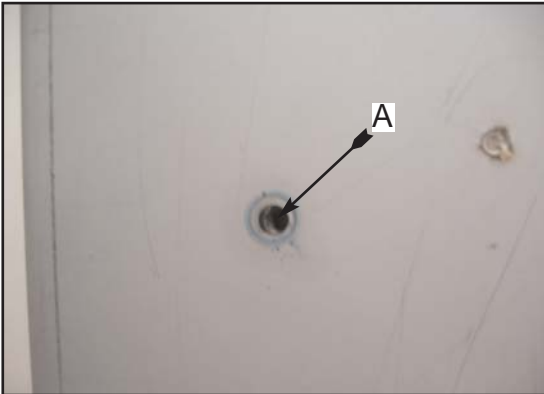


**14.44 Place the downdraft in vertical position, with its rear side towards the operator.**



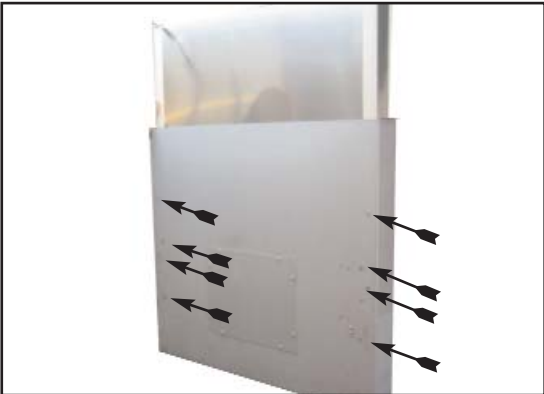
14.45 Fix the extractable unit to the body , following these instructions: with the help of a sharpened tool, match a hole of the guide in the extractable unit with the hole in the body (A). Once the holes are matched, insert the M4X6 screw, without tightening it.

14.46 Repeat the hole matching operation in the same side of downdraft and insert the remaining M4X6 (B) (C) (D) (E) screws.



14.47 Repeat the same operation in the opposite side of downdraft.

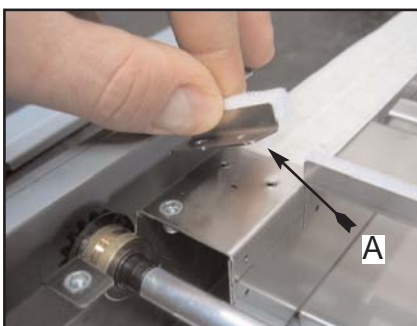
**ATTN:** Screws must be M4X6 type absolutely, and they do not have to be tighten completely. Tightening must be performed when the extractable unit is closed.



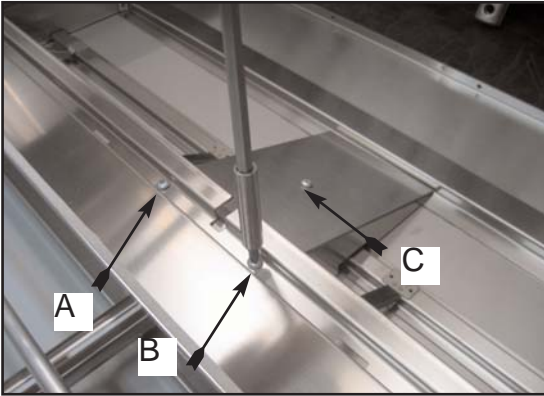
14.48 Put the downdraft in horizontal position again, with its extractable unit on the opposite side of the operator.



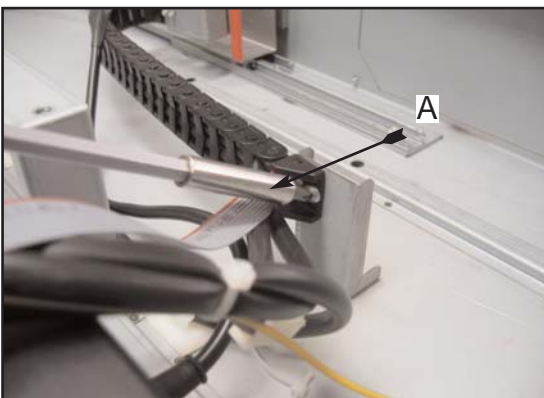
14.49 Insert the two small closing brackets again (A)



**14.50 Remount the actuator covering, using (A) (B) (C) screws.**



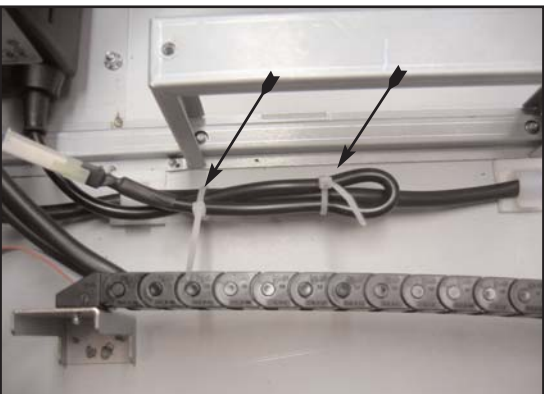
**14.51 Reinsert the cable holder chain in the bracket welded on the body (A)**



**14.52 Reconnect the actuator 2 pole connector.**

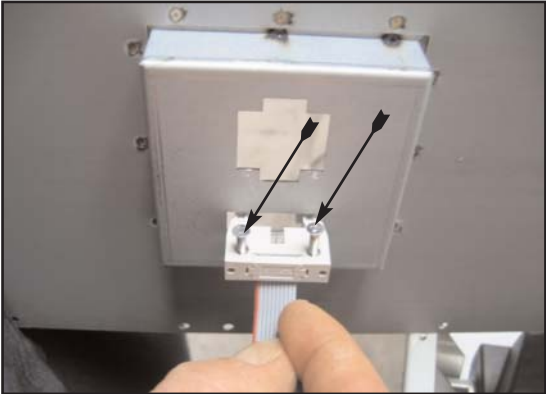


**14.53 Reinsert the two clamps supplied with the product between the actuator cable and the Cm.180 sensor.**



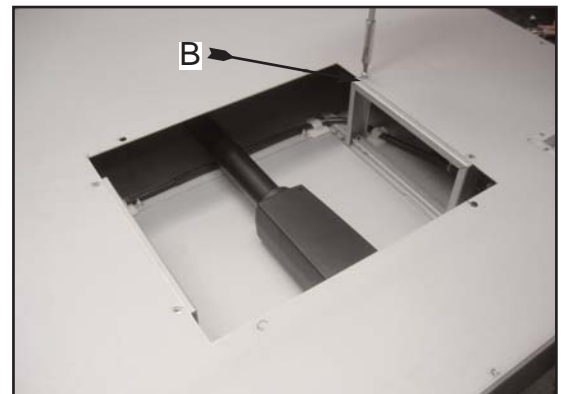
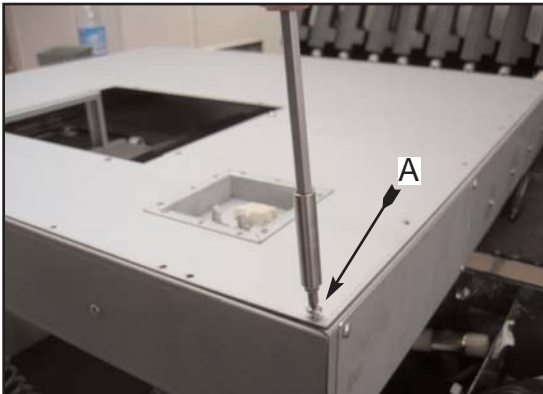
**14.54 Put the two connectors in their position again , starting with the one of the metal strap cable , and tighten the two M3 (A) and (B) screws; then fix the 9 pole connector.**

**ATTN: After the 9 pole connector has been reinstalled, make sure that caps inside the connector are inserted properly , assuring the electric connection .**



**14.55 Remount the lower panel and insert the fixing screws again.**

**ATTN: Perimeter screws are self-tapping ones (A), while centre screws are M4X10 (B) type**



**14.56 Remount the upper panel using the 4 self-tapping screws.**

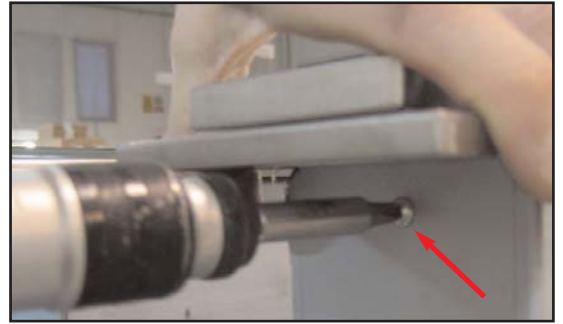
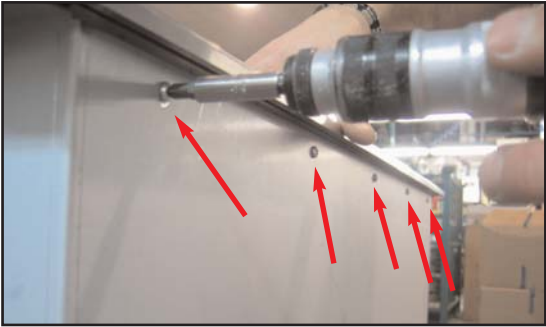


**14.57 Put the Downdraft in vertical position on the floor.**

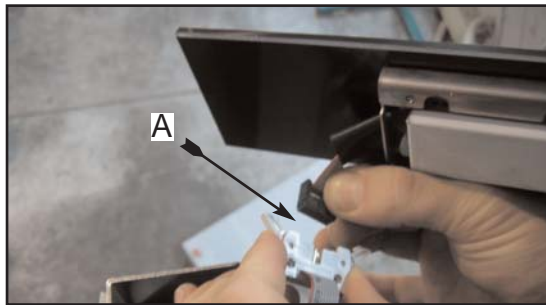
**14.58 Reinsert the body liner inside the extractable unit , paying special care in order to avoid any damage**



**14.59 Fix the body liner with the 5 self-tapping screws in the front side and two lateral ones.**



**14.60 Reconnect the front side control connector (A)**



**14.61 Remount the front side using the 5 lower screws and the two side ones.**



**14.62 Remount the head lower cover**



14.63 Reinsert the two right and left minilatch cover



14.64 Remount filters and lower panel



14.65 Then , tighten the extractable unit fixing screws previously inserted.

14.66 Reconnect the electric power pack and carry out a test to make sure that the process has been performed correctly.

14.67 Put the Downdraft again into the cabinet , following the instruction shown in the installation instructions.

14.68 Carry out calibration , following the instructions shown in the installation

### **PROBLEM:**

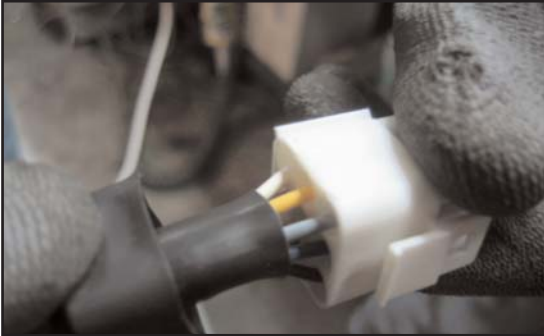
**THE EXTRACTABLE UNIT OPENS, BUT IT DOES NOT STOP WHEN REQUIRED, AFTER 180 mm, AND THE SUCTIONING SYSTEM WORKS WHEN THE EXTRACTABLE UNIT IS COMPLETELY OPEN, AND STOPS WHEN THE EXTRACTABLE UNIT IS COMPLETELY CLOSED.**

### **SUITABLE SOLUTIONS:**

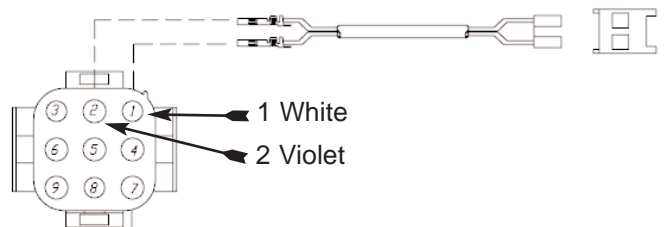
15 Check if the 180mm sensor is working properly.

## PROCESS:

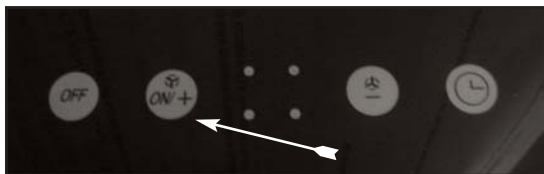
15.1 Take the black sheath out in the 9 pole movable connector coming from the electric system box.



15.2 With the help of a multimeter, place the rods into the pins corresponding to violet (2) and white (1) colour.



15.3 Power the downdraft and activate the ON function.



15.4 If the sensor is working properly, when the extractable unit reaches 180 mm of height in the multimeter, some seconds of electric continuity must be noticed.

15.5 If there is no electric continuity, check if the magnet (A) in the extractable unit column is placed properly.



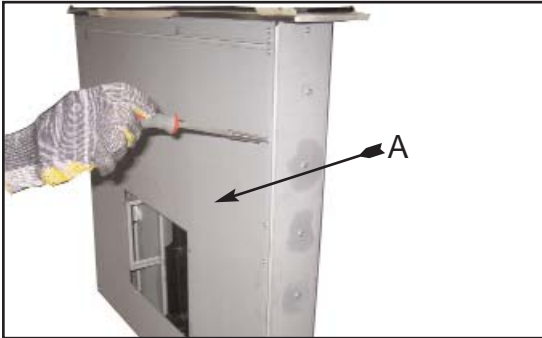
## SUITABLE SOLUTIONS:

16 Replace the 180mm sensor

## PROCESS:

16.1 Disconnect power supply

16.2 Dismount the body panel (A)



16.3 Remove the 180mm sensor fixing screws



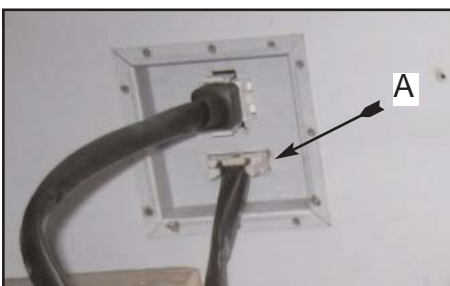
16.4 Cut the sensor wires and replace it with a new sensor.

## PROBLEM:

# THE PUSH-BUTTON PANEL DOES NOT LIGHT UP

## SUITABLE SOLUTIONS:

17 Check if the push-button panel connector (A) is connected properly and if the fixing tongues are well restrained



## SUITABLE SOLUTIONS:

18 Replace the push-button panel

### PROCESS:

18.1 Take the right and left minilatch cover out, by pulling it outwards.

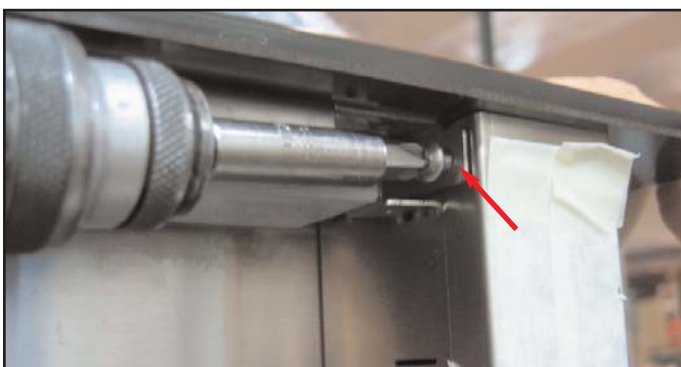


18.2 Remove the 4 screws of the head lower cover and take the covering out by pulling it outwards.

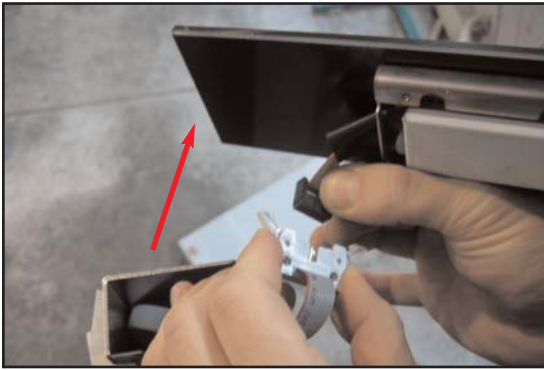
**ATTN: BE CAREFUL NOT TO SCRATCH THE COVER**



18.3 Take the under head 5 screws and the two lateral screws out.



**18.4 Lift the front panel up and disconnect the connector; then remove the front panel.**

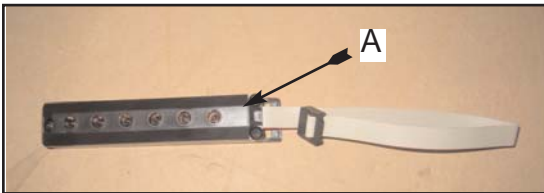


**18.5 Replace the front panel with the new push-button**

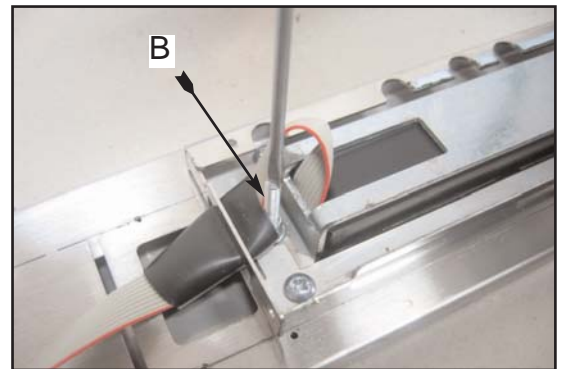
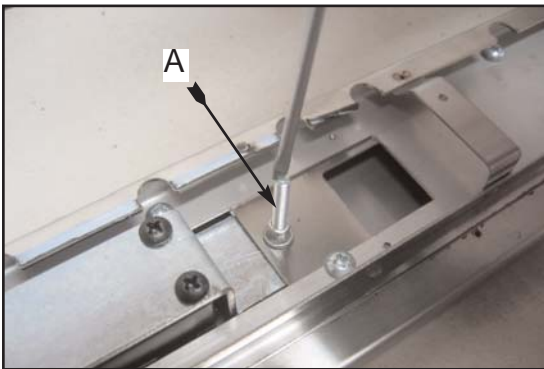
**FOR PUSH-BUTTON IN A STAINLESS STEEL FRONT PANEL , AFTER HAVING REMOVED THE STAINLESS STEEL FRONT PANEL, FOLLOW THE STEPS BELOW:**

**18.6 Remove the upper front panel as shown in chapter 18.**

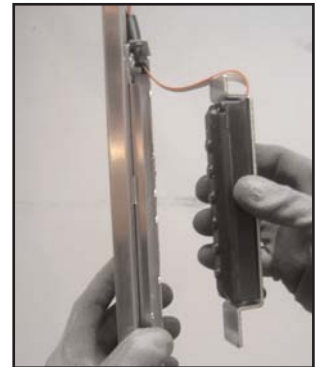
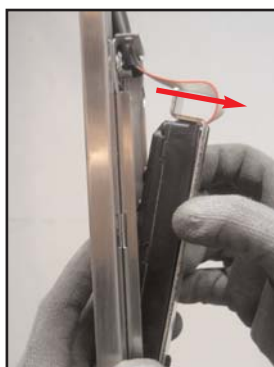
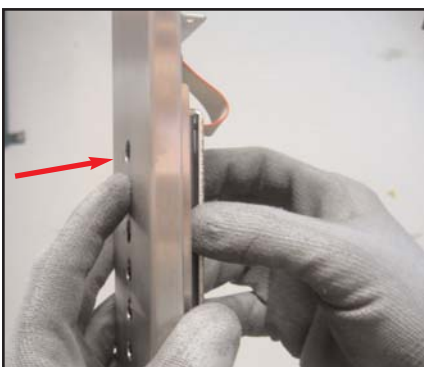
**18.7 The push-button panel that Sirius supplies as spare part is equipped with a flat and a connector (A)**



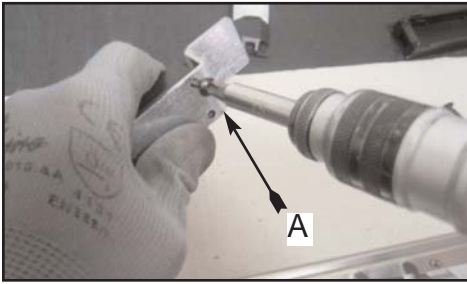
**18.8 Unscrew the two threaded dowels (A) and (B) to the right and left of the push-button panel.**



**18.9 Place the front panel in vertical position, apply a light pressure on the keys and take the push-button panel out .**

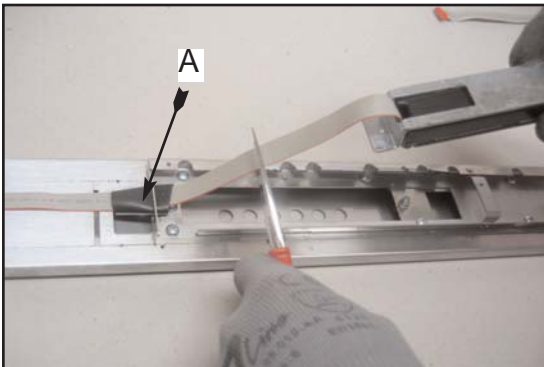


**18.10 Remove the metal support , taking out the n°3 self-tapping screws which hold the push-button panel .**

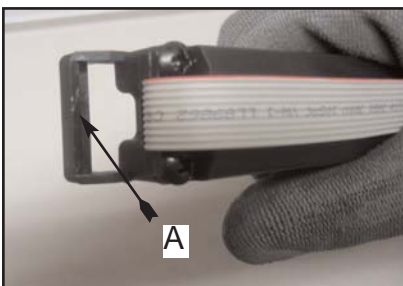


**18.11 Then, if the push-button panel to replace can not be reused , it is possible to cut the flat in order to make the push-button panel removing easier.**

**ATTN: Keep the protection black sheath (A) of the damaged push-button panel**



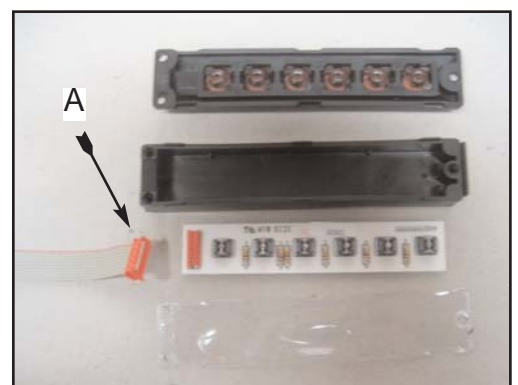
**18.12 Take a new push-button panel and break the plastic piece shown in figure (A)**



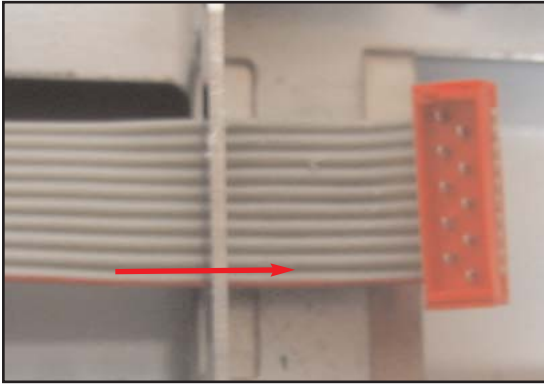
**18.13 Protect the keys with adhesive paper , if possible.**



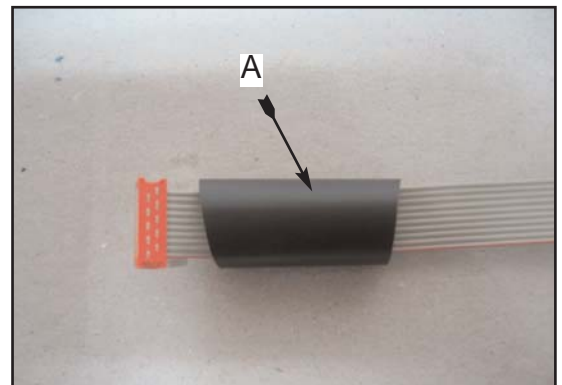
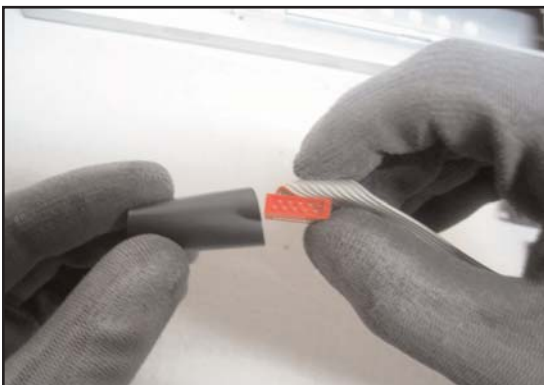
**18.14 Open the push-button and disconnect its flat (A)**



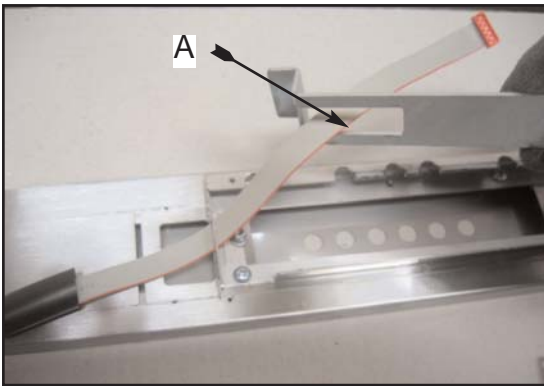
**18.15** Insert the flat from the red connector side , inside of the push-button seat buttonhole, keeping its pins oriented upwards.



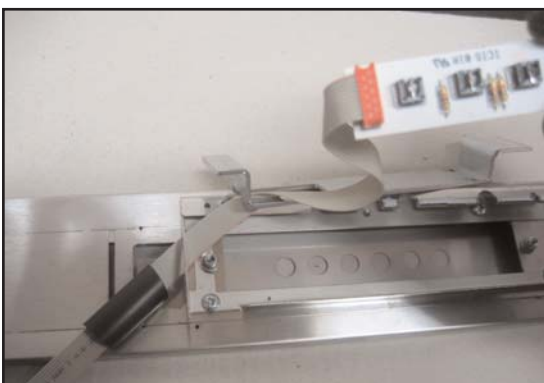
**18.16** Take the black sheath previously removed from the flat and put it in the new push-button flat (A)



**18.17** Insert the flat onto the bracket (A)



**18.18** Connect the flat to the control board, making sure to fix it properly .



**18.19 Then, fix the lower side of the push-button box to the metal bracket .**



**18.20 Place the control terminal board inside the plastic box.**



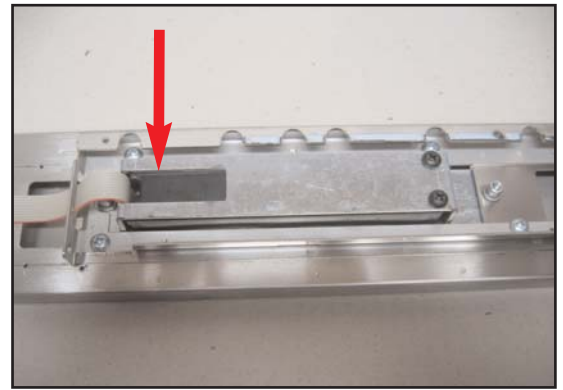
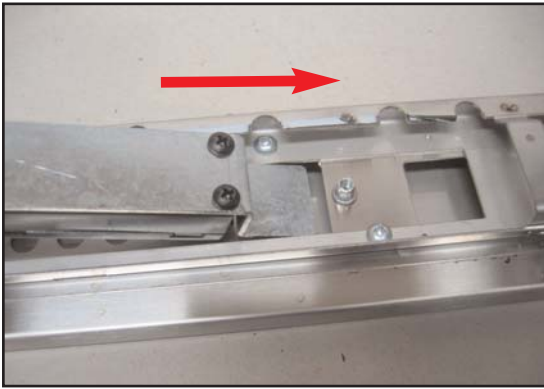
**18.21 Close the control box , making sure that keys are positioned properly.**



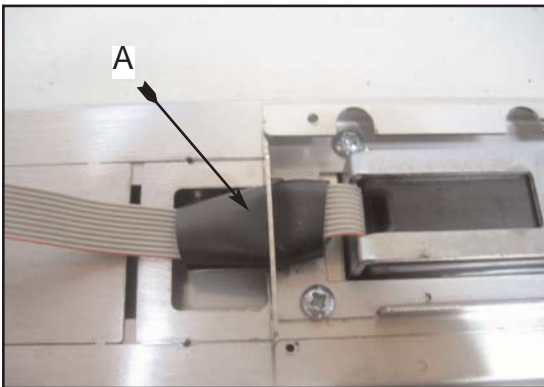
**18.22 Remove the protective film.**



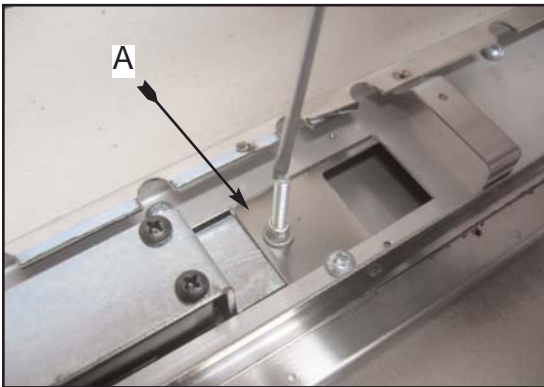
**18.23 Reinsert the push-button bracket inside the upper front panel**



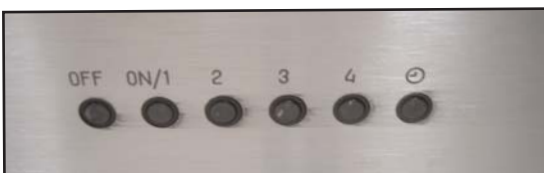
**18.24 Place the sheath between the flat and the sheet piece of the front panel (A)**



**18.25 Fix the push-button with the M4 (A) dowels**



**18.26 Check if keys have been inserted properly.**



**18.27 Remount the upper front panel , as shown in chapter 13.**



## **Down Draft Trouble Shooting Guide**



## **PROBLEM**

**THE DOWNDRAFT EXTRACTABLE UNIT DOES NOT OPEN,  
THE MOTOR DOES NOT WORK AND THE PUSH-BUTTON  
PANEL IS OFF.**

### **Possible solutions**

- Check if the network voltage is working
- Check if the red power button is in on position
- Check if the male and female connections in the 9 pin connector are connected properly
- Check if the circuit of the grease filters panel presence is closed
- Check if the grease filters cover panel is disengaged
- Check if the grease filter panel presence keys are working properly
- Check integrity of the grease filters panel presence residual circuit
- Replace the main electrical system board
- Replace the power supply system board
- Check the connection of the push-button panel connector
- Replace the upper front panel

## **PROBLEM**

**THE EXTRACTOR UNIT OPENS BUT THE MOTOR DOES  
NOT WORK AT ANY SPEED**

### **Possible solutions**

- Check if the 6 pin connector of the motor cable is connected properly to the wiring and if all the connector pins are properly inserted into the connector itself.
- Check if the motor 6 pin connector wires in the main electrical system board are connected properly and if all the green connector pins are properly inserted inside the board.
- With the on-board motor Check if the motor unit 6 pin connector is connected properly and if all the connector pins are properly inserted inside the connector itself
- Check if the relays inside the board switch over properly with pressure of speed change from the push-button.
- Replace the main electrical system board
- Replace the motor unit.

**PROBLEM**  
**THE BODY LINER IS DAMAGED**

**Possible solutions**  
Replace the body liner

**PROBLEM**  
**THE MOTOR SYSTEM WORKS PROPERLY BUT THE EXTRACTOR UNIT DOES NOT OPEN**

- Possible solutions**
- Check the Electrical connections are fitted properly and not damaged
  - Check the actuator connections
  - Check if the electro-mechanical transformer placed inside the control system box is working properly
  - Replace the actuator.

**PROBLEM**  
**THE EXTRACTOR UNIT RE-OPENS BY ITSELF DURING AND AFTER ITS CLOSING**

- Possible solutions**
- Check if the safety sensor is working properly
  - Carry out the calibration reset
  - Make the calibration Replace the push-button front panel
  - Replace the main control system board

**PROBLEM**  
**THE PUSH-BUTTON PANEL DOES NOT LIGHT UP**

- Possible solutions**
- Check if the push-button connector is connected properly
  - Replace the push-button panel
  - Replace the main control system board

**PROBLEM**  
**LIGHTING DOES NOT LIGHT UP**  
**(ONLY FOR SDD2-L)**

**Possible solutions**

- Replace the neon tube
- Check if the neon supports are not damaged and are connected properly.
- Replace the neon tube supports
- Check if the starter input voltage is 230V
- Replace the starter.

**PROBLEM**  
**THE FILTERS ALARM SIGNAL AFTER 30 HOURS WORKING**  
**DOES NOT RESET WHEN PRESSING THE TIMER KEY**

**Possible solutions**

- Disconnect and restore power supply
- Replace the push-button front panel.
- Check the ribbon cable at the control box and extractor
- Replace the main control system board.

**PROBLEM**  
**THE DOWNDRAFT AIR –CAPACITY IS INADEQUATE**

**Possible solutions**

- Check the duct length
- Check the air outlet pipe section
- Make sure there are no obstructions along the pipe
- In a filtered version, check if the charcoal filters, are in good condition.
- Check the efficiency of all speeds in the motor unit.
- Check if the non-return valve flaps can move freely

## **PROBLEM**

**THE EXTRACTOR UNIT OPENS, BUT IT DOES NOT STOP WHEN REQUIRED, AFTER 180 mm, AND THE MOTOR WORKS WHEN THE EXTRACTOR UNIT IS COMPLETELY OPEN, AND STOPS WHEN THE EXTRACTOR UNIT IS COMPLETELY CLOSED. (SDD2 ONLY)**

### **Possible solutions**

- Check if the 180mm sensor is working properly.
- Replace the 180mm sensor

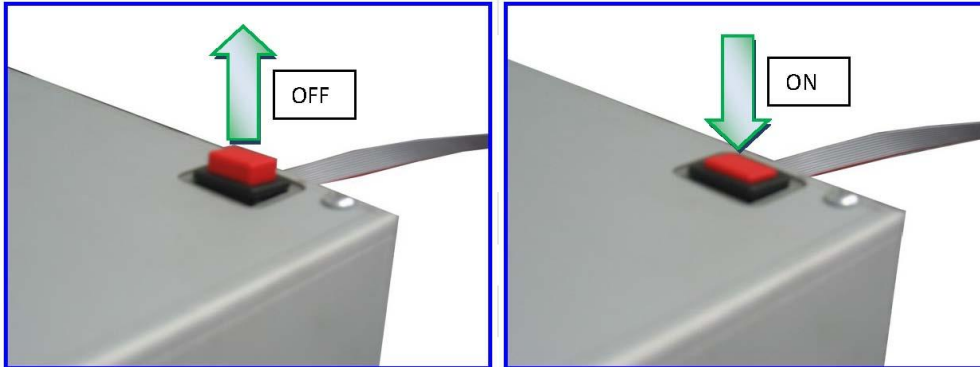
**PROBLEM 1.**  
**THE DOWNDRAFT EXTRACTOR UNIT DOES NOT OPEN,**  
**THE MOTOR DOES NOT WORK AND THE PUSH-BUTTON**  
**PANEL IS OFF.**

**Possible solutions**

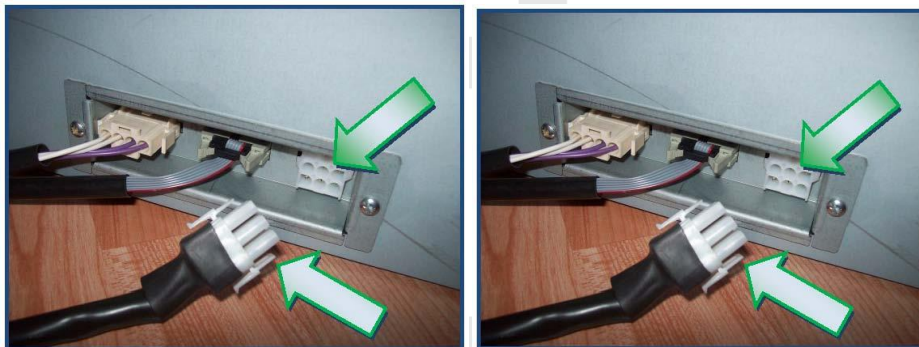
- **CHECK IF THE MAINS VOLTAGE IS THERE.**

Make sure the magnetic circuit breaker (life-saving switch) has not tripped and the system protection fuses are in good conditions. In this case you need to call a specialized technician in order to fix the problem.

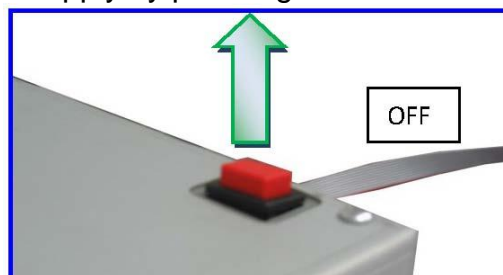
- **CHECK IF THE RED POWER BUTTON IS IN THE ON POSITION**



**CHECK IF THE MALE AND FEMALE CONNECTIONS IN THE 9 PIN CONNECTOR ARE CONNECTED PROPERLY**



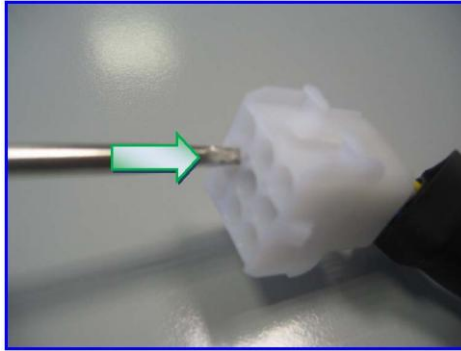
Disconnect power supply by pressing the red button on the control box



Check the connector wires by removing the black sheath.



Check if the connector inner contacts are inserted properly, by using a screwdriver. Carry out this check in both the fixed and the movable connectors.



#### Grease filters panel presence buttons

- PIN 3 RED COLOUR
- PIN 6 BLACK COLOUR

#### Magnetic safety circuit breaker

- PIN 4 YELLOW COLOUR
- PIN 7 GREY COLOUR

#### Actuator

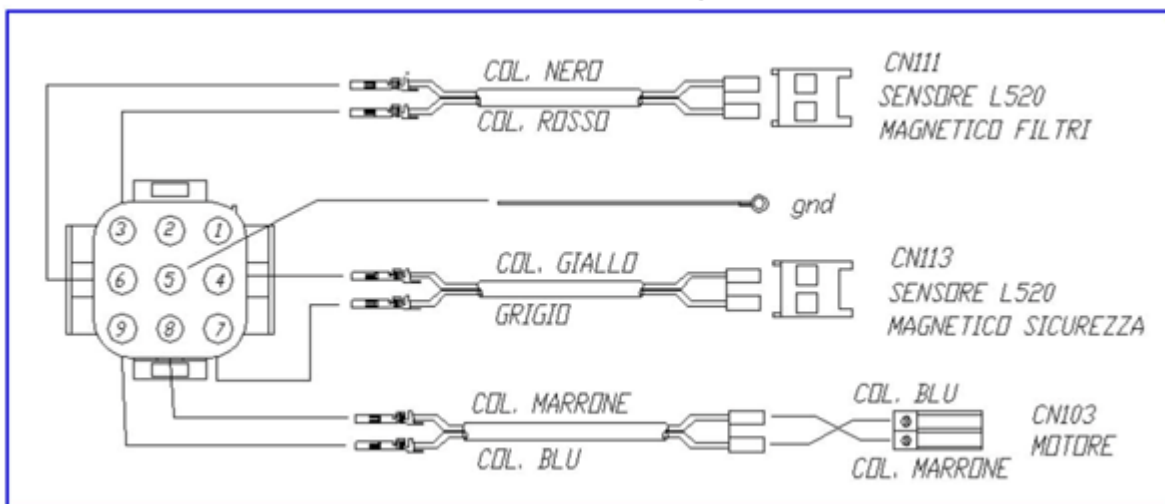
- PIN 9 BROWN COLOUR
- PIN 8 BLUE COLOUR

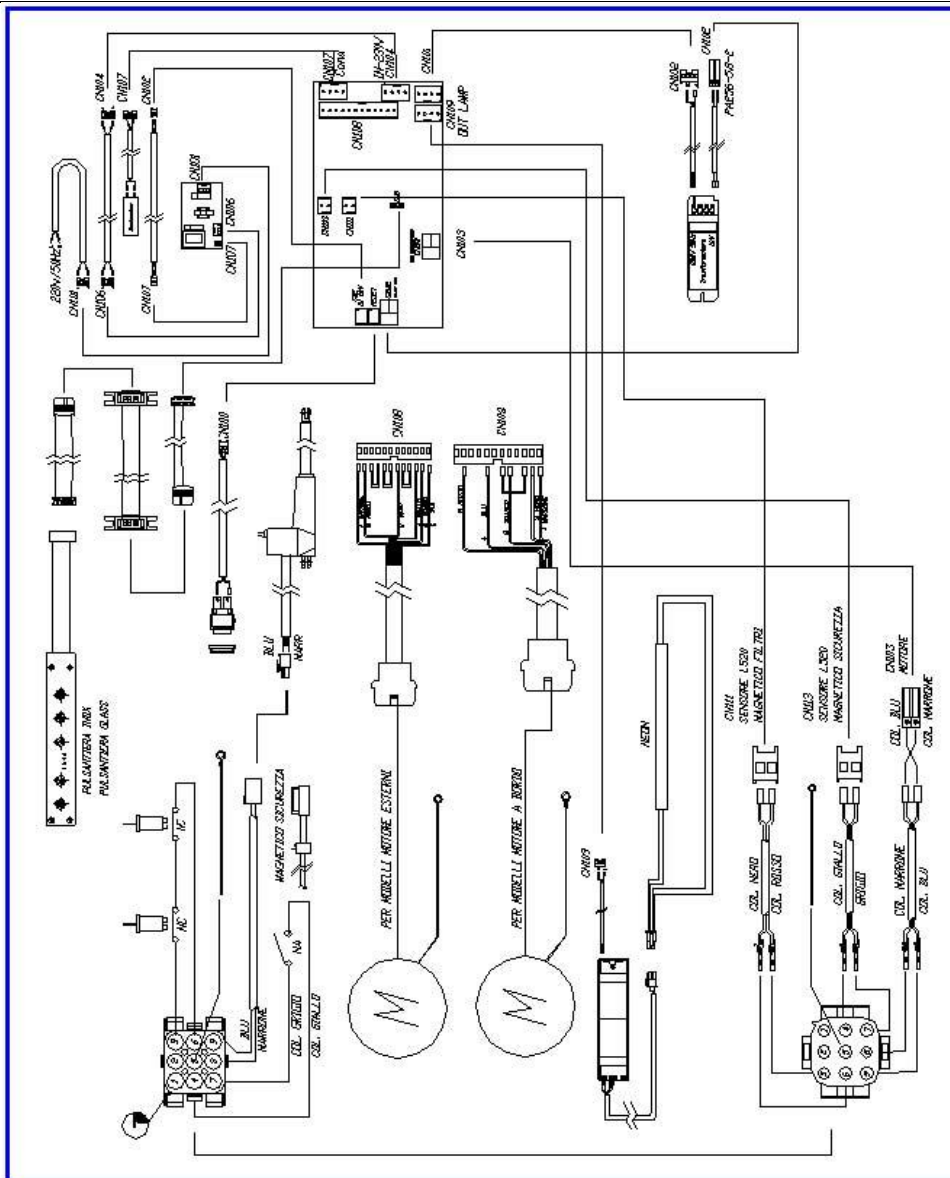
#### Ground connection

- PIN 5 yellow/green

#### Magnetic Sensor (180cm.) (SDD2 Only)

- PIN 2 VIOLET COLOUR
- PIN 1 WHITE COLOUR





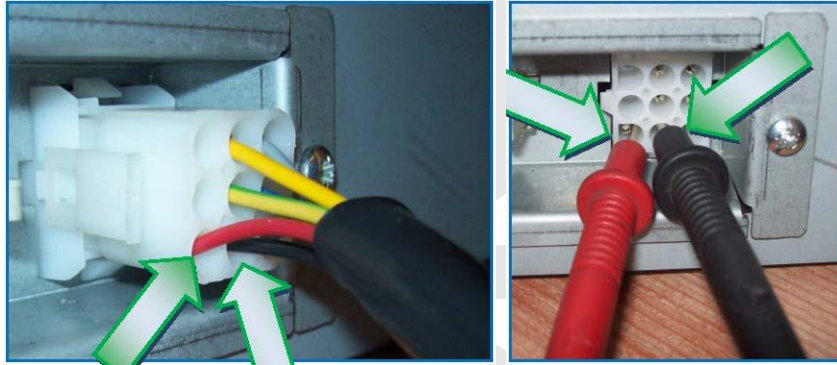
*“The downdraft is equipped with buttons, placed behind the grease filters covering panel which, in the case of opening, prevent the downdraft from starting any functions. The cooker-hood is packaged by the manufacturer and the panel is carefully secured with an adhesive tape, in order to prevent it from being disengaged during transport.*

*If the adhesive tape is removed before installation operations are completed, it is likely that the panel will open when the extractable unit is closed, preventing the cooker-hood from proper working.*

Disconnect the 9 pin connector



Set the multi-meter in the “Ω” function and place the test probes in the female connector of the downdraft panel into the pins corresponding to the red and black wires of the male connector.



If the multi-meter shows “000” continuity it means that the circuit is closed and the panel is positioned properly.



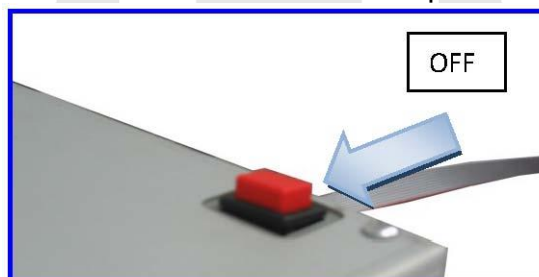
If the multi-meter shows NO continuity it means that the circuit is open somewhere and the downdraft does not work.



### **CHECK IF THE PANEL IS UNHOOKED**

*If the extractable unit is closed and the panel accidentally unhooks, causing the opening of the contact of the filters panel position, it is necessary to hook it again in order to restore operation.*

Disconnect the downdraft from the power supply.



Disconnect all Connections.  
Remove the brackets which fix the downdraft to the cabinet.



In case of internal motor version, remove the motor fixing screws and remove the suctioning unit.



In case of external motor version (EM) remove the air-outlet flange.



Lift the downdraft up from the cabinet



Remove the front body panel



Hook it again, by pressing simultaneously on both sides of the panel.



After having remounted the body front panel, and before placing the downdraft again into the cabinet, we recommend checking the downdraft operation.

### **CHECK IF THE GREASE FILTER PANEL PRESENCE SWITCHES ARE WORKING PROPERLY**

If the panel is securely hooked but the continuity test shows that the circuit is open, you need to check the switch conditions.

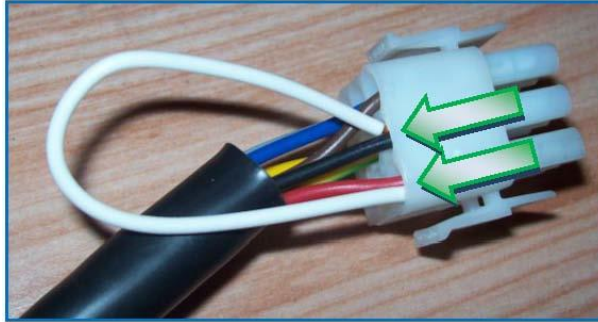
*“The grease filter panel presence switches are placed in the extractable unit, behind the grease filters panel. You need to lift the extractable unit up to check the switch condition and in doing so an electric bridge needs to be made in order to close the circuit.”*

***CAUTION: BEFORE MAKING THE ELECTRIC BRIDGE AND OPENING THE EXTRACTABLE UNIT, PLEASE MAKE SURE THAT THE PANEL IS HOOKED, OTHERWISE YOU WILL RISK DAMAGING THE COOKER-HOOD IRREPARABLY.***

Provide the electrical bridge only if the panel is well hooked and allows the mechanism to slide.

If the panel is unlatched so it does not allow the mechanism to slide do not carry out the electrical bridge.

You need to have an electric wire and by-pass (short-circuit) the red and black wires in the male connector in order to make the electric bridge

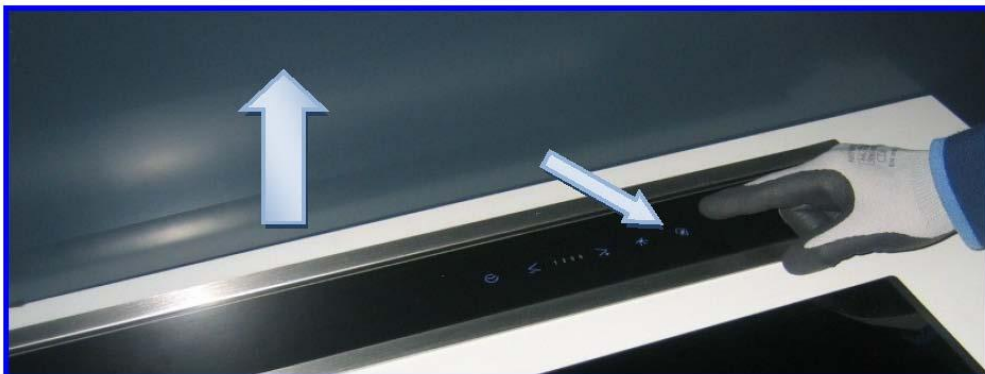


Then connect the connector to the cooker-hood

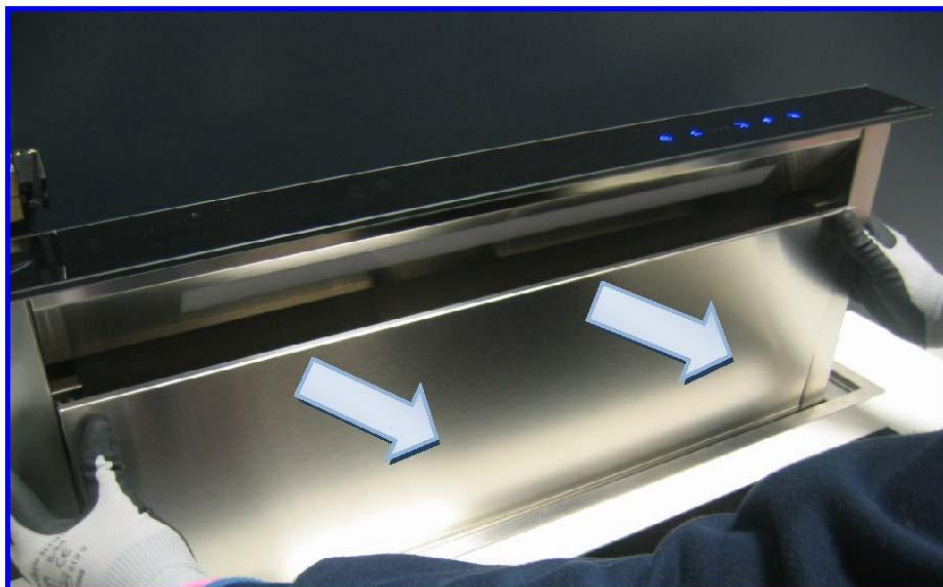


Check if the other connectors are inserted properly, the red button is in ON position and then push the ON button in the push-button panel.

Lift the extractable downdraft unit up, by pressing the on/off key



Remove the grease filters covering panel



Remove the right and left hinge covers by pulling outwards



By using a multi-meter and in the continuity mode, check if the button is working properly



Button Pressed contact closed



Button Pressed contact released

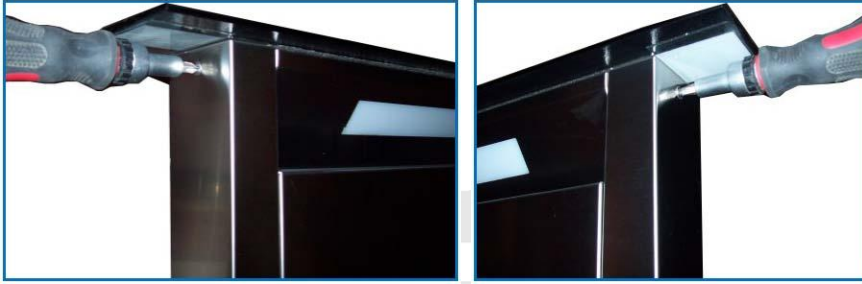
Check the integrity of the grease filters panel residual circuit.

*“If the panel is securely hooked, the buttons are working properly, but the continuity test shows that the circuit is open, the other connections of the circuit itself shall be checked. If the continuity test is performed in the female connector placed in the cooker-hood panel and the circuit turns out to be open, it means that the break is inside the cooker-hood, so you need to check the buttons connections and the red and black wires connection in the 9 pin connector. “*

**Check the buttons connections:**

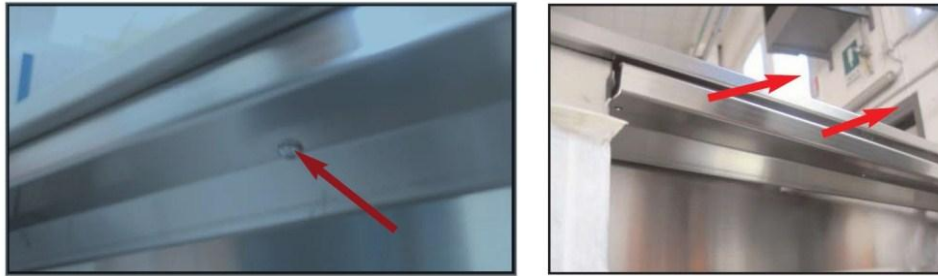
Lift the extractable unit up by using the shorting link  
Remove the upper front as follows: **SDD2-L**

Remove the upper front panel by unscrewing the two socket head screws found on the right and left side of the cooker-hood

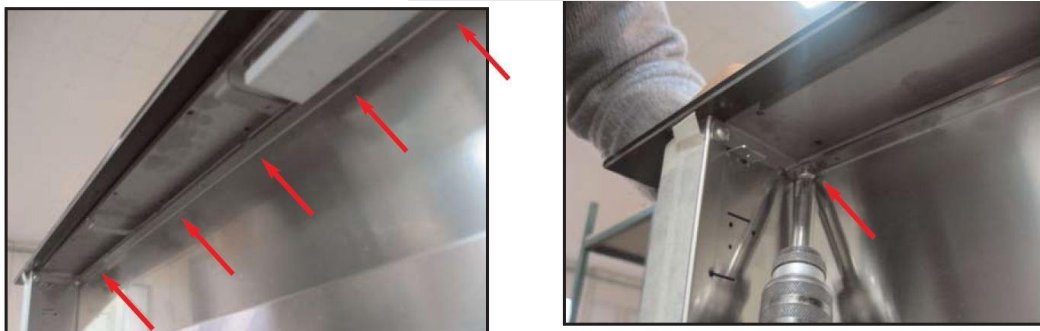


***In the model SDD2***

Remove the 4 screws and pull the cover out away.



Take the 5 screws underneath and the two side screws out.



***For Both Models:***

Lift the front panel up, paying attention to the push button panel flat cable, disconnect the flat connector and remove the front glass panel in order to avoid any possible damage.



Check if the buttons connections inside the extractable unit right and left columns are well connected and the red and black wires are inserted properly.



ItalianXX



### REPLACE THE MAIN CONTROL SYSTEM BOARD

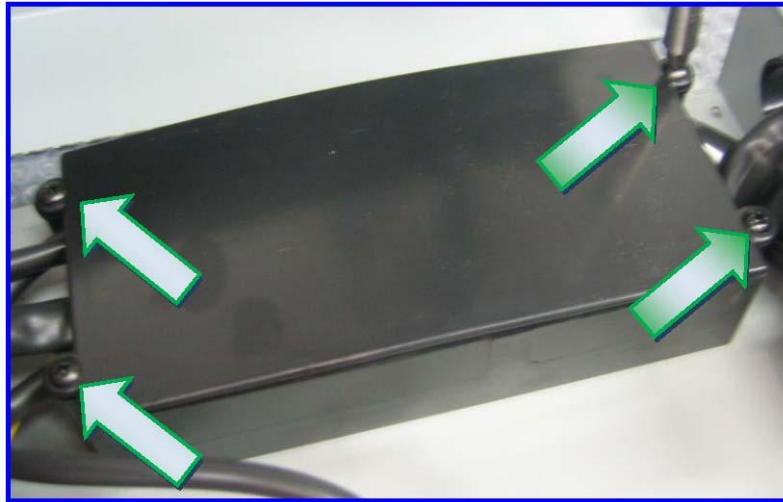
Remove power supply by disconnecting the plug from the mains. Remove the control box cover by unscrewing the 4 screws.



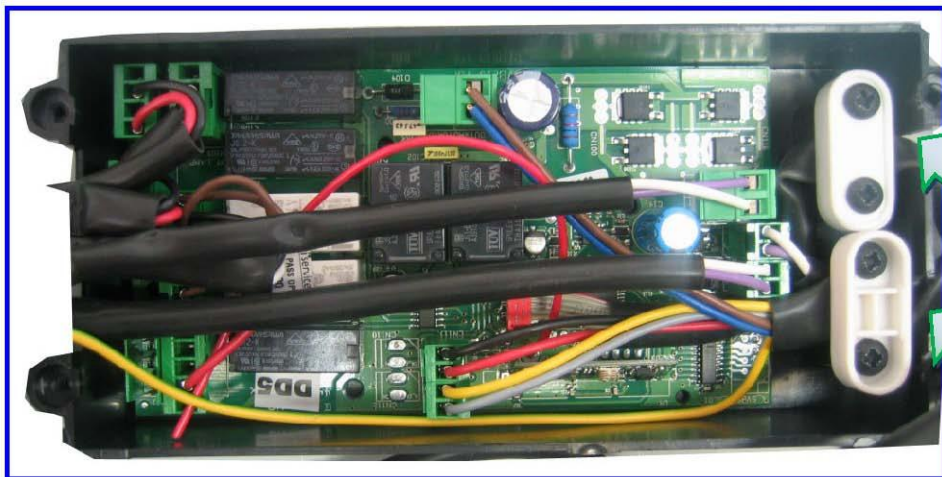
Find the main board box



Remove the 4 screws in the plastic cover.



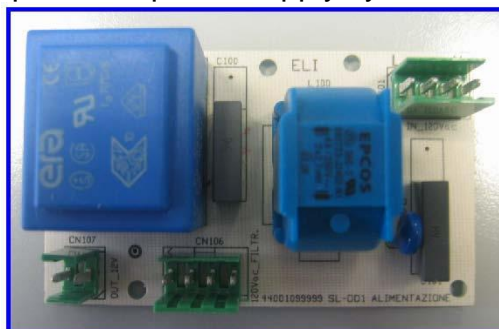
Remove the Lid



Disconnect one connector at a time **making sure to reconnect them properly** on the new board (use the wiring diagram, or take a photo) For the replacement of the PCB use the spare parts list of the model in question.

**CAUTION: PAY ATTENTION TO THE WAY THE CONNECTORS ARE INSERTED**

Replace the power supply system board



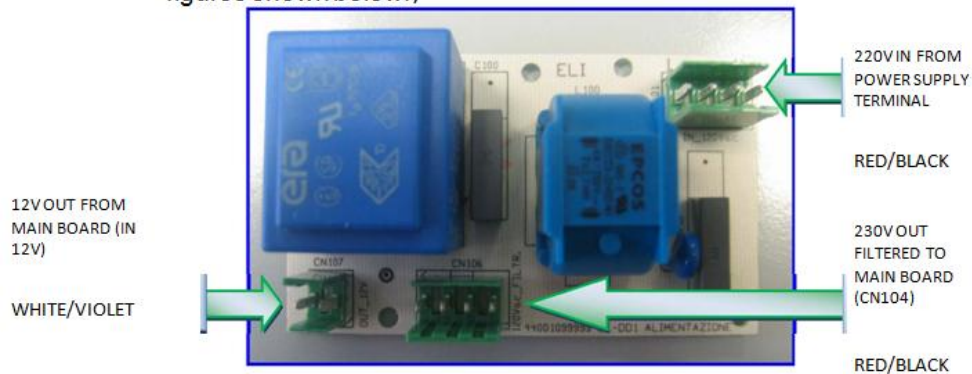
Remove power supply by disconnecting the plug from the mains Remove the control system box cover by unscrewing the 4 screws.



Find the power supply board box.

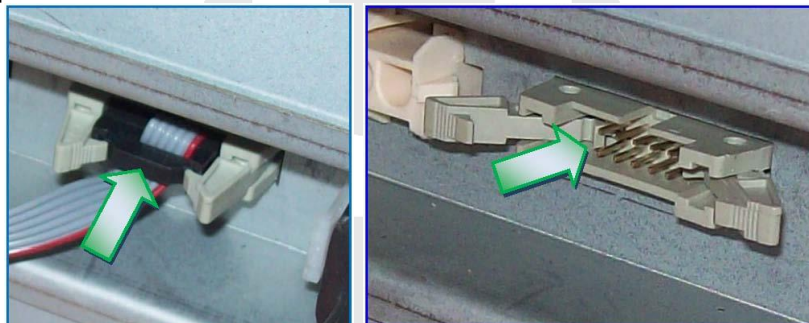


Disconnect a connector a time **making sure to properly reconnect them in the new board** (use the wiring diagram and figures shown below.)



## CHECK CONNECTIONS ON THE PUSH-BUTTON PANEL

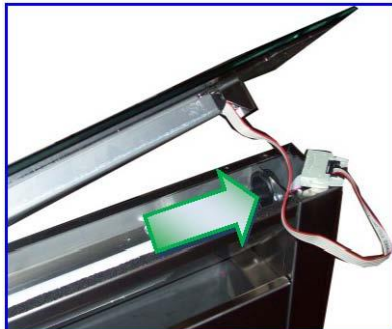
Check if the grey connector of the push-button panel is inserted properly and if there are any bent pins inside the connector.



Check if the push-button panel ribbon cable is properly connected to the main board.  
Push Connection SDD2                      Push Connection SDD2-L



Check if the ribbon cable inside the right column of the extractable unit is properly connected to the connector. You need to remove the upper front side to carry out this operation



## REPLACE THE FACIA

"Remove the entire front and replace it with a new one. As for the models THE SDD2 with glass front, replacing the front means the complete keyboard, as glued to the glass itself, while for models with stainless steel front, it is possible to replace only the front.

## PROBLEM

### 2. THE EXTRACTABLE UNIT OPENS AND CLOSES, BUT THE SUCTIONING UNIT DOES NOT WORK AT ANY SPEED

#### POSSIBLE SOLUTION

Check if the 6 pin connector of the suctioning unit cable is connected properly to the wiring and if all the connector pins are properly inserted into the connector itself.

Check if the connector is inserted properly, pull the sheath outwards and make sure the wires are well inserted into the connectors, according to the colours scheme shown in the figure below.



*“It may happen that the connector pins, due to overpressure during their insertion, come out of their seat preventing the electric connection from being performed. With the help of a tool, check if the pins are properly connected.”*

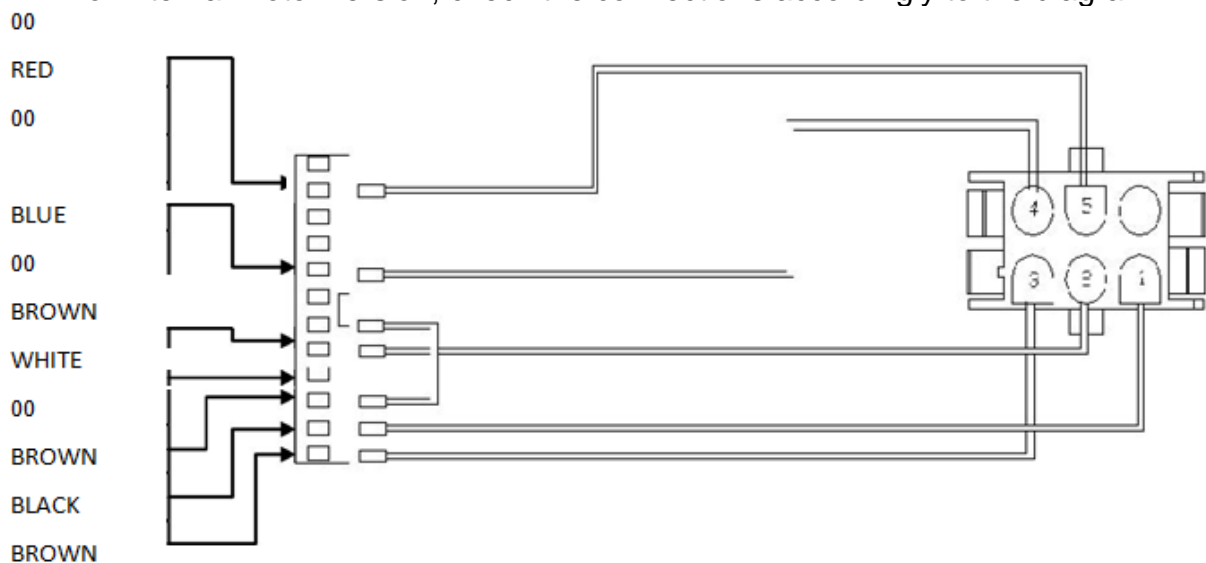


**CAUTION: BEFORE PERFORMING THIS OPERATION, PLEASE MAKE POWER SUPPLY IS DISCONNECTED**

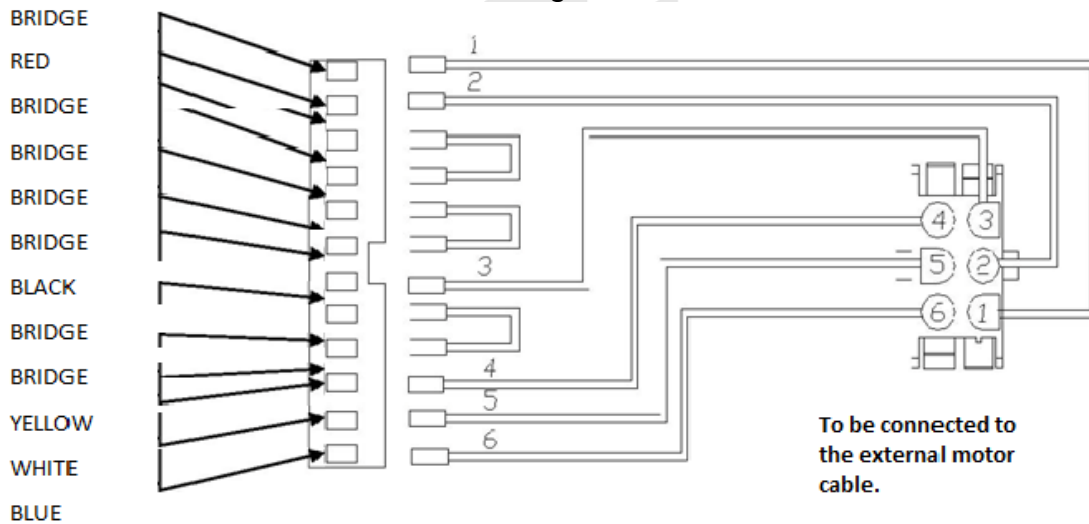


Check if the 6 pin connector wiring of the motor unit in the main electrical system board are connected properly and all the pins of the green connector inside the board are inserted properly.

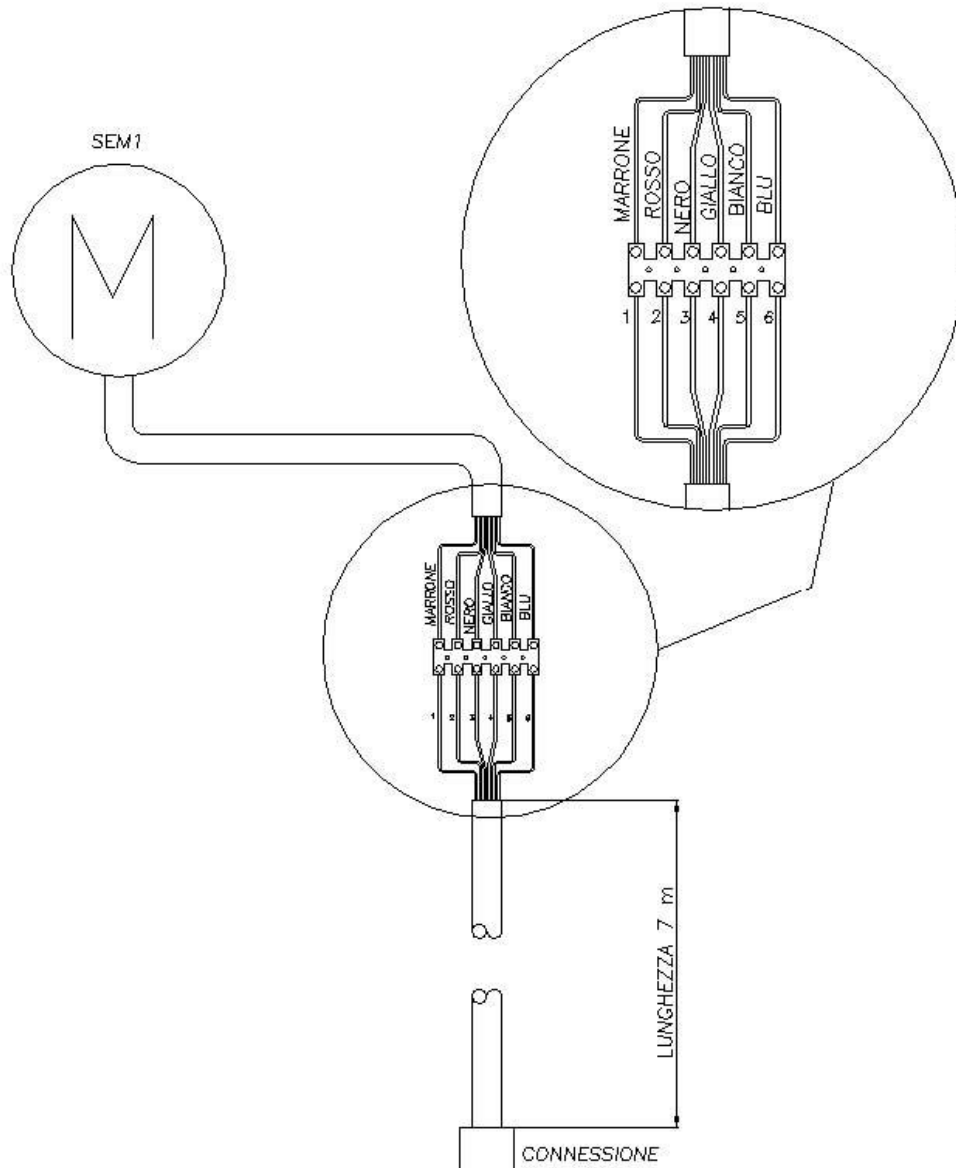
For internal motor version, check the connections accordingly to the diagram

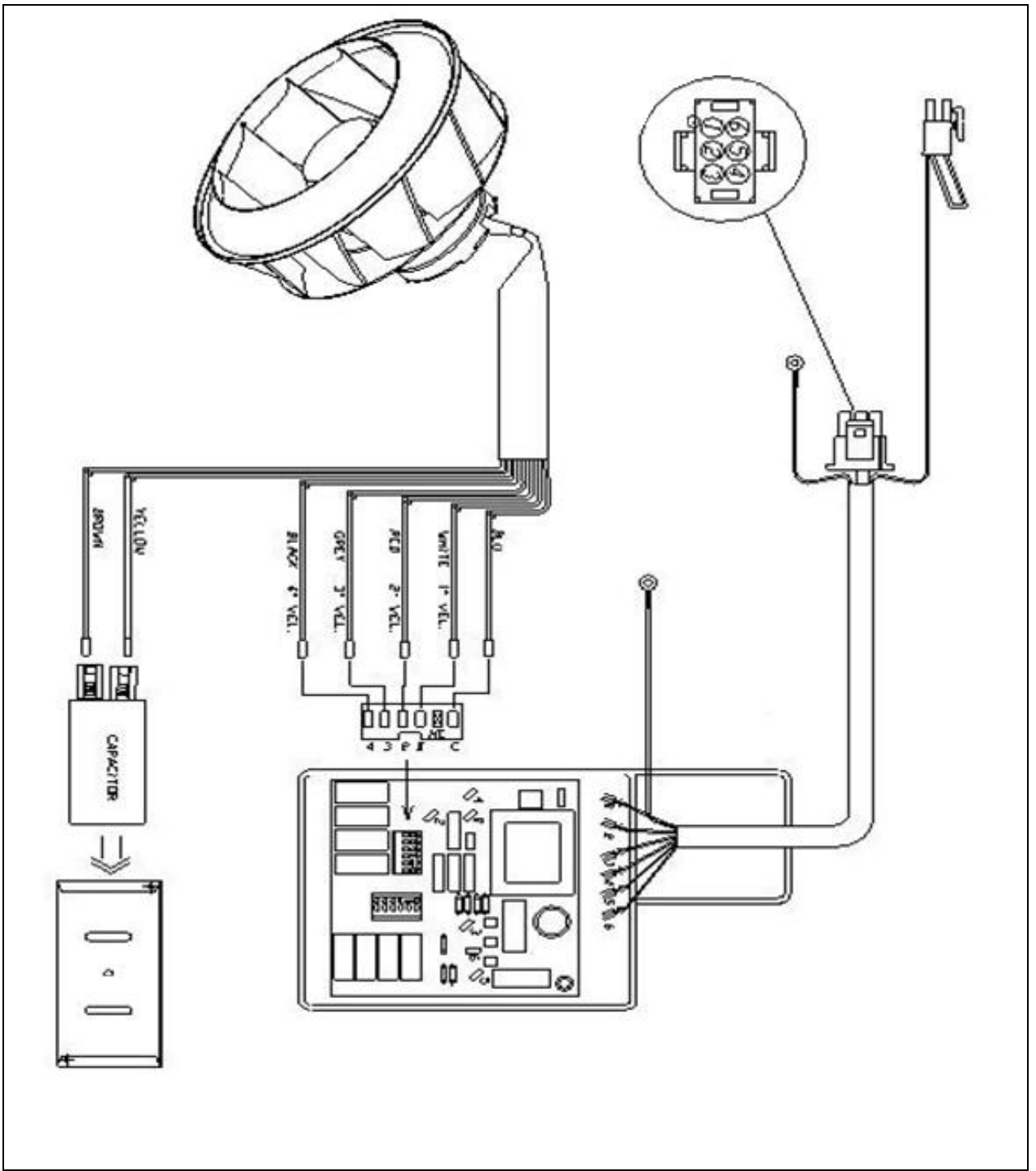


For external motor (EM) version, check the connections accordingly to the following diagram

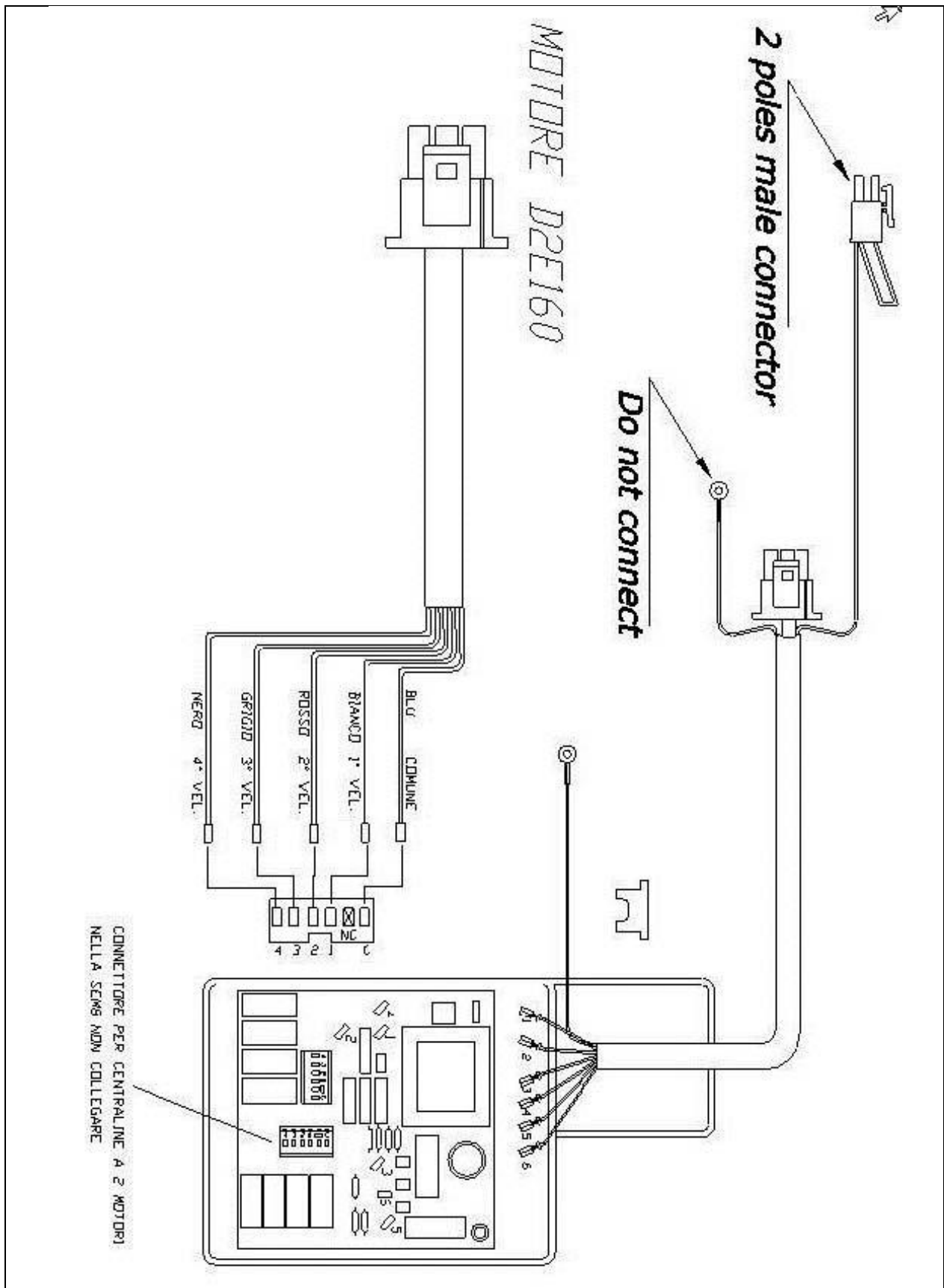


IF CONNECTION WITH EXTERNAL MOTOR MAKE SURE THE 7 METRE UMBILICAL CABLE THAT CONNECTS THE HOOD WITH MOTOR OUTSIDE IS NOT CUT OR TAMPERED WITH"





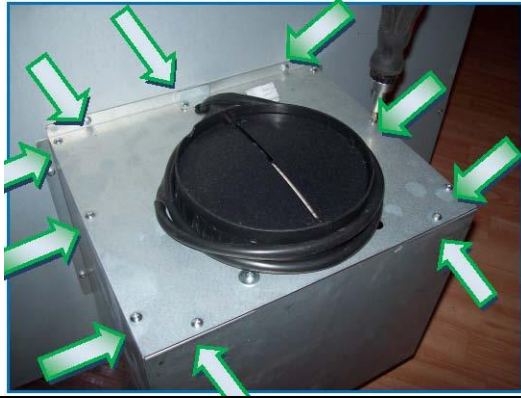




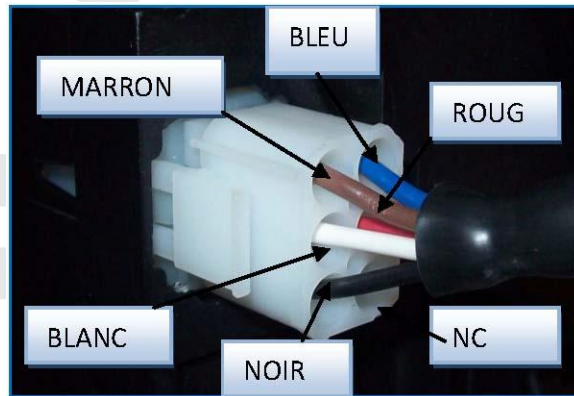
**Check if the 6 pin connector of the suctioning unit is connected properly and if all the pins of the connector are properly inserted inside the connector itself.**

Remove the motor assembly from the downdraft, by unscrewing the 8 M4 screws  
*“To perform this operation you only need to remove the suctioning unit; in case it is not possible please remove the entire box of the suctioning unit assembly”*

If it is possible to remove only the suctioning unit, unscrew the 10 top screws that secure the unit and remove it.



Check if the connector is inserted properly, pull the sheath outwards and make sure the wires are well inserted into the connectors, according to the colours scheme shown in the figure below.



If it is not possible to remove the unit being the downdraft already fitted into the cabinet, you need to remove the entire suctioning unit box, by unscrewing the 8 screws which secure it to the body.



Then remove the unit as previously shown.

**CHECK IF THE RELAYS INSIDE THE BOARD SWITCH OVER PROPERLY WITH PRESSURE OF SPEED CHANGE FROM THE PUSH-BUTTON PANEL.**

Make sure there is power and the red button is pressed.

Press the speed variation + and – key.

Open the electric system box and check if the motor relays are switching over.

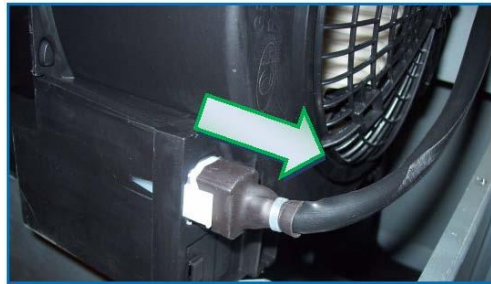
*“When pressing the speed variation key a “CLICK” should be heard ”*



**Replace the main electric system board**  
**Replace the suctioning unit**



Disconnect the connector.



Unscrew the two safety screws of the suctioning unit.



Push the air out-let side tongues of the suctioning unit and pull it downwards.



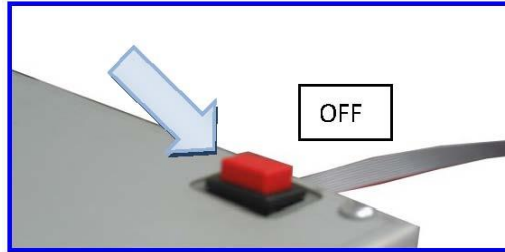
Replace the suctioning unit with a new one of the same kind (see the spare parts list).

**PROBLEM**

**3. THE STAINLESS STEEL BODY LINER IS DAMAGED**

**REPLACE THE BODY LINER**

Disconnect the downdraft from power supply



Remove the brackets which fix the downdraft to the cabinet



In case of internal motor version, remove the motor fixing screws and remove the suctioning unit.



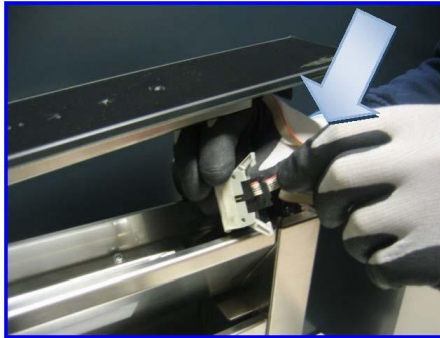
In case of external motor version (EM) remove the air-outlet flange.



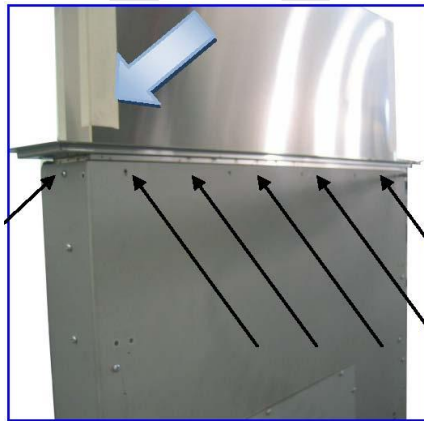
Lift the downdraft up from the cabinet



Reconnect the connectors and raise the unit Remove the upper front Disconnect the the cable strap



On the back and side remove the screws that hold the edge carcass.



Before removing the body liner from the extractable unit, we recommend to use protective adhesive strips in order to avoid the extractable unit getting scratched  
*Note: There are two type of edge casing standard one and that FLUSH TOP, first to remove the edge casing make sure the spare is correct. For both models:*

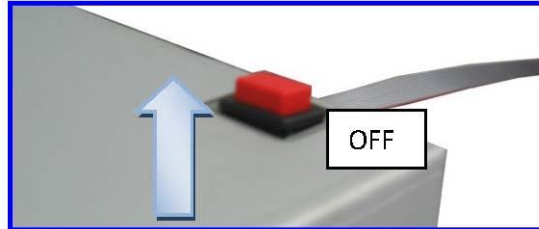
Remove the body liner.



**PROBLEM 4.**  
**THE SUCTIONING SYSTEM WORKS PROPERLY BUT THE**  
**EXTRACTABLE UNIT DOES NOT OPEN**

**POSSIBLE SOLUTION**  
**CHECK IF THE ELECTRICAL SYSTEM CONNECTORS ARE CONNECTED**  
**PROPERLY**

Disconnect the downdraft from power supply



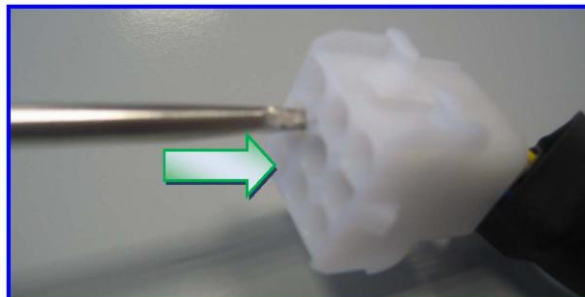
Check if the 9-pin connector male and female contacts are connected properly.



Release the movable connector wires by removing the black sheath.



Check if the connector inner contacts are inserted properly, with the help of a screwdriver. Carry out this check in both the movable and the fixed connectors.



Check connections according to the wiring diagram are inserted properly.

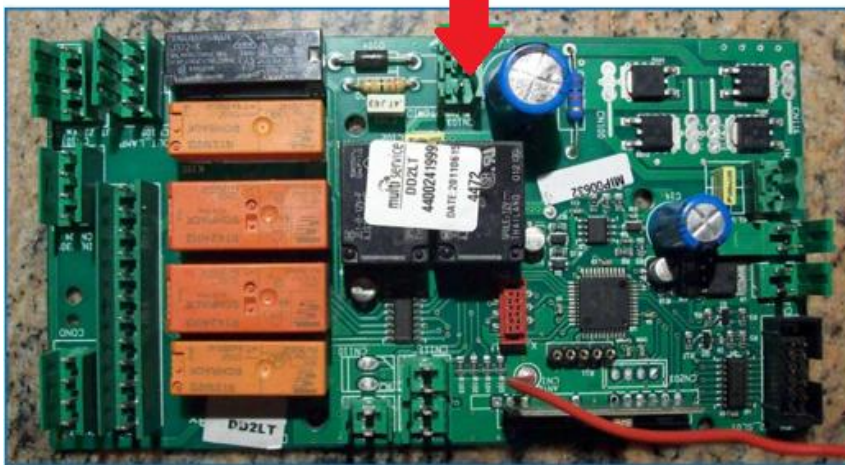
## Actuator

- PIN 9 BROWN COLOUR
- PIN 8 BLUE COLOUR

Check if the blue and brown wires of the connector on the control system board are connected properly.

*(Caution: There are about 12V in the connector during the actuator rise. The 12 V will disappear if you disconnect the connector, since the board does not recognize the actuator presence. Therefore, DO NOT perform any tension measurement if the actuator is not connected. )*

OPERATOR FROM POWER  
CONNECTOR 9 POLES BLUE /  
BROWN

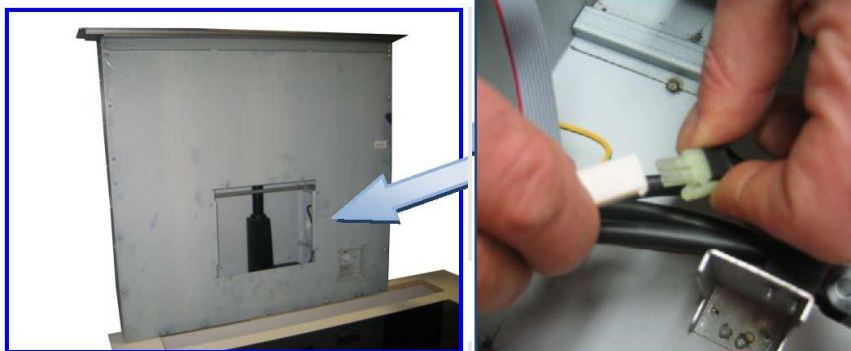


### Check the internal connection of the actuator

Remove the motor unit, remove the downdraft from the cabinet if necessary.



Find the actuator connection in the right side opening of the downdraft unit.



Check if the 2-pole connector (blue and brown wires) for the actuator feeding is inserted properly and the pins inside the connector are crimped properly.

**CHECK IF THE ELECTRO-MECHANICAL TRANSFORMER PLACED INSIDE THE**

**ELECTRIC SYSTEM BOX IS WORKING PROPERLY**

Remove the electrical system box cover.



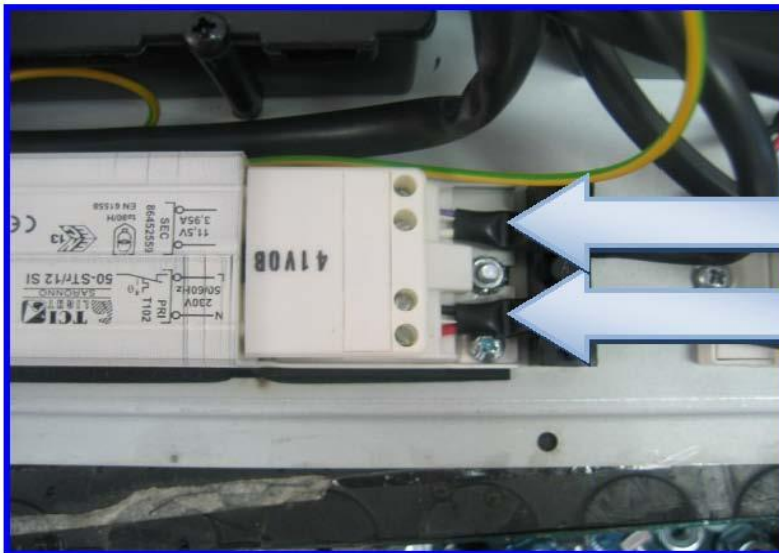
Find the electro-mechanical transformer



Remove the terminal box protection by unscrewing the two screws.



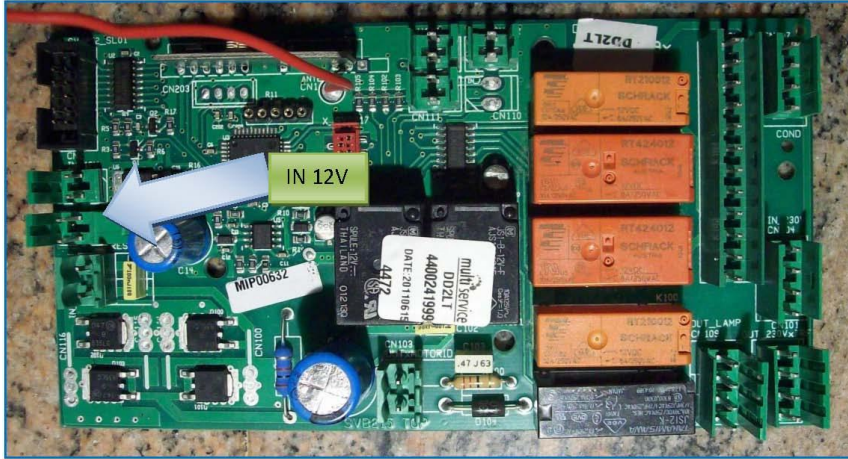
Check if there are 220V in the transformer primary and about 12V in the transformer secondary.



220Volts  
AC

12 Volts AC

About 12 V should be found also in the CN102 board connector



### Replace the actuator

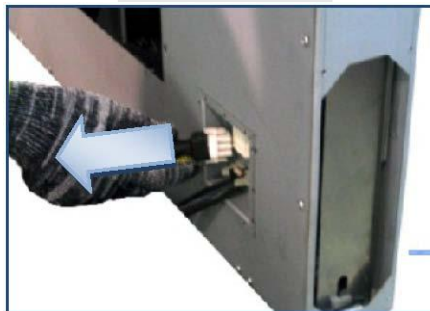
Disconnect power supply remove the 9-pin connector in the motor unit



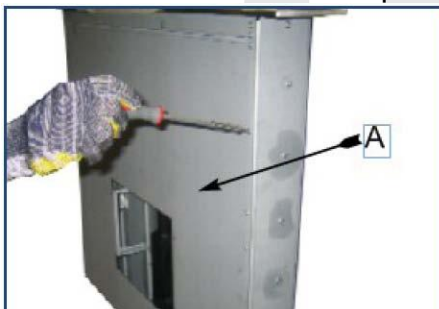
Dismount the suctioning unit, by taking the no.8 screws (A) out.



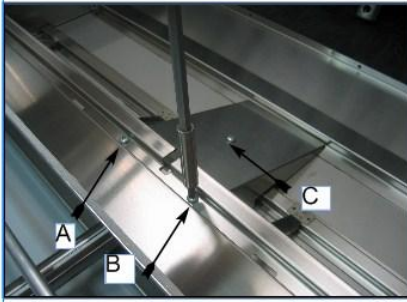
Disconnect all connectors



Remove the panel (A) from the body



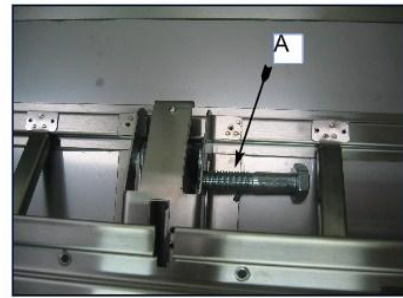
Remove the actuator connection covering, by taking the three screws (A-B-C) out



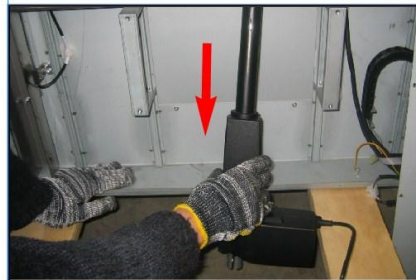
Remove the lower side actuator screw by using two 17 mm keys



Disconnect the actuator from the extractable unit by taking the M8 screw (A) out, using two 17 mm spanners.



Remove the actuator from the lower side of the downdraft



Replace the old actuator with a new one, reconnect the electrical connections.

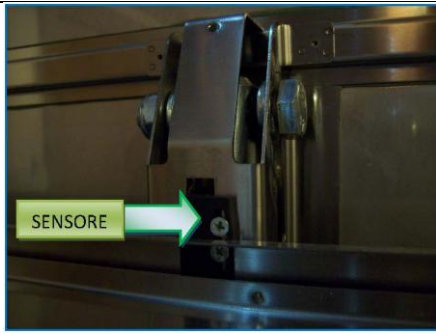
## PROBLEM 5

### THE EXTRACTABLE UNIT RE-OPENS BY ITSELF DURING AND AFTER ITS CLOSING

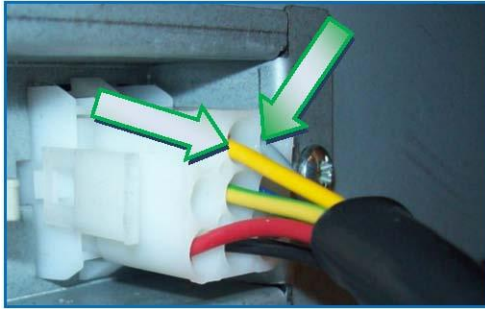
#### POSSIBLE SOLUTION

#### CHECK IF THE SAFETY SENSOR IS WORKING PROPERLY

*(The DOWNDRAFT is equipped with a safety sensor which changes the extractable unit direction if an obstacle is met during its closing. The sensor is a magnetic contact which is normally open and closes when the magnet, placed on top of the actuator, is placed in front of the sensor due to the obstacle.)*



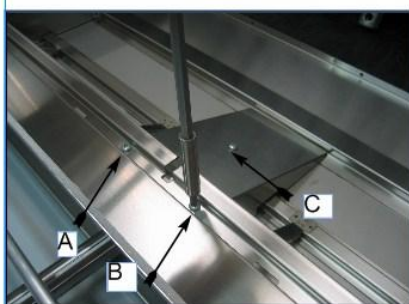
To check the sensor proper working, you need to place the tester rods at the Yellow and Grey wires of the 9-pin fixed connector. If the sensor works properly the tester should show an open circuit



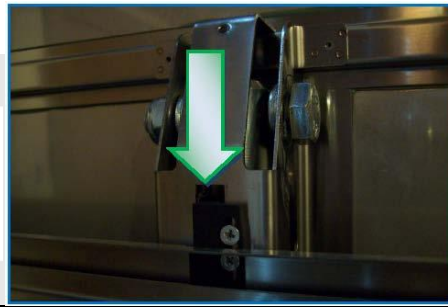
Open the front panel to make sure the sensor is not damaged,



Remount the actuator covering, using (A) (B) (C) screws



Take a magnet and place it close to the sensor , then repeat the test using a tester: the circuit should be closed at this point  
If without the use of the magnet, the circuit is closed, carry a screwdriver -head screwdriver and move the position of the sensor down.



If the circuit is still closed after having moved the sensor, you need to replace the sensor. Unscrew the two screws, cut all of the sensor cable fixing clamps and remove the sensor by pulling it from the bottom

*(Since the magnet shall be placed in the same position of the damaged one, carefully check the cable, clamps and sensor position before removing the magnet.)*



Then cut the sensor cable and replace it with a new one, soldering the wires and insulating the joints.



Refit the sensor in its downwards position and the cable fixing clamps as well.

### **CARRY OUT THE CALIBRATION RESET. (SOLO SDD2-L)**

(The DOWNDRAFT sdd2-l has a setting device placed inside the electronic board which adjusts the actuator effort during rising and falling. This setting is performed automatically every 3 complete opening and closing cycles of the extractable unit. It may happen that this setting is not performed properly during the automatic calibration procedure, due to some problems with the software)

To carry out the calibration reset you need to press the timer key 6 times consecutively, (about 2 seconds should pass between one press and the other)  
The reset has been performed successfully if all of the speed indicators flash at the sixth press

**CALIBRATION only applies to DOWNDRAFT MODEL SDD2**

After having installed the downdraft and after having connected it to the mains supply, press the red button on the wiring box and run the calibration as follows:  
Press the ON/1 button (S-DD2) or the ON/+ (S-DD2TC) the aspiration panel rises.  
After it has reached a height of 18Cm from the cook top, press the ON/1 button (S-DD2) or the OFF button (S-DD2TC) to stop the extraction. Then press Timer and after 2 seconds the OFF button (S-DD2TC) button. The downdraft will carry out the calibration rising and retracting for some centimetres. During this phase, the buttons on the push-button control panel blink. At the end of the calibration, let the extractable unit goes down pressing the OFF button.

## PROBLEM 6

### THE PUSH BUTTON PANEL DOESN'T LIGHT UP

#### POSSIBLE SOLUTION

#### CHECK IF THE PUSH-BUTTON CONNECTOR IS CONNECTED PROPERLY



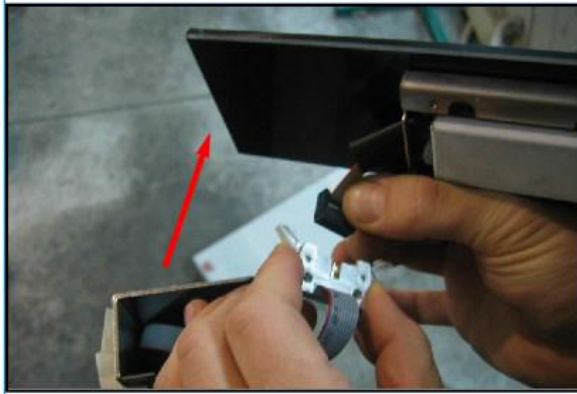
Take the right and left mini-latch cover off, by pulling it outwards.



Remove the 4 screws of the lower cover and take the cover off by pulling it outwards



Take the under head 5 screws and the two lateral screws out



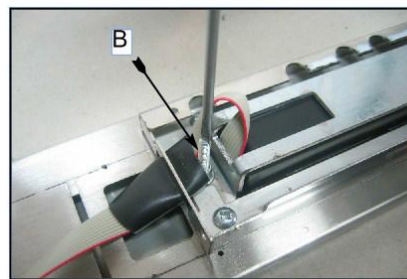
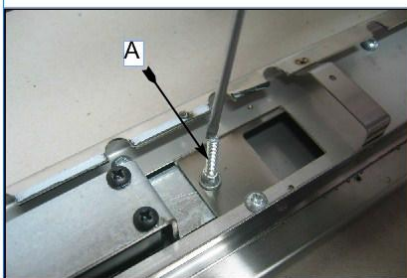
Lift the front panel up and disconnect the connector; then remove the front panel.

Replace the front panel with the new push-button  
**FOR PUSH-BUTTON IN A STAINLESS STEEL FRONT PANEL ,  
AFTER HAVING REMOVED THE STAINLESS STEEL FRONT PANEL,  
FOLLOW THE STEPS BELOW:**

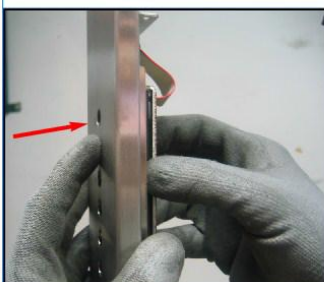
- Remove the upper front panel as shown in previous Chapters.
- The push-button panel that CAPLE supplies as a spare part is equipped with a Ribbon cable and a connector (A)



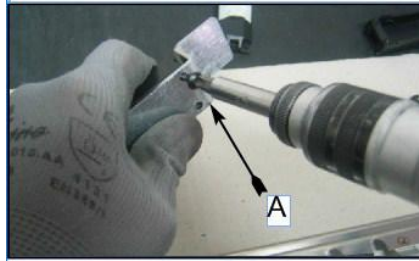
Unscrew the two threaded dowels (A) and (B) to the right and left of the push-button panel.



Place the front panel in vertical position, apply a light pressure on the keys and take the push-button panel out.

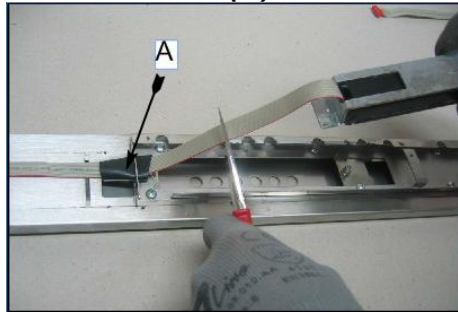


Remove the metal support , taking out the n°3 self-tapping screws which hold the push-button panel

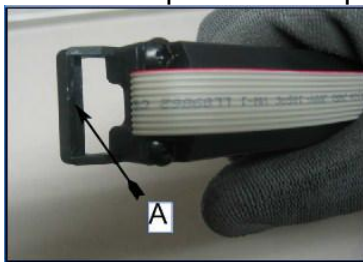


Then, if the push-button panel to be replace cannot be reused, it is possible to cut the Ribbon cable in order to make the push-button panel removal easier..

**Note: Keep the protection black sheath (A) of the damaged push-button panel**



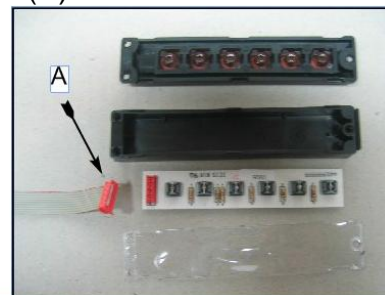
Take a new push-button panel and break the plastic piece shown in figure (A)



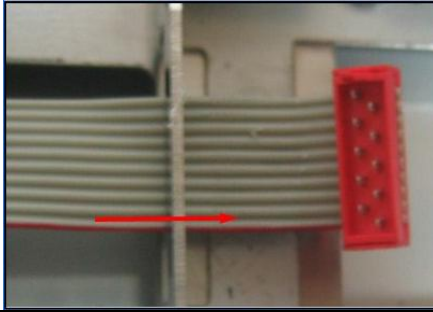
Protect the keys with adhesive paper , if possible



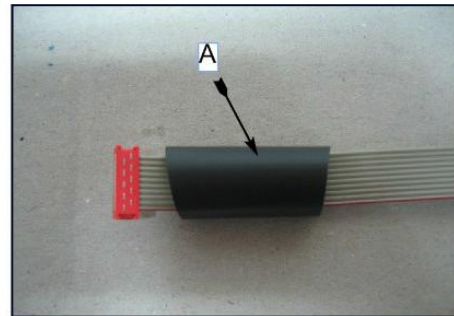
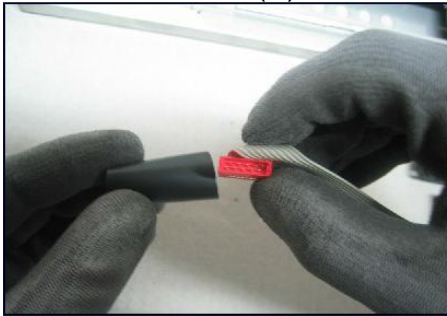
Open the push-button and disconnect its Ribbon cable (A)



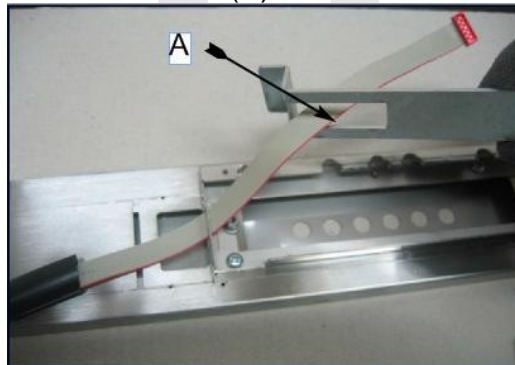
Insert the Ribbon cable from the red connector side, inside of the push-button seat buttonhole, keeping its pins oriented upwards.



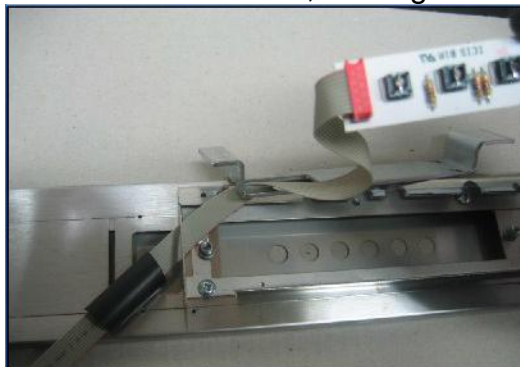
Take the black sheath previously removed from the flat and put it in the new push-button Ribbon cable (A)



Insert the Ribbon cable onto the bracket (A)



Connect the Ribbon cable to the control board, making sure to fix it properly



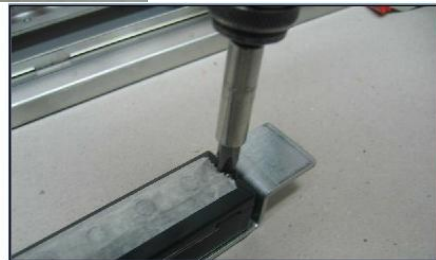
Then, fix the lower side of the push-button box to the metal bracket.



Place the control terminal board inside the plastic box.



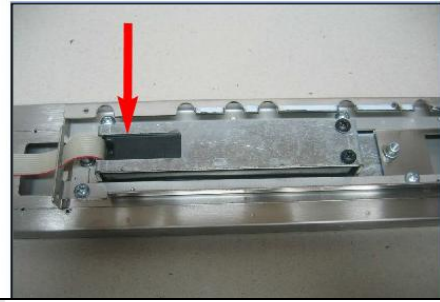
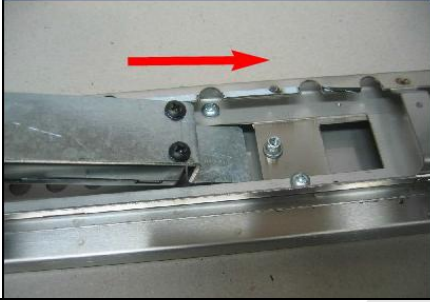
Close the control box, making sure that keys are positioned properly



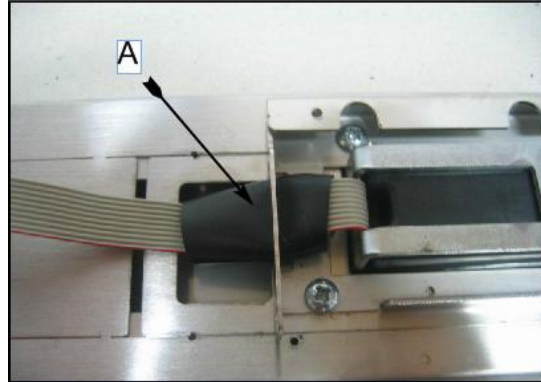
Remove the protective film.



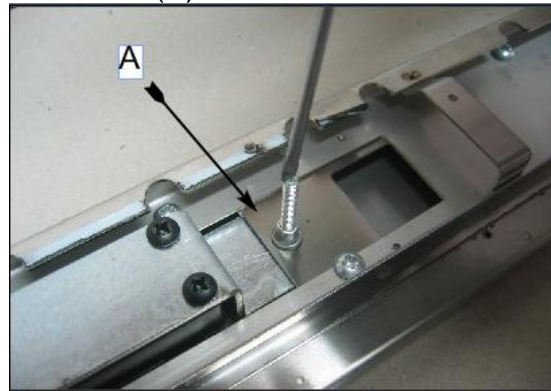
Reinsert the push-button bracket inside the upper front panel.



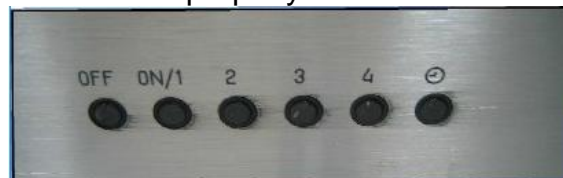
Place the sheath between the flat and the sheet piece of the front panel (A)



Fix the push-button with the M4 (A) dowels



Check if keys have been inserted properly..



Remount the upper front panel.

**To replace the control panel in the case of sdd2 - L front INOX , proceed as follows :**

Unscrew the two dowels which fix the push-button bracket.



Remove the push-button support



Remove the push-button stainless steel cover



Remove the push-button panel and replace it with a new one, remount the push-button cover, the push-button bracket and related connections.

**PROBLEM 7**  
**APPLIANCE DOES NOT LIGHT UP**

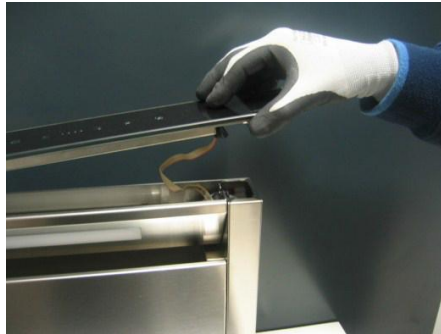
**POSSIBLE SOLUTION**

**REPLACE THE NEON LAMP (TUBE)**

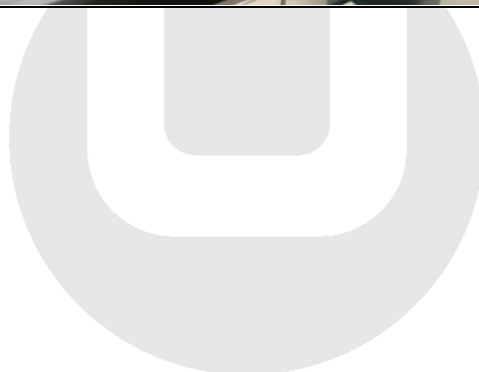
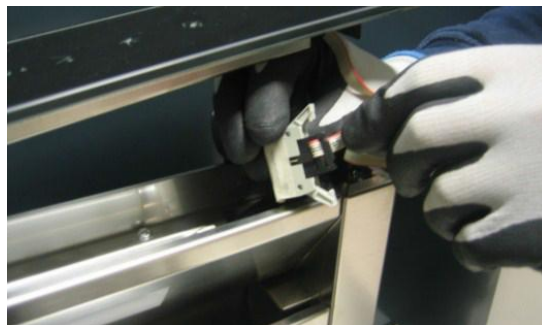
Raise the carriage by pressing the ON button and then remove the mains power.



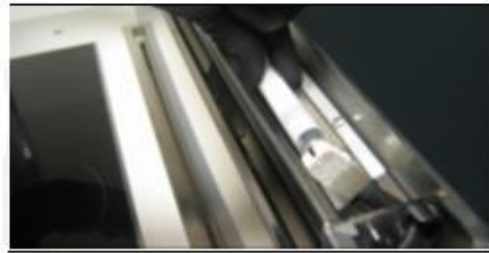
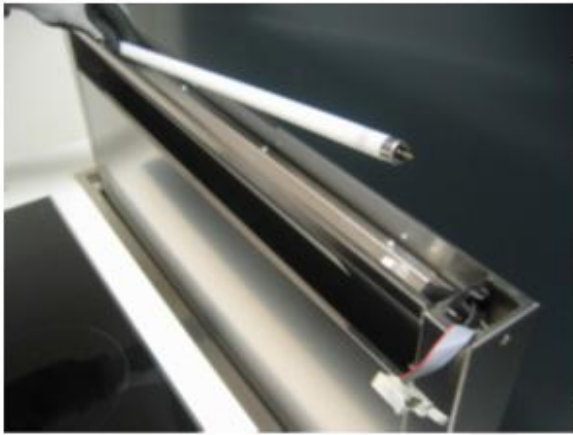
Remove the upper front panel



Disconnect the Ribbon cable



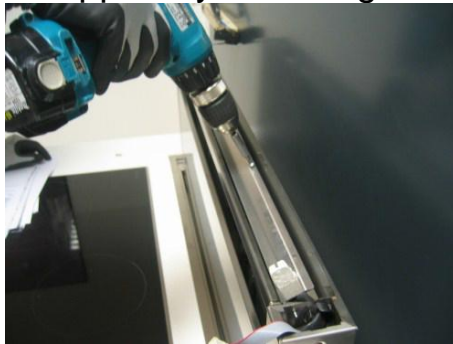
Remove the neon tube and replace it with a new one.



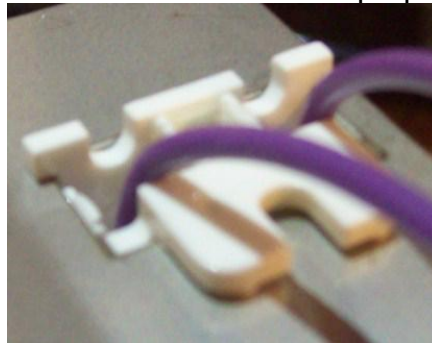
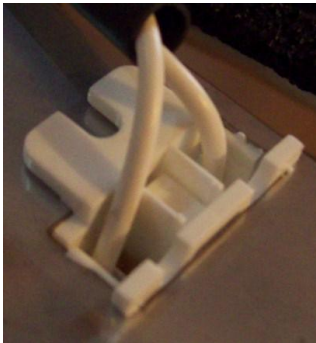
Remount the upper front panel and reconnect the Ribbon cable; then check the neon tube operation.

**CHECK THAT THE NEON TUBE SUPPORTS ARE NOT DAMAGED AND ARE CONNECTED PROPERLY.**

Unscrew the neon tube support by removing its screws

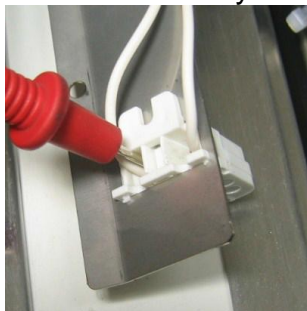


Check if wires inside the neon tube holders contacts are inserted properly



Carry out an electric continuity test between the neon tube holders and the ballast inside the electrical system box.

Place a test probe in one of the neon tube holder's contacts and check the ballast continuity inside the electric system box.

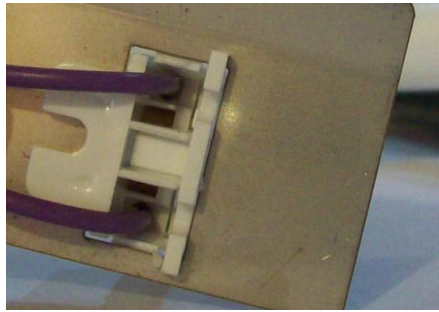


Carry out the same test in all the four ballast prods.

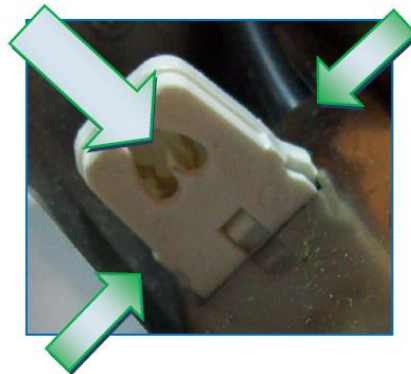
### REPLACE THE NEON TUBE SUPPORTS

If one of the neon tube supports is broken , replace it with a new one

Disconnect power supply, and the wires on the neon tube holder to be replaced.



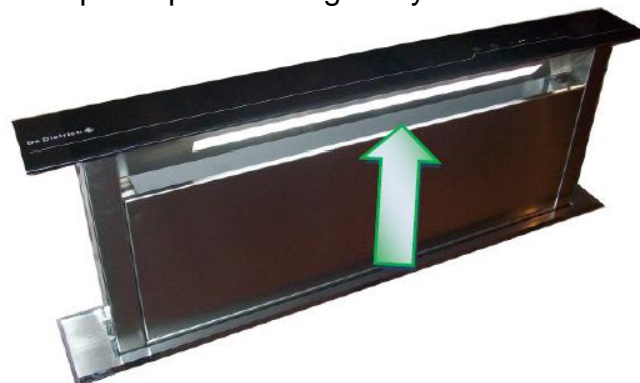
Push the tongues placed in the upper side of the neon tube holder and remove the component by moving it downwards.



### CHECK IF THE STARTER INPUT VOLTAGE IS 230V

CAUTION: THIS OPERATION SHOULD BE PERFORMED WITH THE APPLIANCE CONNECTED TO POWER SUPPLY

Lift the extractable unit up and press the light key



Remove the Control system box cover by unscrewing its 4 screws.



Find the neon tubes Starter



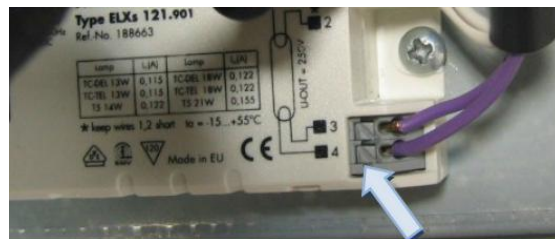
Place the test probes at the ballast input and check if there is 230V.



### REPLACE THE STARTER

Disconnect power supply, by removing the plug from the electrical network or by opening the magneto-thermal switch if present.

Disconnect the Starter wires by using a screwdriver and by pushing on the side shown in the figure



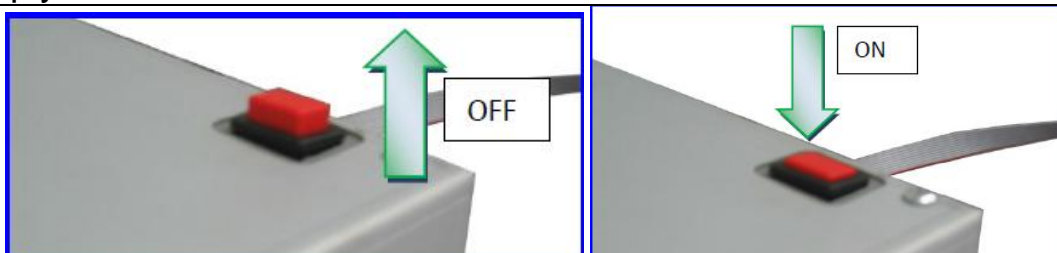
## PROBLEM 8.

**THE FILTERS ALARM SIGNAL AFTER 30 HOURS WORKING DOES NOT RESET WHEN PRESSING THE TIMER BUTTON**

### POSSIBLE SOLUTION

**DISCONNECT AND RESTORE POWER SUPPLY**

Press the reset key and then disconnect the appliance from power supply.



Check the Ribbon cable in the Main control box

## **PROBLEM 9.**

### **THE DOWNDRAFT AIR-CAPACITY IS INADEQUATE**

#### **CHECK THE DUCT LENGTH**

In order to assure good air capacity performance, the downdraft air-outlet pipe should be as shorter as possible and the number of elbows should be limited as much as possible: we recommend not to exceed 5 linear meters piping.

#### **CHECK THE AIR OUTLET PIPE SECTION**

The air-outlet pipe section must have a constant diameter of 150mm for its whole length. In case a flat piping is used, its section should always be the same as the 150 mm pipe at least

#### **MAKE SURE THERE ARE NO OBSTRUCTIONS ALONG THE PIPE**

The piping should be free in all of its length and the grid used as terminal should allow the air out-let (AVOID to use too close grids preventing the air out-let ) both in suctioning and filtering mode. The air shall flow freely without any obstacles

#### **CHECK IF THE CHARCOAL FILTERS ARE STILL IN GOOD CONDITIONS IN CASE OF FILTERING VERSION**

In case of filtering version, check if the charcoal filters inside the downdraft are in good condition; if not, replace them with new ones. Charcoal filters shall be replaced every six months at least.

#### **CHECK IF THE NON-RETURN VALVE TONGUES CAN MOVE FREELY.**

The suctioning unit has some non-return tongues placed on its air out-let, so that air cannot come back into the room from the cooker-hood in case of wind. When performing the pipe connection, make sure that no screws are used which may block the valves.

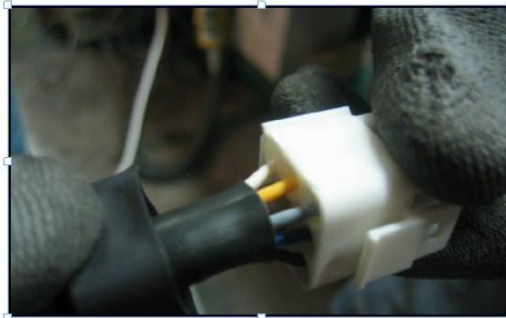


## PROBLEM 10.

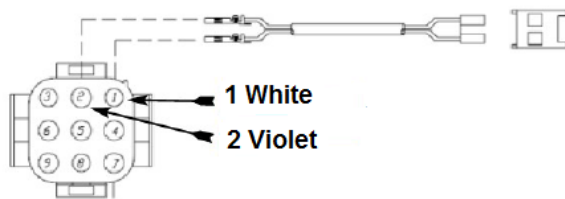
**THE EXTRACTABLE UNIT OPENS, BUT IT DOES NOT STOP WHEN REQUIRED, AFTER 180 mm, AND THE SUCTIONING SYSTEM WORKS WHEN THE EXTRACTABLE UNIT IS COMPLETELY OPEN, AND STOPS WHEN THE EXTRACTABLE UNIT IS COMPLETELY CLOSED. (SOLO PER MODELLO SDD2)**

### CHECK IF THE 180MM SENSOR IS WORKING PROPERLY

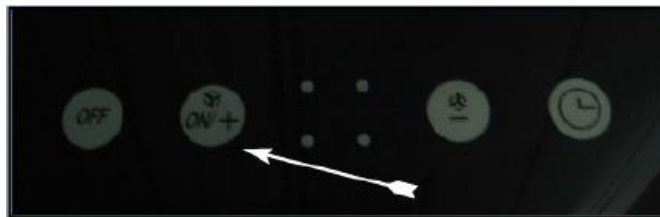
Take the black sheath out in the 9 pole movable connector coming from the electric system box.



- With the help of a multi meter, place the probes into the pins corresponding to.
- violet (2) and
- white (1) colour



Power the downdraft and activate the ON function



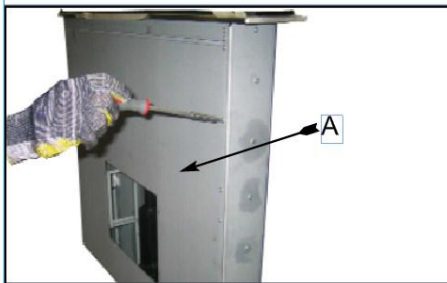
If the sensor is working properly, when the extractable unit reaches 180 mm of height in the multi meter, some seconds of electric continuity must be noticed. If there is no electric continuity, check if the magnet (A) in the extractable unit column is placed properly.



### REPLACE THE 180MM SENSOR

Disconnect power supply

Dismount the body panel (A)



Remove the 180mm sensor fixing screws



Cut the wires of the sensor and replace with a new one

