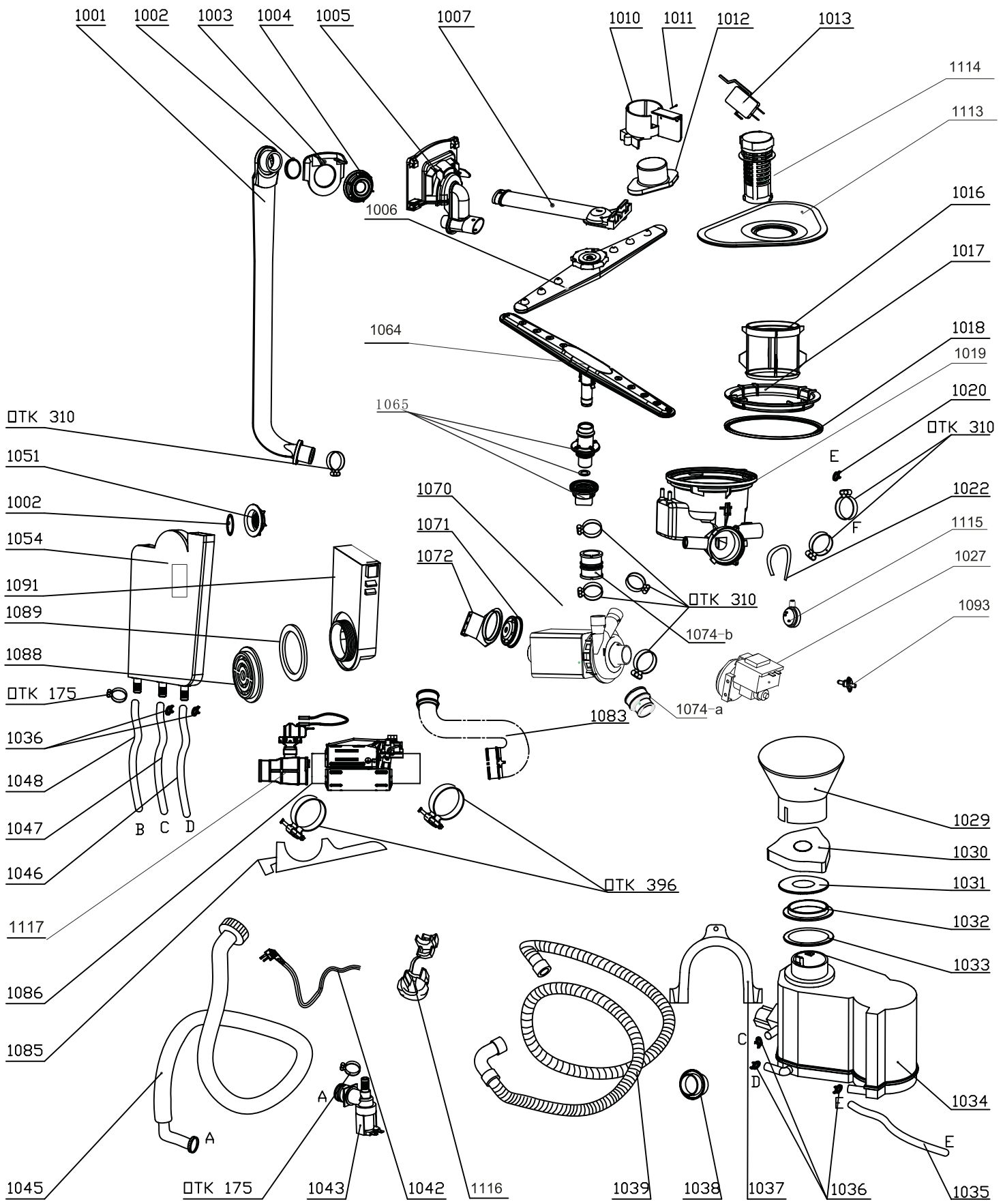


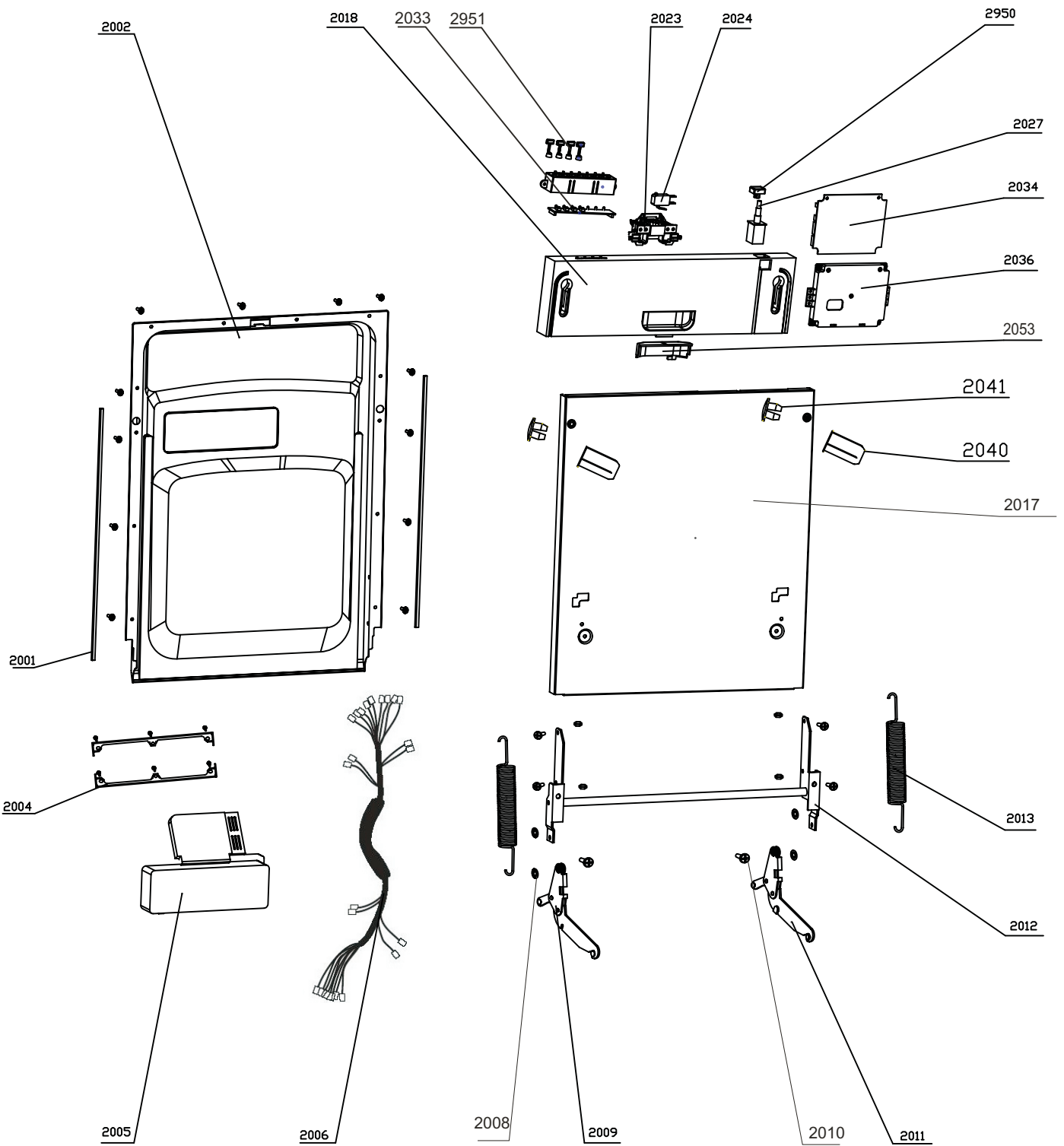


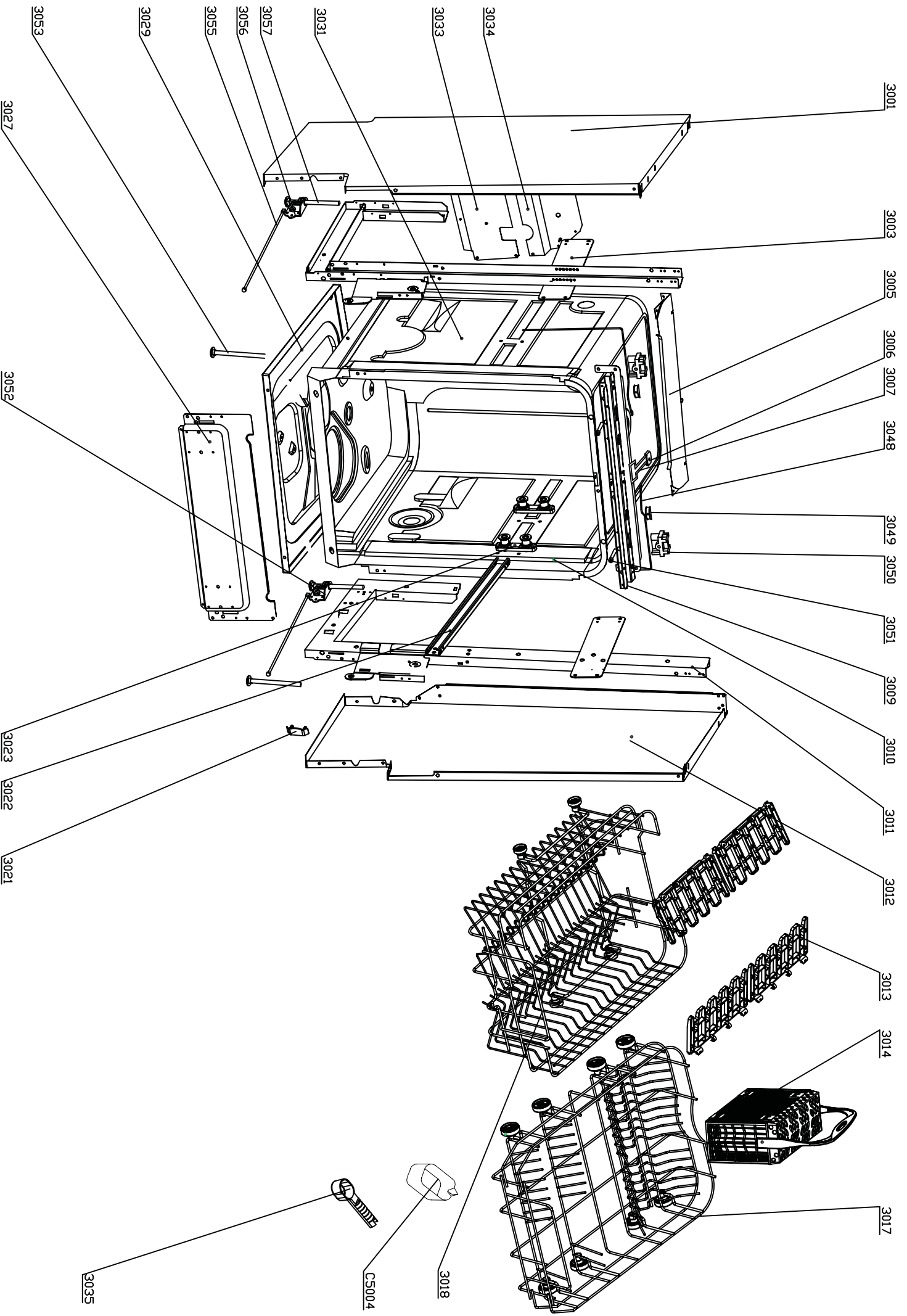
**DI474**

**Caple Integrated Dishwasher**

**Technical information**









## DI474 - Capele Integrated Dishwasher

Item	Part Code	Description	Qty
1001	673000900223	External pipe	1
1002	673001500005	O Ring I 31.5X3.55	2
1003	673001800364	Guide casing	1
1004	673001600021	External pipe nut	1
1005	673001900038	Water dispenser	1
1006	673000300077	Upper sprayer	1
1007	673000900195	Upper sprayer pipe	1
1012	673002300003	Float	1
1016	673002500047	Micro filter	1
1017	673001600022	Sump nut	1
1018	673001500098	Sump gasket	1
1019	673000700081	Sump	1
1020	672000700028	Clamp 12.7×1.8	1
1022	673000900160	PVC hose	1
1027	674000600106	Drain pump	1
1029	673002200043	Salt filler	1
1030	673002800050	Softener cover assembly	1
1031	673001700080	Softener cover gasket	1
1032	673001600039	Softener nut	1
1033	673001700001	Softener gasket	1
1034	674000700041	Softener	1
1036	672000700029	Clamp 14.5×1.8	3
1037	673006200027	Drain hose hook	1
1038	673001500002	Drain hose holder	1
1039	673000900251	Drain hose	1
1042	674000000194	Power cord	1
1043	674000200001	Inlet valve	1
1045	673000900061	Inlet hose assembly	1
1046	673000900026	Regeneration hose	1
1048	673000900237	Inlet hose of air breather	1
1051	673001600025	Air breather nut	1
1054	673002700607	Air breather assembly	1
1064	670400051618	Lower sprayer	1
1065	673001200027	Lower sprayer connection assembly	1
1070	674005600080	Washing pump	1
1083	673000900045	Bend connect hose	1
1085	673001400025	Heating element support	1
1086	674001100044	Heating elements	1
1088	673001600024	Water inlet nut	1
1089	673001500019	Water inlet gasket	1



## DI474 - Capele Integrated Dishwasher

Item	Part Code	Description	Qty
1091	673002600035	Water inlet	1
1093	674000900053	Sensing device	1
1113	673002500048	plane filter	1
1114	673001300179	Scran collection	1
1115	674000300079	Pressure switch 140/120	1
1116	673001400083	power cord clasper	1
1117	674000302006	pressure switch assembly for heating elements	1
2001	673002000084	Door edge guard piece	2
2002	672002200393	Inner door	1
2004	672001700002	Dispenser bracket	2
2005	674000800032	Dispenser	1
2006	674000100496	Wiring harness	1
2008	672000500006	Ring $\Phi 6$	4
2009	672001300029	Left hinge	1
2010	672001200012	Joint pin	2
2011	672001300030	Right hinge	1
2012	672001300023	Door gemel assembly	1
2013	672000100004	Door spring	2
2017	672001800818	Outer door	1
2018	673000405447	control panel	1
2023	673001800563	Handle assembly	1
2024	674010030000	Micro switch	1
2027	674000300065	Power switch	1
2033	673002400101	lamp-chimney A	1
2034	674001001690	Control board	1
2036	673002400190	Control board box	1
2040	673001800018	Screw sleeve	2
2041	673000700005	Sleeve cover	2
2053	673002800041	Panel cover	1
2950	673000801091	Power button	1
2951	673000801588	program button	4
3001	672001600212	Left side panel	1
3003	672002190005	Left frame	1
3005	672001500003	Upper rear crosspiece	1
3006	673001300634	door clamp	1
3007	672001400039	Door lock	1
3009	672001500319	Upper front crosspiece	1
3010	673001700078	Tank gasket	1
3011	672002190006	Upright right assembly	1
3012	672001600211	Right panel	1
3013	673001300102	Upper basket cup holder	4
3014	673002200080	Cutlery basket	1
3017	672000800415	Lower basket	1



## DI474 - Caple Integrated Dishwasher

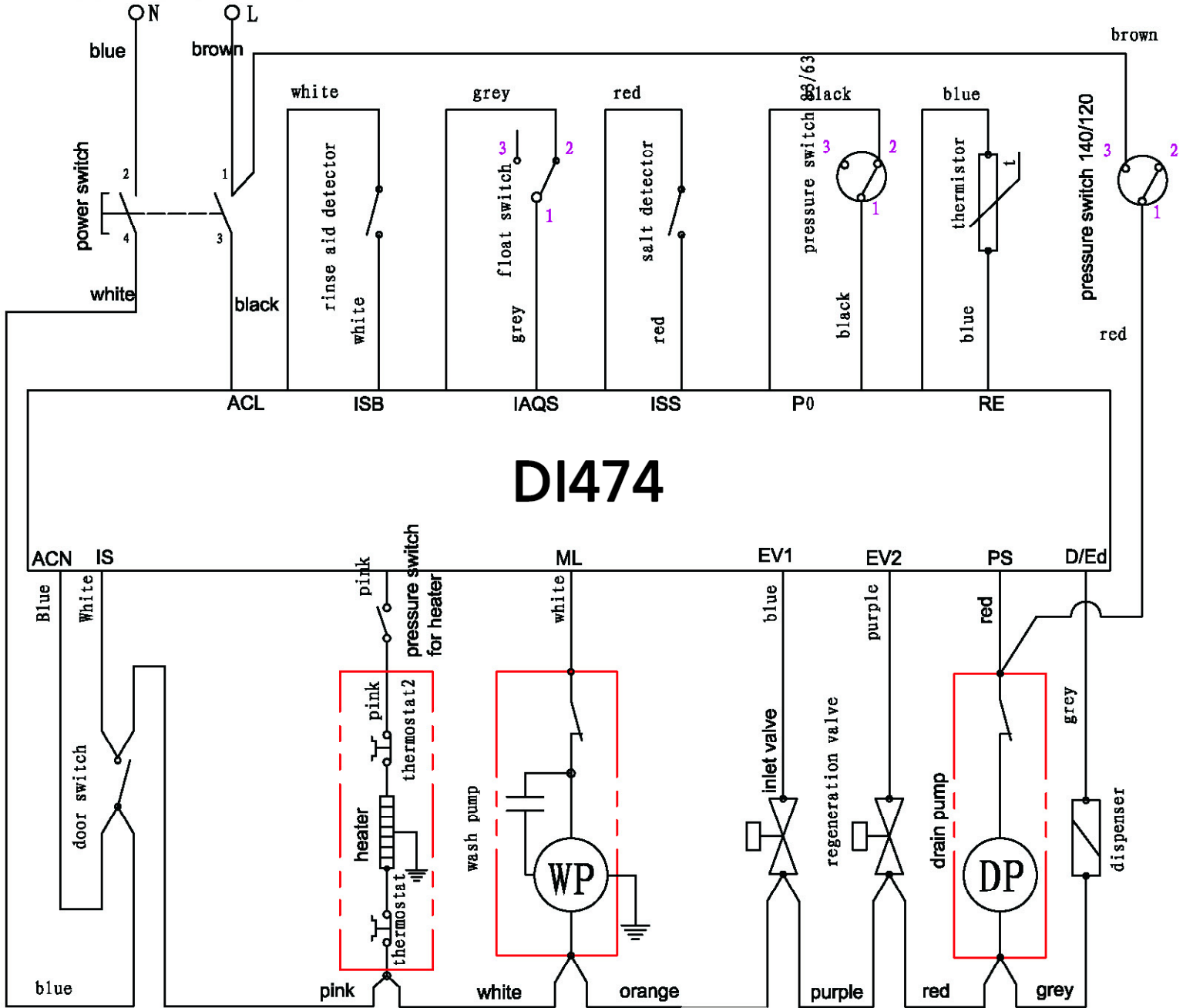
Item	Part Code	Description	Qty
3018	672000800414	Upper basket	1
3021	673001300181	Rail block	2
3022	672001701000	Rail	2
3023	673001401005	Rail support assembly	4
3027	672001500359	Lower front crosspiece	1
3029	672002000065	Base board	1
3033	672001500200	Lower rear crosspiece	1
3034	672001500114	Middle rear crosspiece	1
3035	673002200079	Measurable spoon	1
3048	672001100004	Adjust steel rope	2
3049	672002300002	Adjust nut	2
3050	673001300012	Top board hook	2
3051	672001100003	Adjust screw	2
3052	673001400146	Right adjuster holder assembly	1
3053	672001400045	Front foot	2
3055	672001100002	Adjustable pole	2
3056	673001400145	Left adjuster holder assembly	1
3057	672001400046	Back foot	2
1010+1011+1013	673001490016	Float holder assembly	1
1035+1047	673000900224	Softener pipe	2
1071+1072	672000200054	Washing motor support	1
1074-a	673000900228	Connect hose a	1
1074-b	673000900229	Connect hose b	1
C5004	673006200004	Rinsing agent cup	1
OTK 175	672000700004	OTK 175	2
OTK 310	672000700001	OTK 310	7
OTK 396	672000700007	OTK 396	2



# DI474

Caple Integrated Dishwasher

220 ~ 240V/50Hz



# Technical Service Manual

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# Dishwasher

## Contents

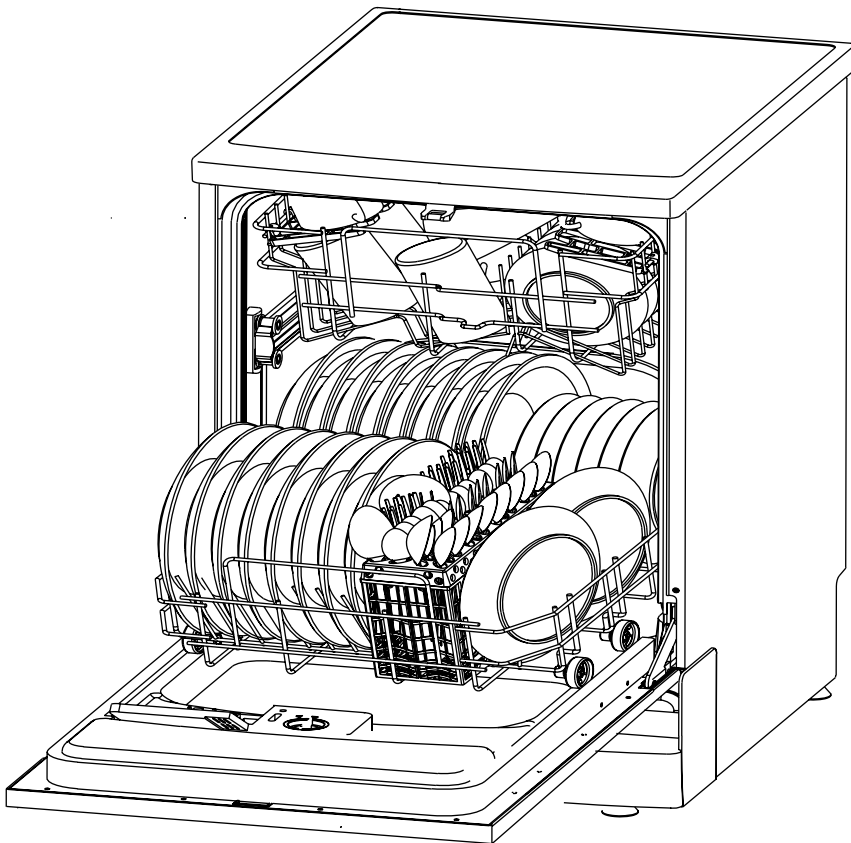
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### SAFETY NOTICE

This documentation is only intended for qualified technicians who are aware of the respective safety regulations.

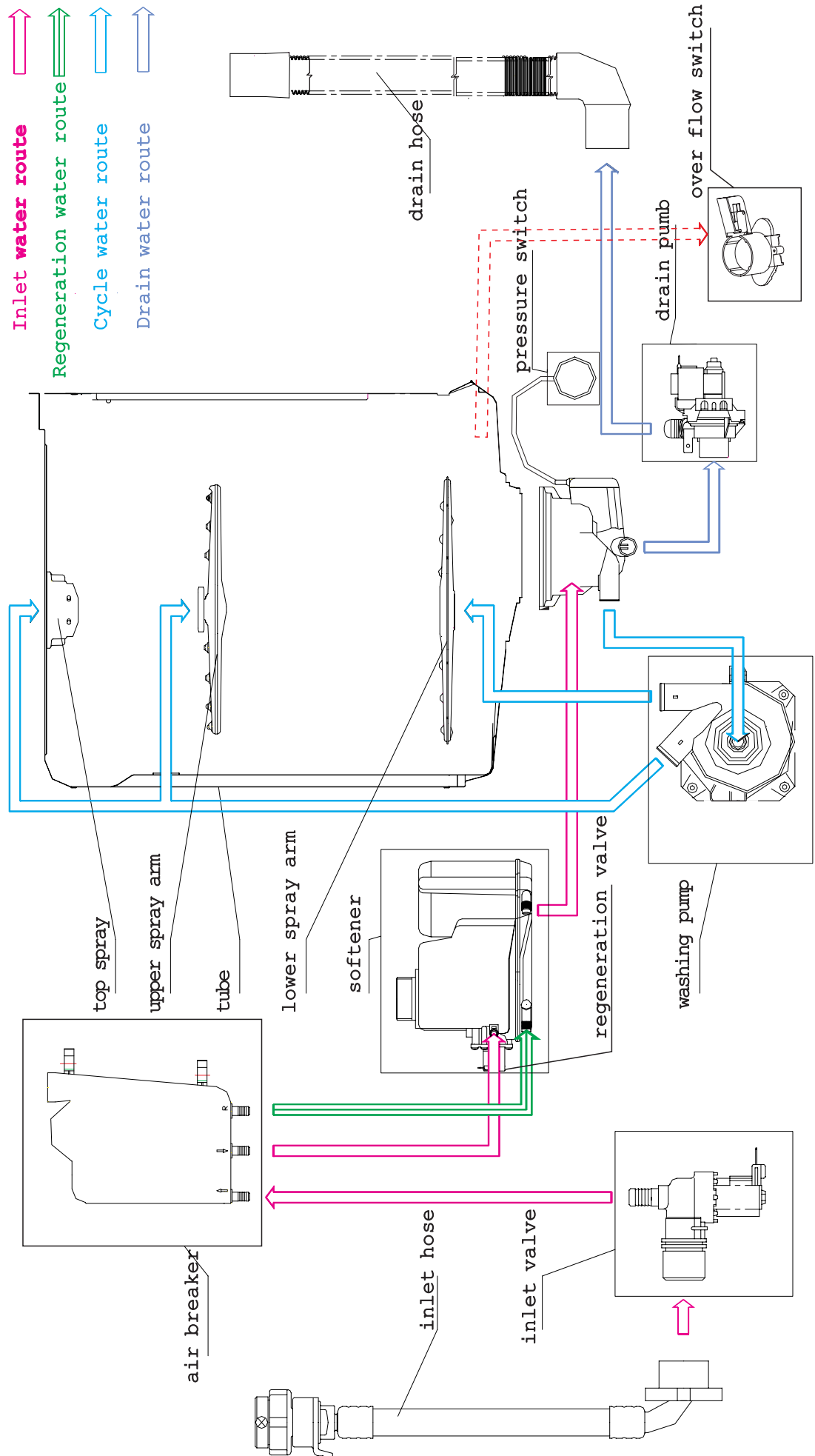
Models:WQP12-9348E WQP8-9347E



Electrical supply	220-240V, 50Hz
Supply water pressure	0.04MPa-1.0MPa
Supply water temperature	below 60°C

For the basic operation instructions, please refer to the instruction manual attached with each unit.

# Water circuit scheme



## **Process of water inlet (indicated by magenta route)**

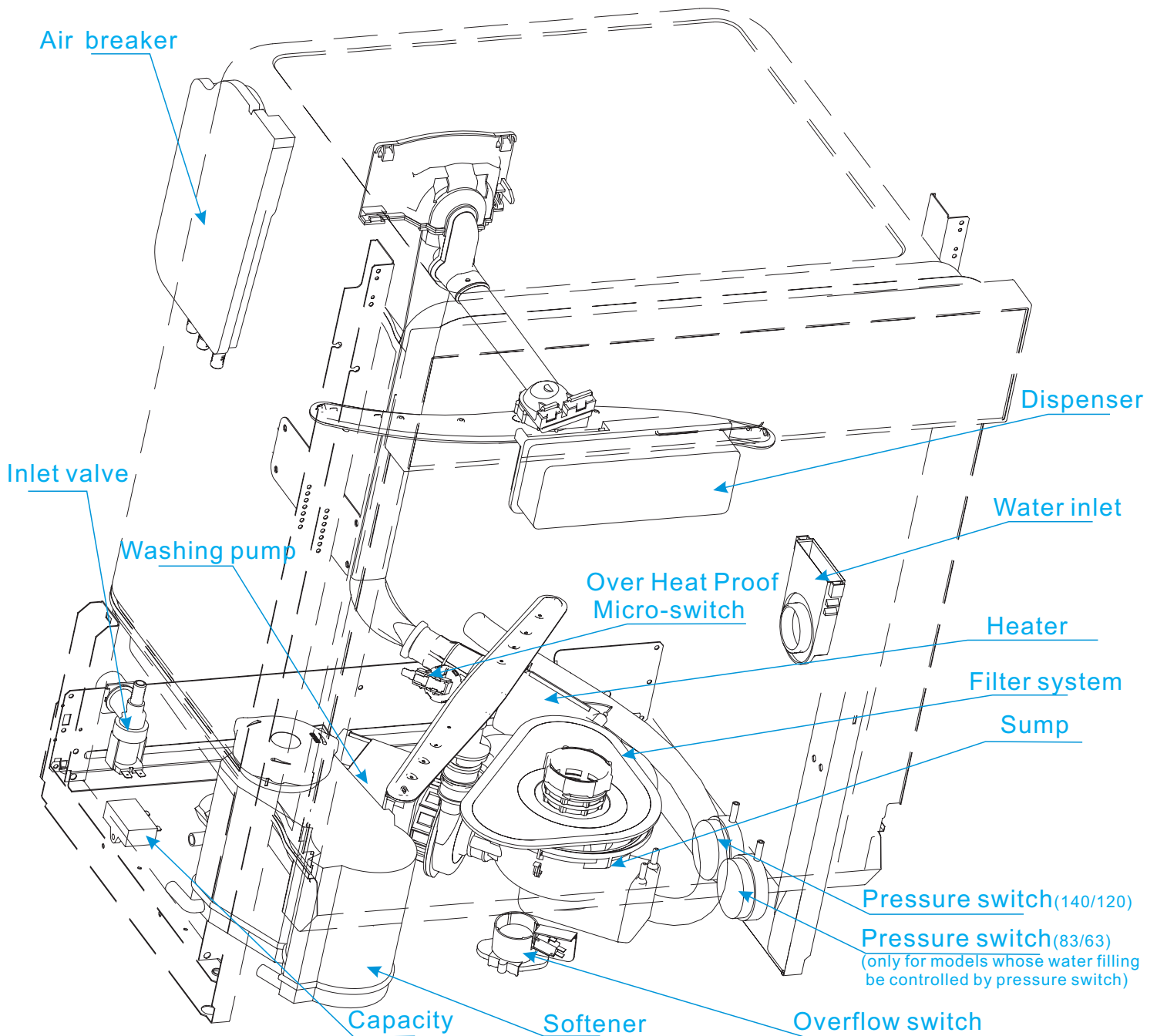
In this process, regeneration water route is cut off, main water route is open. The water in the main water route is softened when pass through the softener, and then enter in the tub. During this phase, some of inlet water will be stored in the air breaker to be regenerating water.

## **Process of cycle washing (indicated by blue route)**

Cycle washing action is driven by washing pump motor. Water can obtain the power during it passing through the working washing pump, then be pumped into spray arm, pass from spray arm nozzles, over the dishes, into sump ,where connect to washing pump, and to get in the next water cycle.

## **Process of regeneration (indicated by green route)**

Regeneration valve is open, the regenerating water dissolve salt in the salt chamber of softener, and then enter in the resin tank to reactivate the resin.



**Please Note:** Exploded view and part list of each model have some different visions, so please refer to newest vision Midea sent you.

## PCB

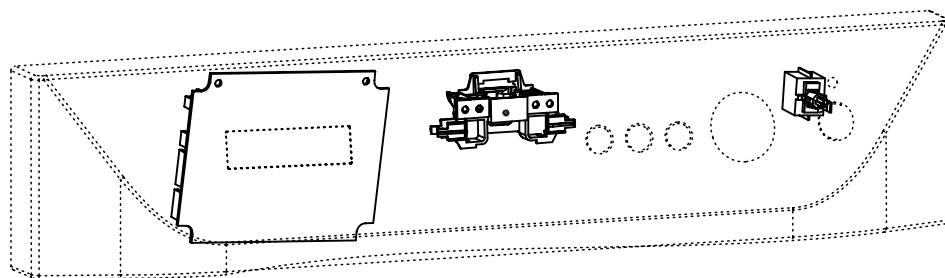
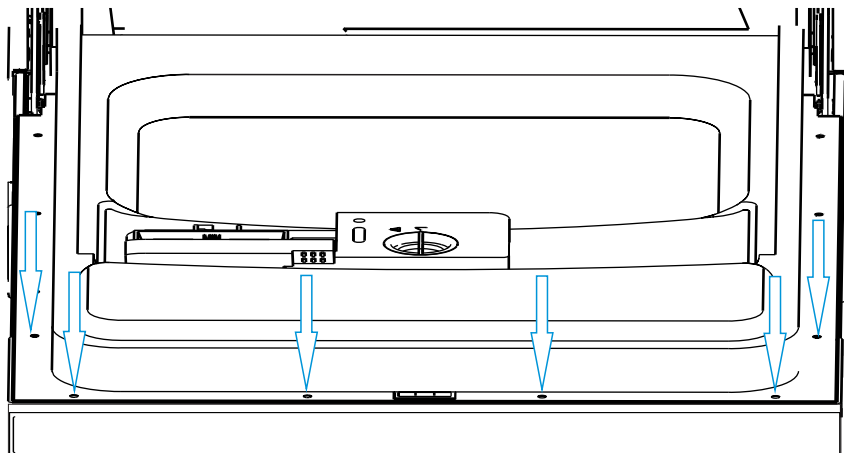
Printed Circuit Board is the control center of dishwasher, which receive and process signal from components, send order to components and deal with the feedback information, etc.

### Access PCB

#### Removing the control panel

The control panel can be removed from dishwasher door.

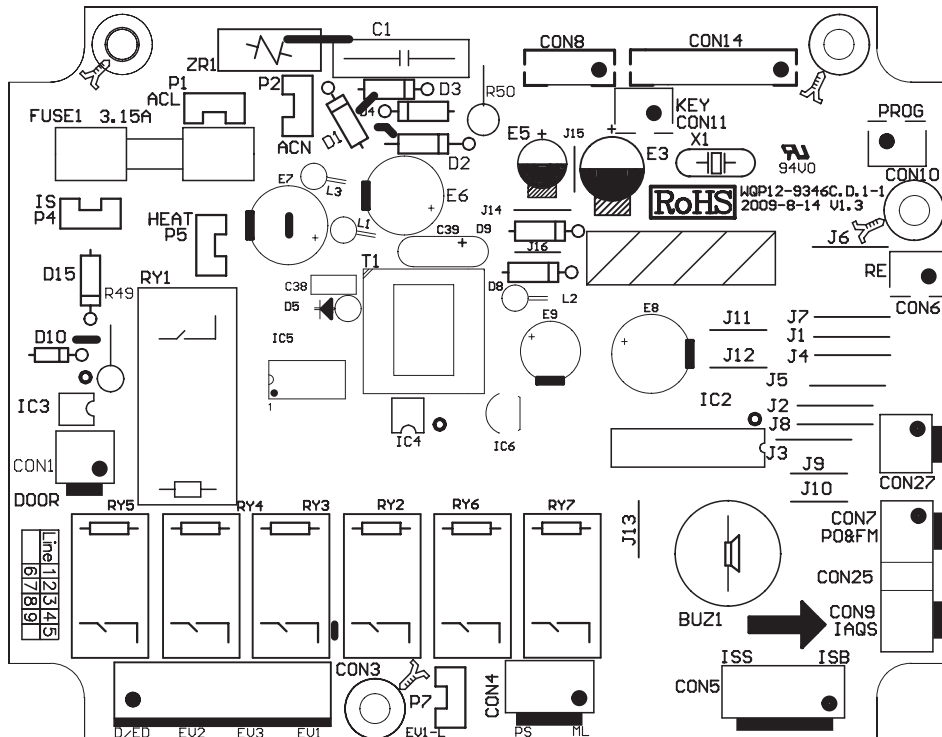
1. Remove the six screws securing the control panel to the door.
2. The control panel will drop down and be free of the door. But, the wiring will still connected to the control panel.



Note: For the majority of models, the PCB is located behind the control panel. The minority of models locate the PCB on the side of strengthening muscle. You can judge the location by the newest exploded view Midea sent you.

3. Disconnect the connector form PCB.
4. Remove the screws securing the PCB to control panel.
5. Remove the PCB.
6. Reverse the above procedure to install.

## Map of PCB



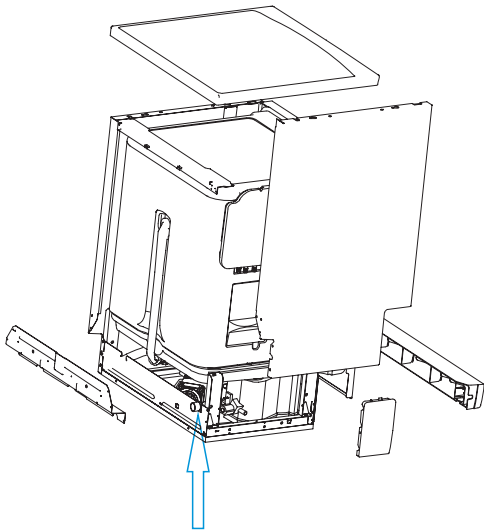
Note: This map is applies to 9346Cmodel.

## Description

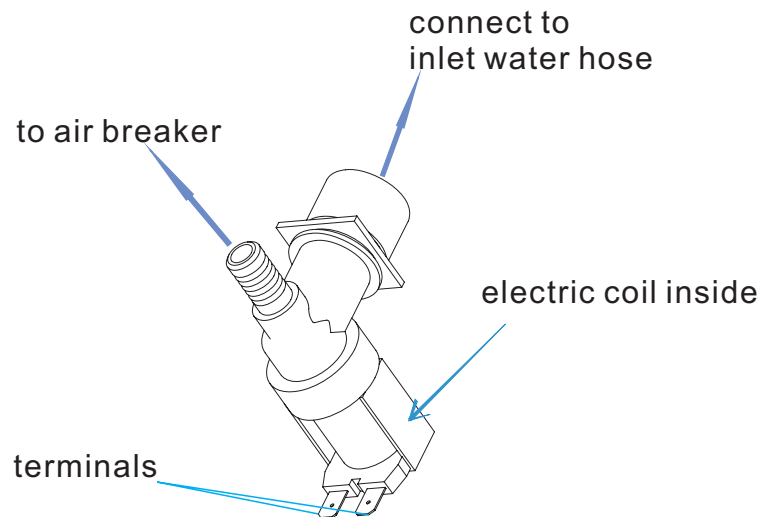
Mark	Function
HEAT	Output for Heating Element
ACL	Input of live wire
ACN	Input of bull line
IS	Input of Door Switch
EV1-L	Firewire input of inlet valve
RE	Thermister
ML	Washing Pump
PS	Drain Pump
D/ED	Dispenser
EV1	Inlet valve
EV2	Softener
EV3	Halfload Valve
ISS	Salt detect
ISB	Rinse detect
IAQS	Overflow detect
FM	Flowmeter
FAN	Fan
PO	Pressure Switch(83/63)

There is small pole's location difference between different models. But the marks on PCB have the same meaning described on the left side.

## Location of inlet valve



## Appearance



## The work principle

The inlet valve is electromagnetic valve that decide whether water enter or not. Valves are normally closed. Each time the appliance requires water, the controller will convey an electric signal to the coils to open the valves.

The inlet valve consist of electric coil, valve body, valve pole, filter etc.

In a word, the electromagnetic valve can act to allow water enter into machine, when it receive the order given by controller.

## The defeat point

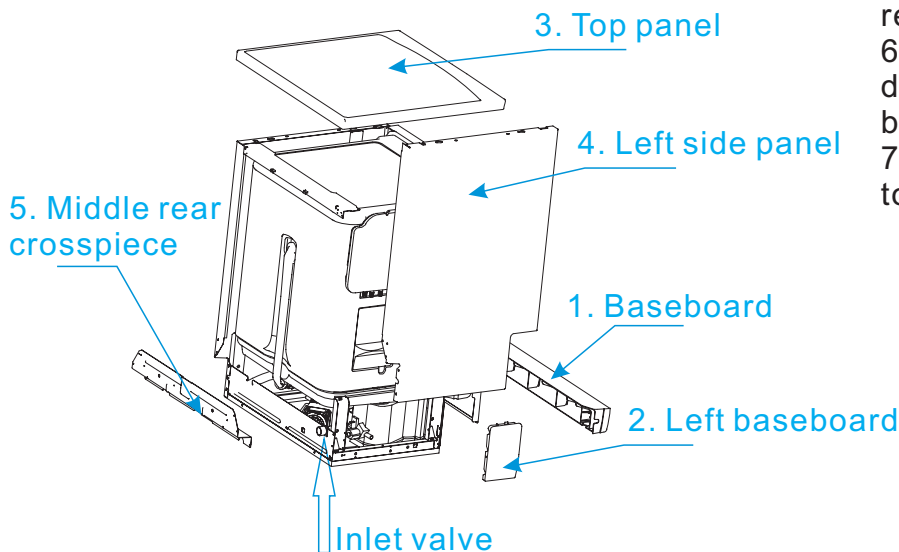
1. The valve coil is broken, so the valve can't open. It will cause the E1 error.
2. The filter is jammed, so water can't enter. It will cause the E1 error.
3. The connector is loose, so the valve can't open. It will cause the E1 error.
4. The valve pole is rusted or locked by dreg, so the valve can't open or close. It will cause the E1 or E4 error.

## Technical data

Nominal voltage	220-240VAC
Frequency	50/60Hz
Resistance	Approx:3.4 - 4.3kΩ
Work duty	100%ED T25 3min/5min T60
Flux	4L/min 15%
Power	6W
Work Pressure	0.04 - 1MPa

## Access inlet valve

1. Disconnect power.
2. Remove the water inlet hose. (Note : Be careful of remain water drop.)
3. Remove the baseboard, left baseboard, top panel, left side panel and middle rear crosspiece.



4. Disconnect the 2 terminal lugs from the inlet valve.
5. Push the valve from the lower rear crosspiece to take it off.
6. Remove the clamp and disconnect the inlet hose (to air breaker) from the water valve.
7. Reverse the above procedure to install.

**Attention:** Build in models have no Baseboard and left and right baseboard, but adjustable baseboard.

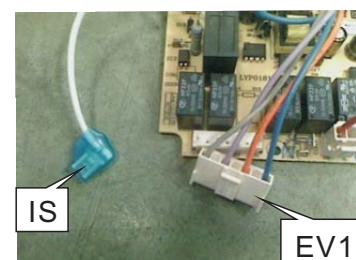
## Inspect inlet valve

### Check electric part

1. Open the control panel and take out the PCB;
2. Unplug the CON3 and P4 wires, then use the multi-meter  $\Omega$  shelf to measure resistance between the blue wire (EV1) and white wire (IS), the normal resistance is about 3.4K $\Omega$  to 4.3K $\Omega$ .
3. If the measured resistance is not correct, it means the valve coil is broken or the connector is loose. In this case, we should check the connection first. If the problem hasn't been solved by re-connection, we should replace the valve..
4. If the resistance is OK, we need to inspect the valve body.



↓ unplug

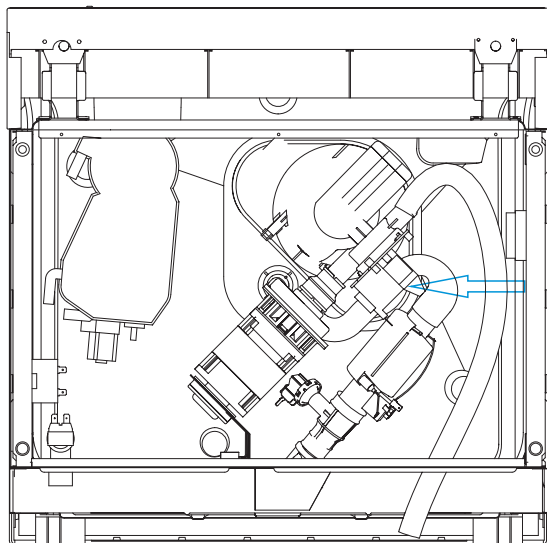


### Check machine part

1. If the electric part is OK, we need to check the machine part.
2. Remove the baseboard, left baseboard, top panel, left side panel and middle rear crosspiece.
3. Check the valve filter. if the valve filter is blocked, we need clear the residues.
4. If the valve filter is clear and the valve can't inlet water, check whether valve can act or not. If it isn't , we need replace the valve.
5. If the water is continue entering, we need replace the valve.

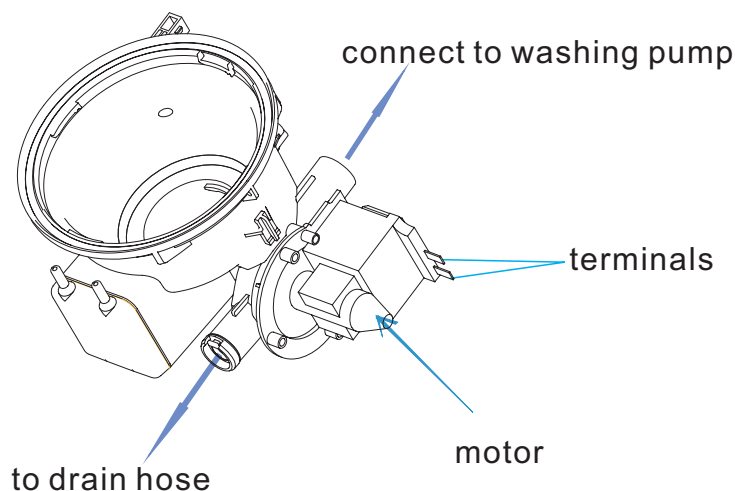
## Location of Drain Pump

Bottom View



## The work principle

Drain pump integrated into sump



## The work principle

Drain pump consists of electrical motor, impeller, inlet and outlet.

Drain pump is a kind of pump driven by permanent magnet synchronous motor. The rotor is made with permanent magnet material, the running inertia of rotor is very small, the stator consist of silicon steel stack and coil. When the drain pump is on power, the rotor will be very easy to start.

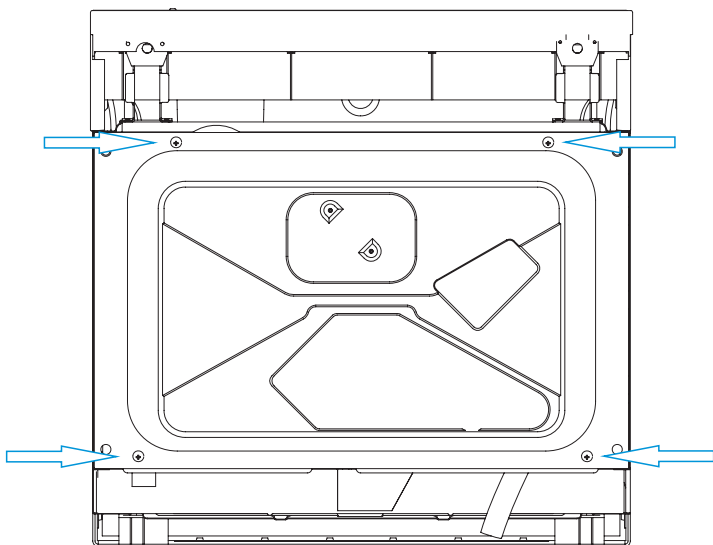
## The defeat point

1. The motor coil is broken, so the drain pump can't work. It will cause the E2 , E4 or E1 error .
  2. The magnetism of motor rotor is weak, so drain pump cannot work. It will cause the E2, E4 or E1 error .
  3. The connector is loose, so the drain pump can't work. It will cause the E2, E4 or E1 error .
  4. The rotor is locked by residues, so the drain can't work . It will cause the E2, E4 or E1 error .
  5. The drain pump assembly rack is loose, it will cause noise.
  6. The non-return valve is bad, the remain water is too much.
- Explanatory notes: failure of drain pump may cause E1, becaus

## Technical data

Nominal voltage	220-240VAC
Frequency	50Hz
Resistance	150 - 220Ω
Delivery height	1M
Delivery performance	≥17l/min(230VAC)

## Access drain pump

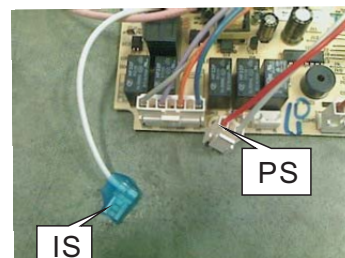


1. Drain off the water in the dishwasher, and disconnect the power supply.  
(Note : Make sure to remove remained water in the dishwasher. If not, wet the floor.)
2. Remove four screws on bottom, and then remove bottom board.
3. Label and disconnect the two terminal lugs from the drain pump.
4. Remove screws securing the drain pump to sump, then remove drain pump.
5. Reverse the above procedure to install.

## Inspect drain pump

### Check the electric part

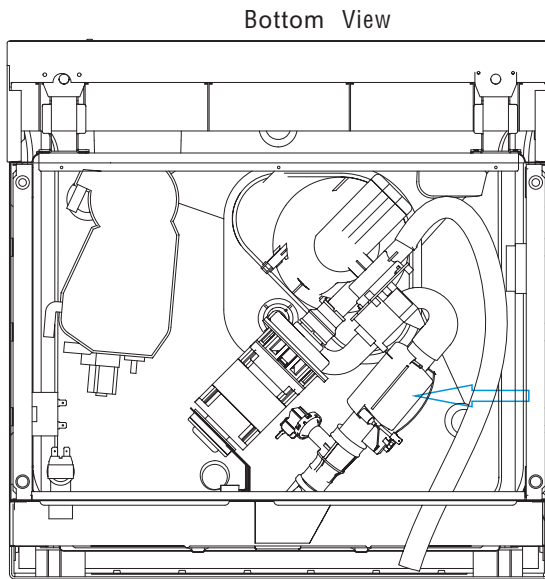
1. Open the control panel and take out the PCB;
2. Unplug the CON4 and P4 wires, then use the multi-meter  $\Omega$  shelf to measure the red wire (PS) and white wire (IS), the normal resistance is about  $150\Omega$  to  $220\Omega$ .
3. If the measured resistance is not correct, it means the pump coil is broken or connector is loose. In this case, we should check the connection first. If the problem hasn't been solved by re-connection, we should replace the drain pump.
4. If the resistance is OK, but it also can't work, maybe the magnetism is too weak, so we need to replace the drain pump.



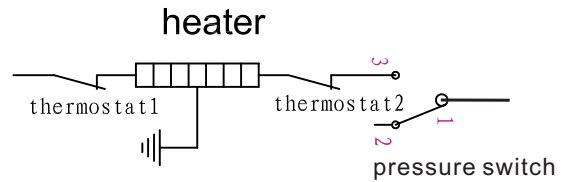
### Check the machine part

1. If the electric part is OK, we need to check the machine part.
2. Remove bottom board.
3. If the non-return valve is wrongly assembled, the tub will remain much water. We need to re-assemble the non-return valve.
4. If the drain pump is working, but no water drain out or just a little. We should check the drain hose or drain body.

## Location of Heater



## The work principle

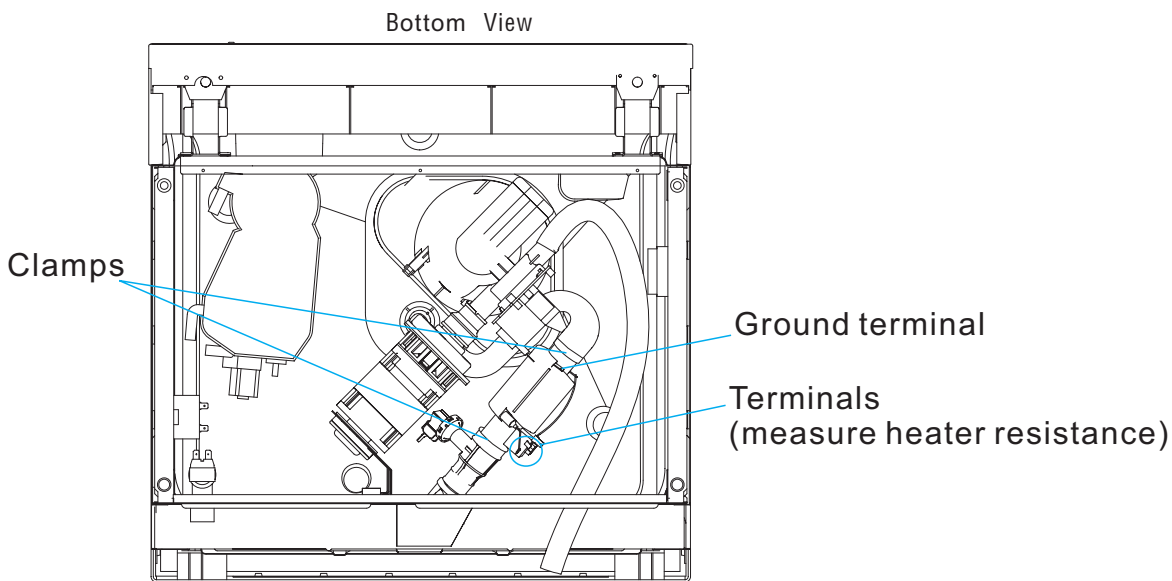


## Technical data

Nominal voltage	230VAC
Rating power	1800W
Resistance	29.265 1.463Ω
Thermastat 1	98°C
Thermastat 2	229 °C

## The defeat point

1. The heater coil is broken, so the heater cannot work. It will cause the E3 error.
2. The thermostat is active, so the heater cannot work. It will cause the E3 error.
3. The connector is loose, so the heater cannot work. It will cause the E3 error.

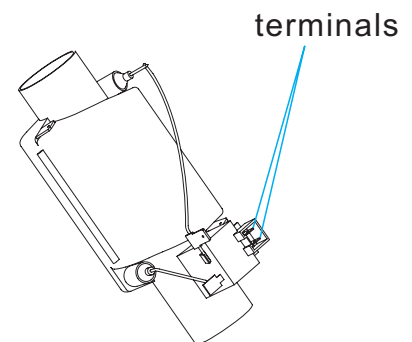


## Access heater

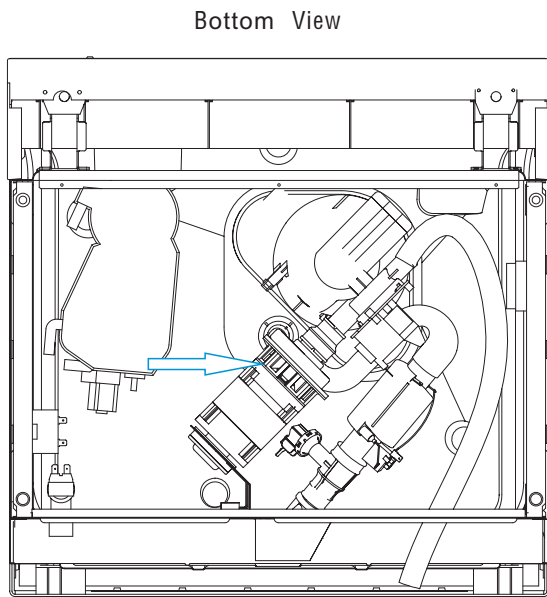
1. Drain off the water in the dishwasher, and disconnect the power supply.  
(Note : Make sure to remove remained water in the dishwasher. If not, wet the floor)
  2. Remove bottom board.
  3. Label and disconnect the terminals to and ground wire.
  4. Remove the 2 clamps from the Heating element.
- Caution: The clamp is easily damaged during removal and can't be reused. Replace the old clamp with a new universal clamp .
5. Reverse the above procedure to install.

## Inspect heater

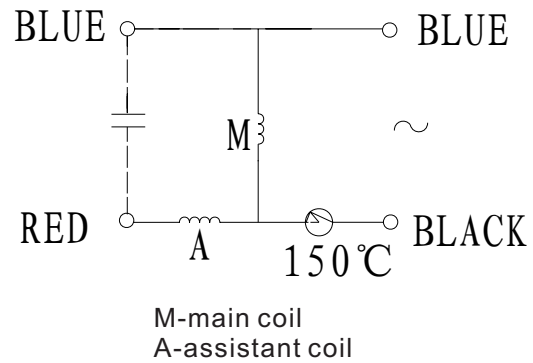
1. Remove bottom board.
2. Use the multi-meter  $\Omega$  shelf to measure resistance between the two terminals shown in right picture, the resistance is about  $29\Omega$  to  $31\Omega$ .
3. If the measured resistance is not correct, it means the heater coil or the thermostat is broken, we should replace the heating element or the thermostat.



## Location of Washing Pump



## The work principle



Washing pump is a kind of asynchronism motor with capacitor. The stator consist of silicon steel stack and two coils, main coil and assistant coil .

## The defeat point

1. The motor coil is broken, so the wash pump can't work. It will cause E3 error.
2. The motor rotor capacitor is weaken, so washing pump can't start. In this case, it will send out the electromagnetism noise. If it is continue electrifying motor, the thermal protector will work. It will cause E3 error.
3. The connector is loose, the wash pump can't work. It will cause E3 error.
4. The rotor is locked by residues, so the wash pump can't work . It will cause the E3 error.
- 5.The drain pump assembly bracket is loose, it will cause noise.
- 6.If the machine hasn't been used for long time, there is a possibility the wash pump can't starting.

## Technical data

Models	YXW65-2B	YXW50-2
Nominal voltage	220-240VAC	220-240VAC
Frequency	50Hz	50Hz
Resistance	Main coil: 84.8 7%Ω	Main coil:93.10 7%Ω
	Assistant coil:78.6 7%Ω	Assistant:95.99 7%Ω
Delivery height	0.8m	1m(230VAC)
Delivery performance	≥50l/min(230VAC)	≥50l/min(230VAC)
Lock rotor current	≤1.50A	1.0 10%(230VAC)
Operating current	0.65A 10%	0.47 10%(230VAC)
Capacitor	5μF	3μF

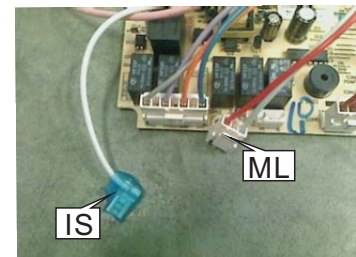
## Access Washing Pump

1. Disconnect power.
  2. Remove bottom board.
  3. Label and disconnect the 2 terminals to the capacitor.
  4. Label and disconnect the 2 terminals to the motor wire connector.
  5. Remove the clamp fastening the interconnect hose to the sump.
- Caution: The clamp is easily damaged during removal and can't be reused. Replace the old clamp with a new universal clamp (Dia-31.0mm)
6. Remove the clamp fastening interconnect hose to the lower nozzle .
  7. Remove the clamp fastening interconnect hose to heater.
  8. Remove the screw and disconnect the ground wire from the wash pump motor assembly.
- Note: Do not attempt to remove the bolt and locknut connecting the motor mount to the dishwasher frame.
9. Remove the motor pump assembly from the dishwasher.
  10. Reverse the above procedure to install.

## Inspect Washing Pump

### Check the electric part

1. Open the control panel and take out PCB;
2. Unplug the CON4 and P4 wires, then use the multi-meter  $\Omega$  shelf to test resistance between two white wire (ML and IS), the normal resistance is about  $78\Omega$  to  $100\Omega$ .
3. If the resistance is not correct, it means the pump coil is broken or the connector is loose, In this case, we should check the connection first. If the problem hasn't been solved by re-connection, we would replace the washing pump.
4. If the resistance is OK but it cannot work, it maybe the capacitor weakly, we need to replace the capacitor.



### Check the machine part

1. If the electric part is OK, we need to check the machine part.
2. Remove bottom board.
3. Check the pump assembly, if the bracket is loose, it will bring the noise, we need to tighten it.
4. If the wash pump cannot start and the machine hasn't been used too long, maybe the seal element is bond.
5. If the drain pump is working, but no water out or just a little. We should check the vane wheel.

## The work principle

The pressure switch consists of a moving diaphragm and disc which activate a change over contact. The contact can be calibrated to trip and reset at the desired pressure levels, The main application is to control the level of water in appliances. May also provide flood protection.

In our production, the pressure switch is to control the water level in appliance, like 83/63 serial. May also provide flood protection, like 140/120 serial.

**Manufacturer: Elbi**

**1- COM**

**2 - NC**

**3 - NO**



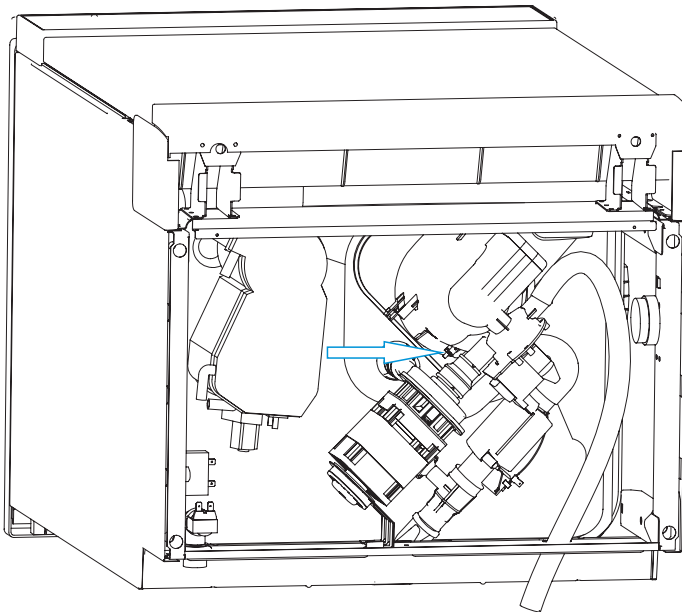
**Front view**



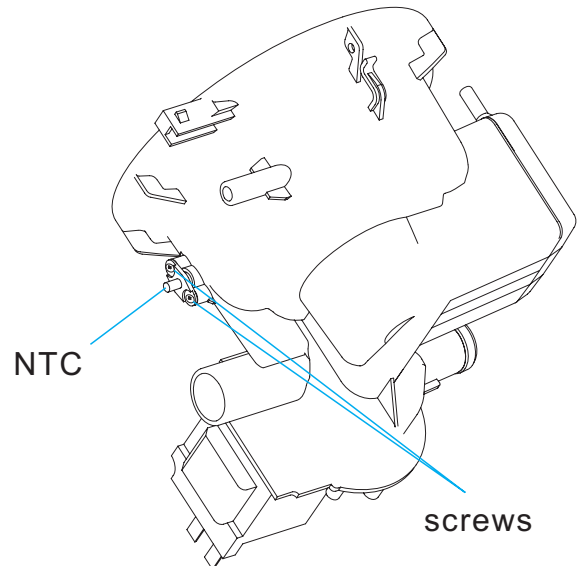
**Back view**

## Location of NTC

Bottom View



## The work principle



## The work principle

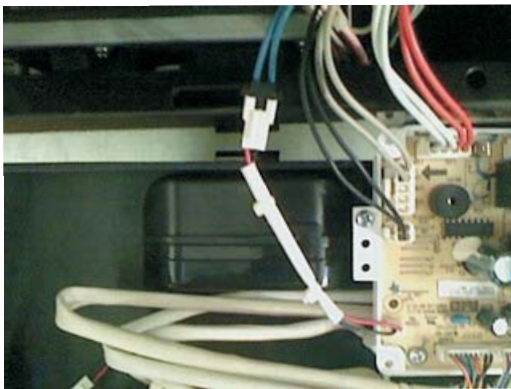
Negative Temperature Coefficient Thermistor is integrated into sump, which is used for measuring temperature of water in the tub.

## Access Washing Pump

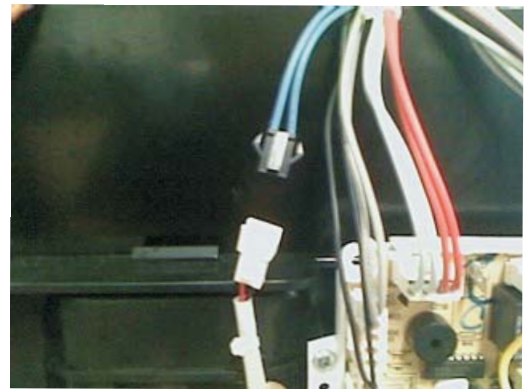
1. Remove bottom board.
2. Remove two screws securing the NTC to sump(shown in above picture).
3. Take out NTC.
4. Reverse the above procedure to install.

## Inspect NTC

1. Open the control panel and take out PCB;
2. Unplug the RE connector (shown in below picture), then use the multi-meter  $\Omega$  shelf to test resistance between two blue wire, the normal resistance is shown in below table.
3. If the resistance is not correct, it means NTC circuit has a problem. In this case, we should check the connection first. If the problem hasn't been solved by re-connection, we would replace the NTC.



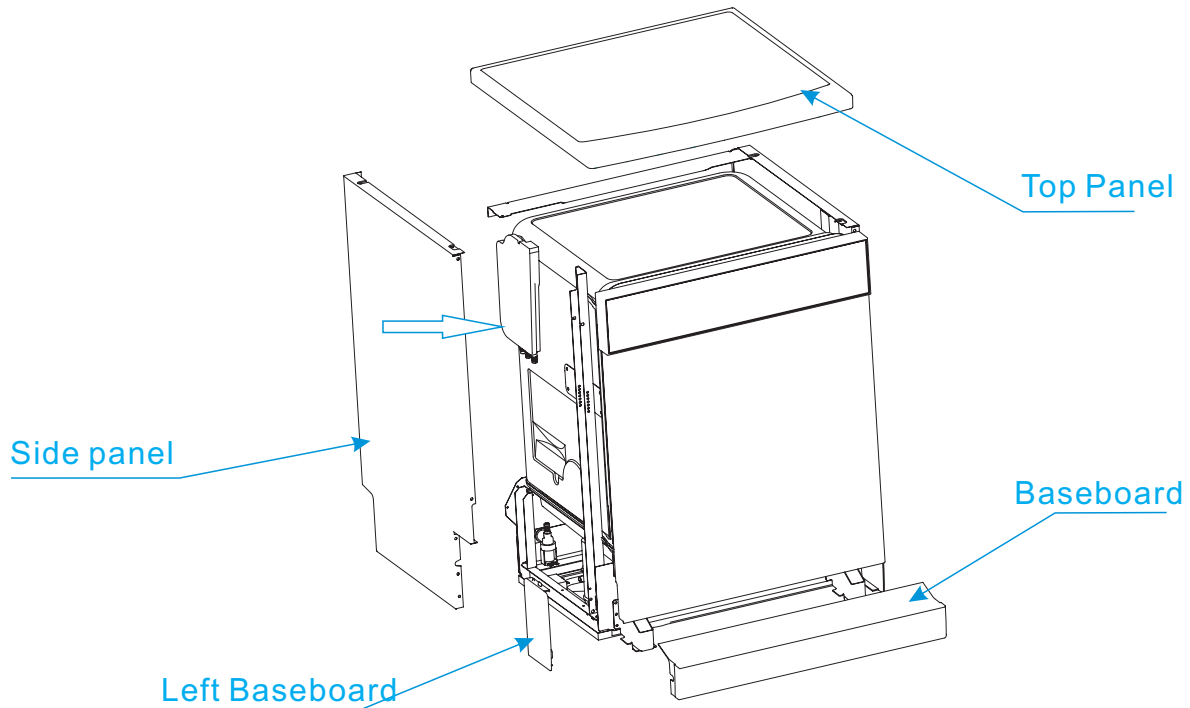
unplug



NTC resistance table

NTC	15°C	17.48K $\Omega$
	20°C	12.12K $\Omega$
	25°C	10K $\Omega$
	30°C	8.299K $\Omega$
	40°C	5.807K $\Omega$
	50°C	4.144K $\Omega$
	60°C	3.011K $\Omega$
	70°C	2.224K $\Omega$
	80°C	1.667K $\Omega$
	85°C	1.451K $\Omega$

## Location of Flowmeter



**Attention:** Build in models have no Baseboard and left and right baseboard, but adjustable baseboard.

## The work principle

Flowmeter is integrated into Air Breaker. Function of Flowmeter is measure how much water has entered in appliance. it consists of impeller, tongue tube and terminal, etc.

When water pass through the flowmeter, moving water can rotate magnetic impeller, the tongue tube can sense the impeller's magnetic and send electronic pulses.



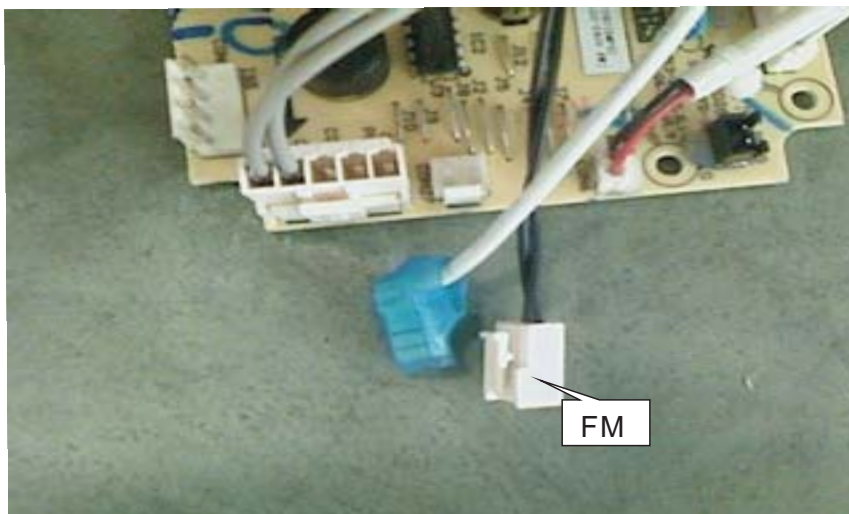
Flowmeter

## Access Flowmeter

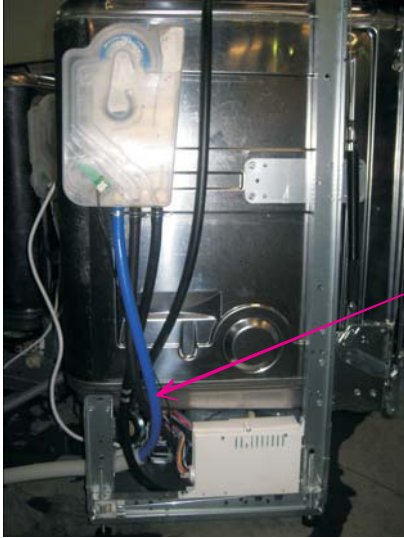
1. Remove the baseboard, life baseboard, top panel and life side panel.
2. Remove the plastic nut inside tub, which secures the air breaker to tub.(Because flowmeter is integrated into air breaker, replace air breaker if flowmeter has failure. )
3. Disconnect the wire and remove clamp fastening hose to air breaker.
4. Take out air breaker.
5. Reverse the above procedure to install.

## Inspect Flowmeter

1. Open the control panel and take out PCB;
2. Unplug the CON27 wire (shown in below picture), then use the multi-meter Diode shelf to test whether electrical pulse is sent out from two black wires while water is passing through flowmeter, or not.
3. If there is continual electrical pulse, the multi-meter will send out sound “de” continually.
4. If there is no electrical pulse, the multi-meter will not send sound. In this case, it means something wrong with flowmeter circuit. We should check the connection first. If the problem hasn't been solved by re-connection, we should replace the air breaker..



## Location of Safety Hose

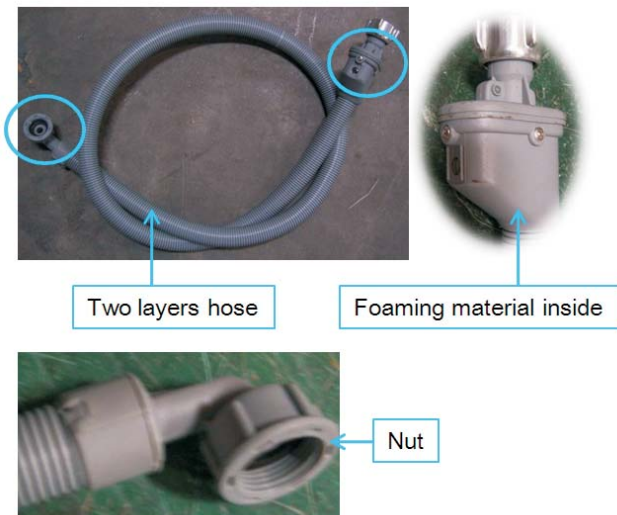


Electronic Aquastop Hose

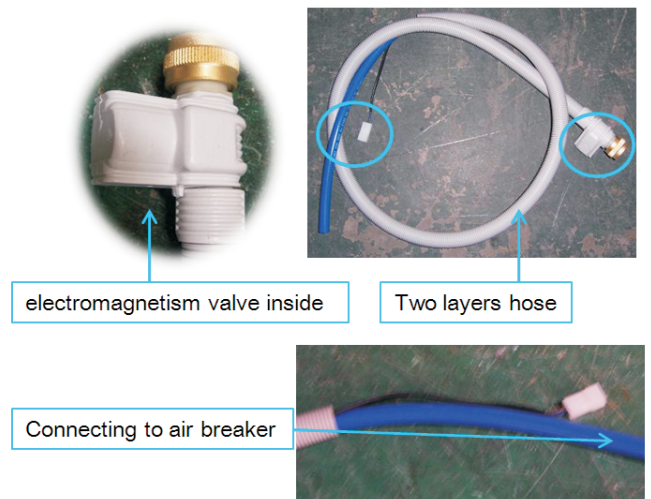
Note: The assembly mode of mechanical Aquastop hose is the same as that of universal.

## The work principle

### Mechanical Aquastop Hose



### Electronic Aquastop Hose

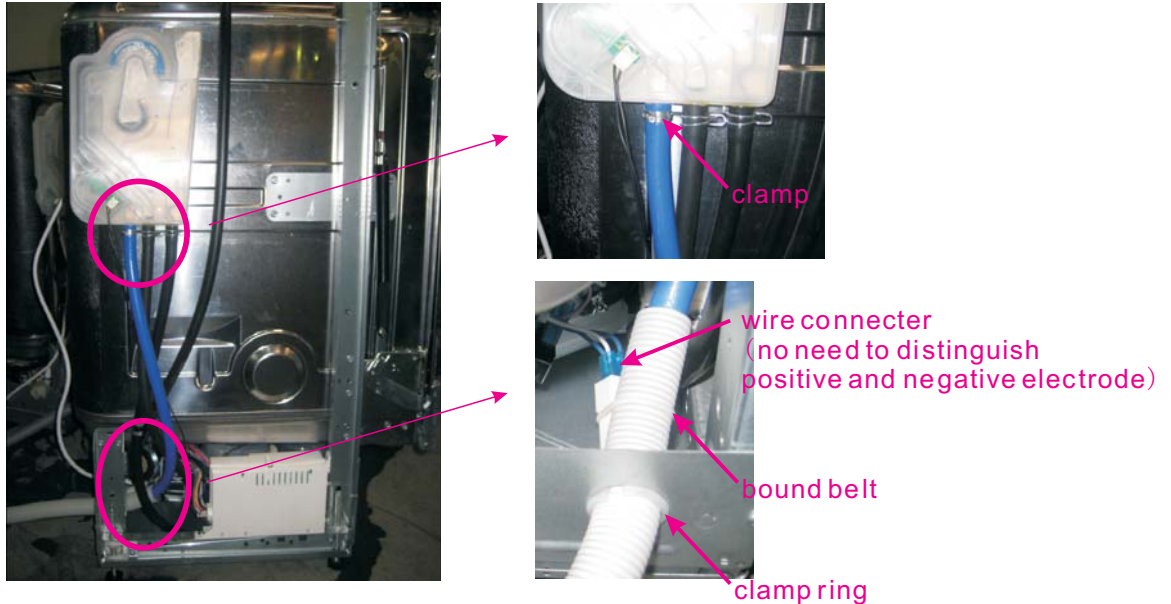


There are two types of Safety Hose, mechanical Aquastop hose and electronic Aquastop hose, which have different principles and assembly modes.

Mechanical Aquastop safety hose has two layers. If water leak and fill the air space between two layers, the foaming material will expand and lock the hose. In this situation, the machine might set off E1 alarm.

Electronic Aquastop safety hose also has two layers. But the difference from mechanical is that if the water leak and flow on the bottom tray, the flooding pressure switch on the tray will act, the electromagnetic valve on the hose will cut off the water road and the machine will set off E4 alarm.

## Access Safety Hose



1. Remove baseboard, side baseboard, top panel and left side panel.
2. Remove clamp, cut the bound belt and disconnect the wire connector. Then the Inlet hose can be pulled out.
3. Reverse the above procedure to assemble.

### Mechanical Aquastop Hose

Mechanical Aquastop hose is connected to appliance just as universal water inlet hose.

## Inspect Safety Hose

### Electronic Aquastop Hose

1. Open the control panel and take out the PCB;
2. Unplug the CON3 and P4 wires, then use the multi-meter  $\Omega$  shelf to measure resistance between the blue wire (EV1) and white wire (IS). Open circuit and short circuit are both incorrect.
3. If the measured resistance is not correct, it means the valve coil is broken or the connector is loose. In this case, we should check the connection first. If the problem hasn't been solved by re-connection, we should replace the safety hose.

### Mechanical Aquastop Hose

Maybe moisture absorption of foaming material in mechanical device cause a self-lock fault (can't fill the water) and this lock is non-resettable.

## Test Program

In order to check the operation of components of appliance and find out the malfunction, we designed this program for technician.

### How to activate Test Program

Test Program Operation	
	9347E 9348E
How to activate Test Program	With door opened, 3in1 + Power
Start Test Program	Close the door
Jump into next step	3in1
E1	3in1
E2	/
E3	Rapid + 3in1
E4	Eco
E6	Eco + Rapid
E7	Eco + Rapid + 3in1

To activate test program, with the door closed and machine off, hold down the 3in1 button and press the POWER button until the machine enter into Test Program. The appliance will pause and stand by(as step 00). Then close the door to start the Test Program.

During test program running, you can press 3in1 button to jump into next step (except inlet valve step).

**Note:** The way to activate test program is slightly different between different models.

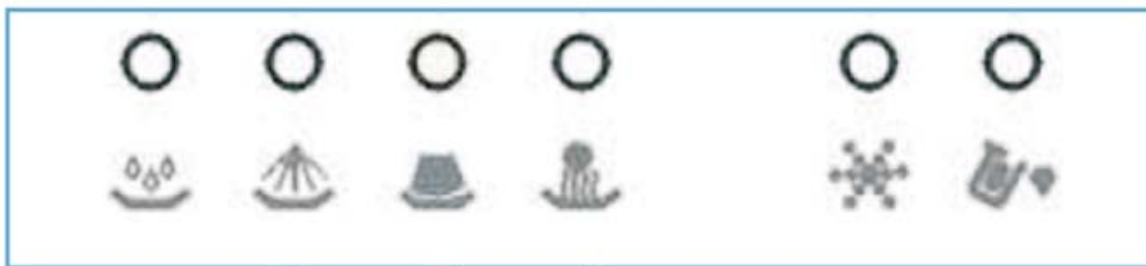
Procedure of Test Program (for models controlling water filling by flowmeter)		
No.	Process	Description
0	Initialization	Power on, stand by
1	Inlet Valve	Open inlet valve and feed with 3.6L water(45cm models feed with 3.0L water).
2	Washing Pump and Dispenser	Dispenser will act once and washing pump will run for 60s in this step.
3	Heating Element	Run washing pump and heating element until the water temperature reaches 57°C. Then the machine will pause. <span style="color: red;">Press 3in1 button to jump into the next step.</span>
4	Drain Pump	Drain for 30s.
5	Pause	Pause for 10s.
6	Inlet Valve	Open inlet valve and feed with 3.6L water(45cm models feed with 3.0L water).
7	Washing Pump	Run washing pump for 2 mins.
8	Pause	Pause for 5s.
9	Washing pump	Run washing pump for 1 mins.
10	Drain Pump and Regeneration Valve	Open regeneration valve and drain for 30s.
11	finish	Buzz one sound, stop, and stand by.

## How to know which error code has occurred

To know which error code has occurred, refer to the previous table named Test Program Operation.

Take 9348 for example, If the error 1 has happened, the buzzer would alarm for 30 seconds and “E1” would be shown on display. Other error alarms would be shown in the same manner.

Take 9239D for example, if the error 7 has happened, the buzzer would alarm for 30 seconds and the Main, Rinse and Drying indicators would flash simultaneously. Other error alarms can be deduced from this.



	Main	Rinse	Drying	binary numeral	decimal numeral
error 1	0	0	1	001	1
error 2	0	1	0	010	2
error 3	0	1	1	011	3
error 4	1	0	0	100	4
error 6	1	1	0	110	6
error 7	1	1	1	111	7

The corresponding relation between indicator combination and error code shown in above figure.

Notice: the majority of models are follow this regulation, but some special models is different.

### Attention

Priority level of E4 is the highest. E4 operation is valid after other error operations have done. When E4 operation has done, all the others are invalid.

In test program, E1, E3, E4, E6 and E7 are valid.

Note:

## How does the appliance react when error code occurred

### E1 Water filling exceed pre-set time

For the models controlling water filling by flow meter.

If the inlet valve has been opened for 4 minutes but the water quantity hasn't reached the desired value(measure by pluses), E1 would occur.

When E1 occurs, the drain pump will run until flowmeter keep motionless for 2 minutes and all the other components will be stopped immediately. At the same time, the buzzer will alarm for 30 seconds and error 1 will be shown.

For the models controlling water filling by pressure switch.

If the inlet valve has been opened for 4 minutes but the pressure switch hasn't act, E1 would occur.

When E1 occurs, the appliance will active drain pump and stop all the other components immediately. At the same time, the buzzer will alarm for 30 seconds and error 1 will be shown. Then, drain pump will run till the pressure switch reset and continue draining for 60 seconds.

### E3 Heating exceed pre-set time

If the heating element has been working for 60 minutes but the water temperature detected by NTC hasn't reached desired value. E3 would occur.

When E3 occurs, the drain pump will run until flowmeter keep motionless for 2 minutes (if the model with the pressure switch (83/63),drain pump would run till the pressure switch reset and continue draining for 60 seconds.) and all the other components will be stopped immediately. At the same time, the buzzer will alarm for 30 seconds and the error 3 will be shown.

### E4 Overflow

At any time, if overflow micro-switch act and keep for longer than 2 seconds, the E4 would occur. When E4 occurs, the drain pump will run until flowmeter keep motionless for 2 minutes (if the model with the pressure switch (83/63),drain pump would run till the pressure switch reset and continue draining for 60 seconds.) and all the other components will be stopped immediately. At the same time, the buzzer will alarm for 30 seconds and error 4 will be shown.

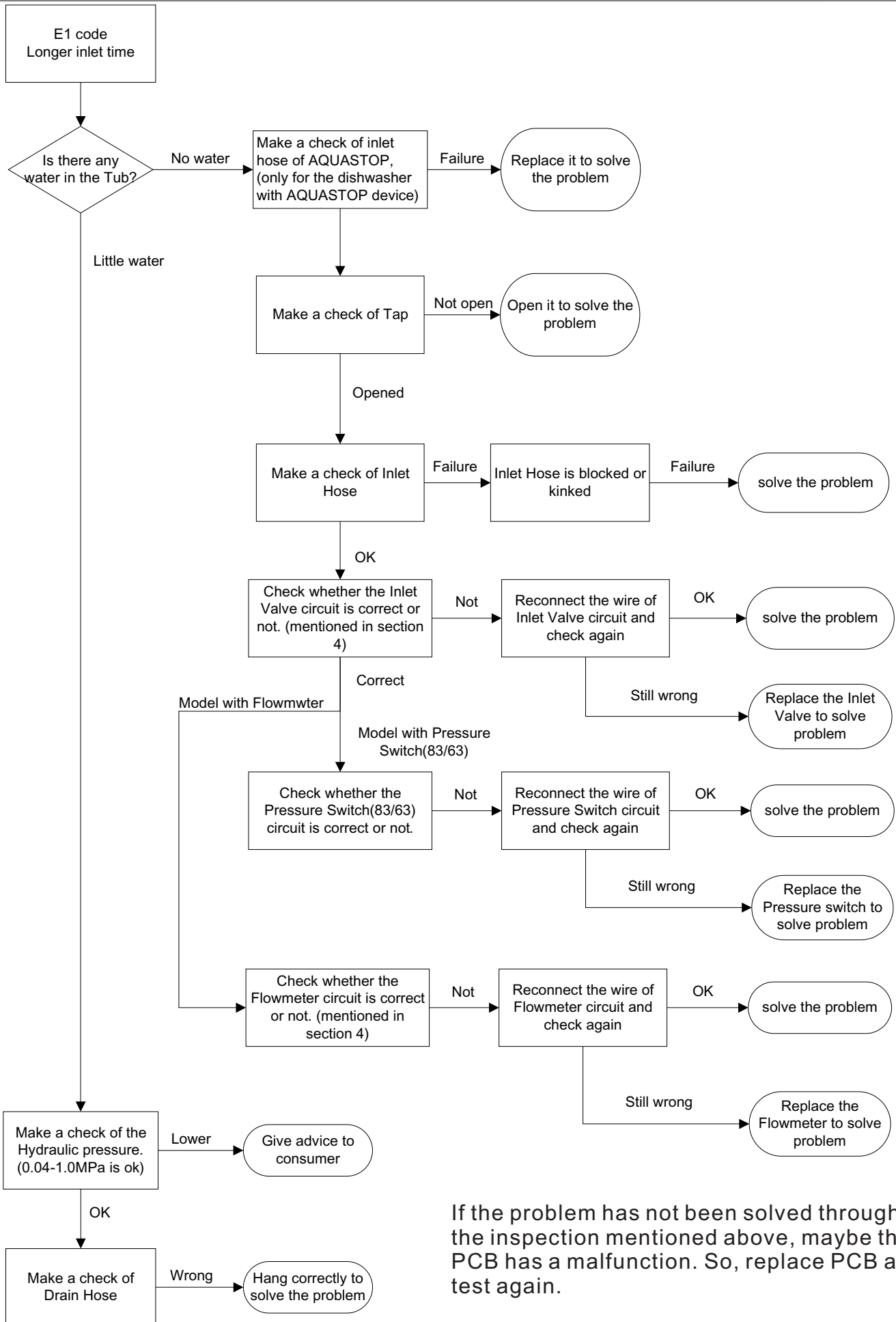
**Note:** Priority level of E4 is the highest. E4 operation is valid after other error operations have done. When E4 operation has done, all the others are invalid.

### **E6 Open-circuit failure of thermistor**

In test program, once open-circuit failure of thermistor is detected by controller, the E6 would occur. When E6 occurs, the drain pump will run until flowmeter keep motionless for 2 minutes (if the model with the pressure switch (83/63), drain pump would run till the pressure switch reset and continue draining for 60 seconds.) and all the other components will be stopped immediately. At the same time, the buzzer will alarm for 30 seconds and error 6 will be shown.

### **E7 Short-circuit failure of thermistor**

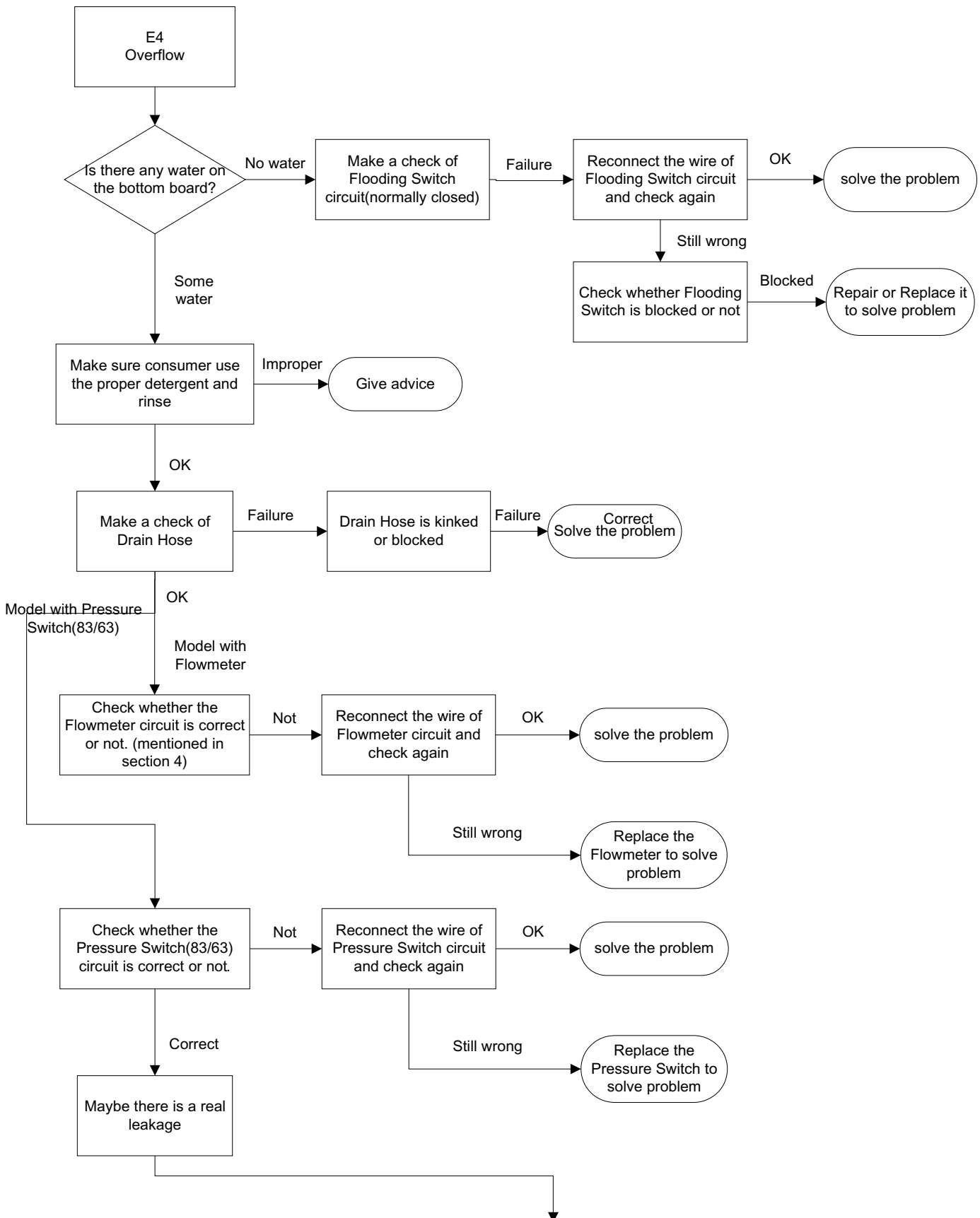
In test program, once short-circuit failure of thermistor is detected by controller, the E7 would occur. When E7 occurs, the drain pump will run until flowmeter keep motionless for 2 minutes (if the model with the pressure switch (83/63), drain pump would run till the pressure switch reset and continue draining for 60 seconds.) and all the other components will be stopped immediately. At the same time, the buzzer will alarm for 30 seconds and error 7 will be shown.



If the problem has not been solved through all the inspection mentioned above, maybe the PCB has a malfunction. So, replace PCB and test again.



# E4 tree -> Inspection



## Do as follows

Remove two side panels

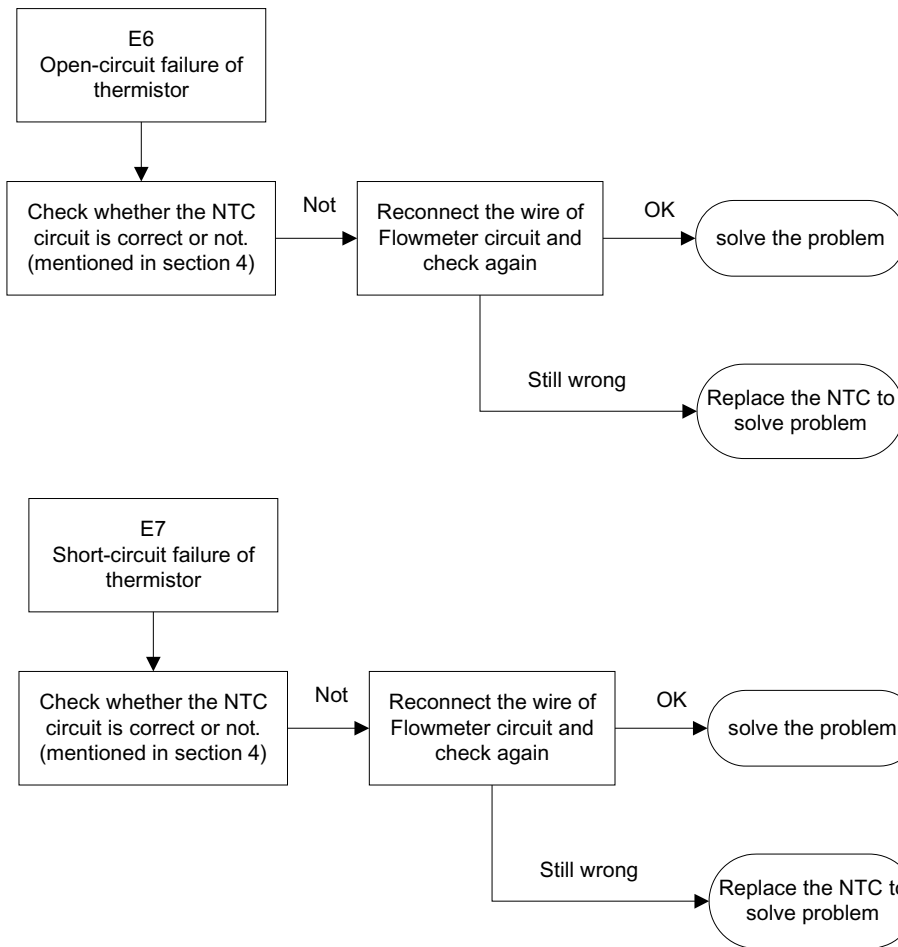
Remove the water from the bottom board and make sure there is no water at the bottom board.

Restart the dishwasher with a strong or standard wash program as a leakage could easily repeat at a higher temperature and after a long period of running time.

Observe the bottom tray every twenty minutes.

If any water appears, you will find out which areas, such as motor, drain pump, sump, softener, and hoses between them, and also clips at the end of each hose, besides the weld seam at the bottom of the tub.

If hours passed, but no water comes out, you should stop the dishwasher with sufficient water in the inner tub, and observe it again after leaving it alone for one to two hours.



If the problem has not been solved through all the inspection mentioned above, maybe the PCB has a malfunction. So, replace PCB and test again.

## Caution:

Because the real situation is unpredictable, inspection trees mentioned in this manual are for reference only.

symptom	possible reason	analysis	operation	remedy
E1 longer inlet time	check the AQUA STOP hose	defective AQUA STOP hose might cut off the water inlet route	for mechanical AQUA STOP hose, check whether the mechanical device is lock or not for electronic AQUA STOP hose, check whether the valve circuit is ok or not	replace the hose reconnect or replace the hose
	check the water supply	the tap isn't open lower hydraulic pressure	check whether the tap open or not make sure the hydraulic pressure in the range from 0.04 to 1.0 Mpa	give advice give advice
	check the inlet	inlet hose is blocked or kinked	unblock or unkink	unblock or unkink
	check the inlet valve	loosing connection or defective inlet valve might cause the E1 alarm	check the circuit of inlet valve	reconnect or replace the valve
	check the flowmeter	for models with flowmeter, defective flowmeter might cause the E1 alarm	check the circuit of flowmeter	reconnect or replace flowmeter
	check the pressure switch (83/63)	for models controlling water filling by pressure switch, defective pressure switch might cause the E1 alarm	check the circuit of pressure switch	reconnect or replace the pressure switch
	check the drain	wrong installation of drain hose might cause water siphon out	make sure it is installed properly.(refer to instruction manual)	reinstall drain hose
	check the pressure switch (140/120)	defective pressure switch might cause the drain pump always run	listen the sound to check whether the drain pump is run or not	replace the pressure switch (140/120)
	check the PCB	defective PCB might cause the E1 alarm	When you have eliminated other possible causes, maybe there is something wrong with PCB	reconnect or replace PCB
	E2 longer drain time	check the drain hose	blocked hose	unblock the hose
check the drain pump		defective drain pump	check the circuit of drain pump	reconnect or replace the drain pump
check the pressure switch (83/63)		if there is no water in the tub and appliance still ste off E2 alarm, the possible reason is defective pressure switch	check the circuit of pressure switch	reconnect or replace the pressure switch

				When you have eliminated other possible causes, maybe there is something wrong with PCB	reconnect or replace PCB
				Advice: Even though a dishwasher is constantly being pounded with water and soap, it needs an occasional cleaning. Food particles, hard water deposits, mildew, mold and bacteria can and do build up along the surfaces and in the crevices of a dishwasher. Cleaning a dishwasher regularly will keep it functioning properly, keep your family healthy and safe, and keep your dishes coming out sparkling and make sure the hydraulic pressure in the range from 0.04 to 1.0 Mpa.	clean the filter and give advice
				low hydraulic pressure might cause the less filling water	give advice
				wrong installation of drain hose might cause water siphon out	reinstall drain hose
				washing pump doesn't running might cause E3 alarm	replace the washing pump
				measure the capacitance of starting capacitor. Capacitor attenuation could casue the motor can't start	replace the capacitor
				measure temperature of water in tub continuously when test program is running to see whether temperature increasing (aproximate 2 °C/min) is normal and the appliance pause when the water temperature reach 60 degreee or not.	replace the defective component
				if haven't find the problem after checking the components mentioned above, it is most possible reason that anti-drying pressure switch is abnormal.	replace the anti-drying pressure switch
				So, When you have eliminated other possible causes, you can try to change PCB to see if the problem be solved.	reconnect or replace PCB
				give advice to end customer advice on use the amount of detergent used during the wash cycle according to instruction manual	give advice
				defective PCB might cause E2 alarm	
				severely jammed filter might cause E3 alarm, so give advice to end customer on clean regularly the interior of dishwahser.	
				check the hydraulic pressure	
				check the drain hose	
				check washing pump	
				check heater and NTC	
				check anti-drying pressure switch	
				check PCB	
				defective PCB also might cause E3 alarm, but its probability is small.	
				too much detergent used during the wash cycle could cause the water foams up and overflow on the bottom	
				check the use of detergent	
E3	heating fault				

	check whether the appliance is level	if appliance is not level, it might cause the E4 alarm	make sure the appliance is level	level appliance
E4 overflow	check the drain pump	defective drain pump might cause the E4 alarm	the first step of all the washing program is drain, which could be used to test whether drain pump work normally or not	replace the drain pump
	check the amount of filling water	too much filling water could make a overflow	for models controlling water filling by pressure switch(83/63), run test program and check whether the amount of filling water is normal or not.	repace the pressure switch(83/63)
	check the float microswitch	sticking float microswitch could cause the E4 alarm	for models controlling water filling by flowmeter, run test program and check whether the amount of filling water is	replace the flowmeter
	find where leakage is	if there is a real leakage, finding where leakage is and solving the problem would be	disassemble the bottom tray and check whether the float microswitch moves freely up and down	repair or replace the float microswitch
			to find and solve problem, do as suggestion mentioned in service manual	repair or replace the defective component
E6 & E7 open-circuit & short-circuit	check the NTC	if the appliance detect the malfunction of NTC thermistor, E6 or E7 would be set off	check the NTC circuit and measure the resistance of NTC thermistor	reconnect or replace the NTC thermistor
	check the PCB	if the NTC thermistor is ok, but the alarm still be set off, the PCB might have defect	change the PCB to see if the appliance is run normally	reconnect or replace PCB
	check the loading	improper loading could block the spray arm, so give advice to end customer on how to load dishes and silverware peoperly.	following the advice on how to load mentioned in instruction manual, which is the necessary condition of getting good washing performance	give advice
	check filter	severely jammed filter might cause E3 alarm, so give advice to end customer on clean regularly the interior of dishwahser.	Advice: Even though a dishwasher is constantly being pounded with water and soap, it needs an occasional cleaning. Food particles, hard water deposits, mildew, mold and bacteria can and do build up along the surfaces and in the crevices of a dishwasher. Cleaning a dishwasher regularly will keep it functioning properly, keep your family healthy and safe...and keep your dishes coming out sparkling	clean the filter and give advice
	check the using program	improper program might cause poor performance		

check the use of detergent and rinse	improper amount of detergent and rinse aid and poor quality detergent and rinse aid might cause poor performance	refer to instruction manual	give advice
check the setting of salt consumption	improper salt consumption might cause the poor performance	Observe whether there are water spots or white film on washed dishes and glass which caused by hard water mineral. If water is too hard, there is a need to adjust salt consumption to adopt to the situation.(refer to instruction)	adjust salt consumption
check dispenser	malfunction of dispenser might cause the poor performance	Run the test program to see whether dispenser open normally.	replace the dispenser
		make sure the appliance is level	level appliance
check the water level	less water might cause the poor performance	wrong installation of drain hose might cause water siphon out, so make sure it is installed properly.(refer to instruction)	reinstall drain hose
		low hydraulic pressure might cause the less filling water, so make sure the hydraulic pressure in the range from 0.04 to	give advice
check the water level	less water might cause the poor performance	for models controlling water filling by flowmeter, defective flowmeter might cause less filling water. When you have eliminated other causes of less water, you could roughly judge the flowmeter is something wrong.	replace flowmeter
check heater and NTC	malfunction of heater or NTC might cause E3 alarm	for models controlling water filling by pressure switch(83/63), defective pressure switch might cause less filling water. When you have eliminated other causes of less water, you could roughly judge the pressure switch is something wrong.	replace pressure switch
check washing pump	washing pump not running	defective PCB also might cause less filling water, but its probability is small. So, the last choose is replace PCB. measure temperature of water in tub continuously when test program is running to see whether temperature increasing (aproximate 2 °C/min) is normal and the appliance pause when the water temperature reach 60 degreee or not.	replace PCB
		listen to the sound of appliance to see whether washing pump run or not	replace the defective component
			replace the washing pump

poor drying performance	check loading	improper loading might cause water remains on the dishes. Make sure tilt the dishes and load the glass bottom-side-up.	following the advice on how to load mentioned in instruction manual, which is the necessary condition of getting good drying performance	give advice
	check the using program	improper program might cause poor performance	refer to instruction manual	give advice
	check rinse aid dispenser	Rinse aid is formulated to ensure that food and chemical residues are not redeposited on your dishes during the final rinse cycle and dishwasher get expected drying performance. Malfunction of dispenser might cause the rinse	make sure the rinse aid container is not empty and rinse aid is normally release in the cycle.	fill rinse aid or replace dispenser
	-	get better drying performance	The air drying process can be speeded up if you open the dishwasher just after it is finished and the dishes are still hot. This will allow the moist air to leave the dishwasher as the dishes cool and dry.	give advice
noise	check whether the noise is normal	some audible sound are normal	-	give advice
	check the loading	dishes are not secure in the rack or something small has dropped	ensure everything is secured in the dishwasher	reload and give advice
	check the washing pump	malfunction of washing pump might make a abnormal noise	check the washing motor whether run normally	replace washing pump
	check the drain pump	blocked or defective drain pump might make a abnormal noise	check the drain motor whether run correctly	replace drain pump